



Institutional Learning Outcomes (ILO) Assessment:

2020-2021 Graduation Survey Results

Presented to the Planning & Budgeting Council
October 6, 2021

Office of Planning, Research & Institutional Effectiveness

Existing ILOs

- ❖ **Critical Thinking**
Select, evaluate, and use information to investigate a point of view, support a conclusion, or engage in problem solving.
- ❖ **Creativity**
Produce, combine, or synthesize ideas in creative ways within or across disciplines.
- ❖ **Communication**
Use language to effectively convey an idea or a set of facts, including the accurate use of source material and evidence according to institutional and discipline standards.
- ❖ **Community**
Understand and interpret various points of view that emerge from a diverse world of peoples and cultures.
- ❖ **Quantitative Reasoning**
Represent complex data in various mathematical forms (e.g., equations, graphs, diagrams, tables, and words) and analyze these data to draw appropriate conclusions.

ILO Assessment

Cañada College assesses its Institutional Learning Outcomes (ILOs) on an annual basis in order to assure institutional effectiveness and promote continuous improvement. The college uses multiple means of assessment:

1. Data from the Community College Survey of Student Engagement (CCSSE) – **skipped in 2021 (planned for spring 2022)**
2. Data from a survey of students petitioning to graduate with a degree or certificate
3. Analysis of student ePortfolios - **suspended**

The results of these assessments are discussed by our participatory governance bodies, including the Planning & Budgeting Council, and appropriate action plans are developed.

In March 2020, the PBC updated the graduation survey instrument as follows:

- ❖ Achieve the intent of the (2017) changes to the mission statement by:
 - Adding open response questions regarding barriers the student faced while at Cañada (Q.13-14).
 - Disaggregating the results of the (revised) Graduation Survey to determine if any student sub-populations are disproportionately impacted by barriers to achieving their Education Goals.
- ❖ Reduce the number of survey questions.
- ❖ Clearly indicate that the student is assessing whether or not they improved their abilities *during their time at Cañada College*.
- ❖ Update race/ethnicity and gender response options.
- ❖ Future consideration: administer a similar survey to new, incoming students as well.

Note: these changes were recommended by a [PBC Task Force on March 18, 2020](#).

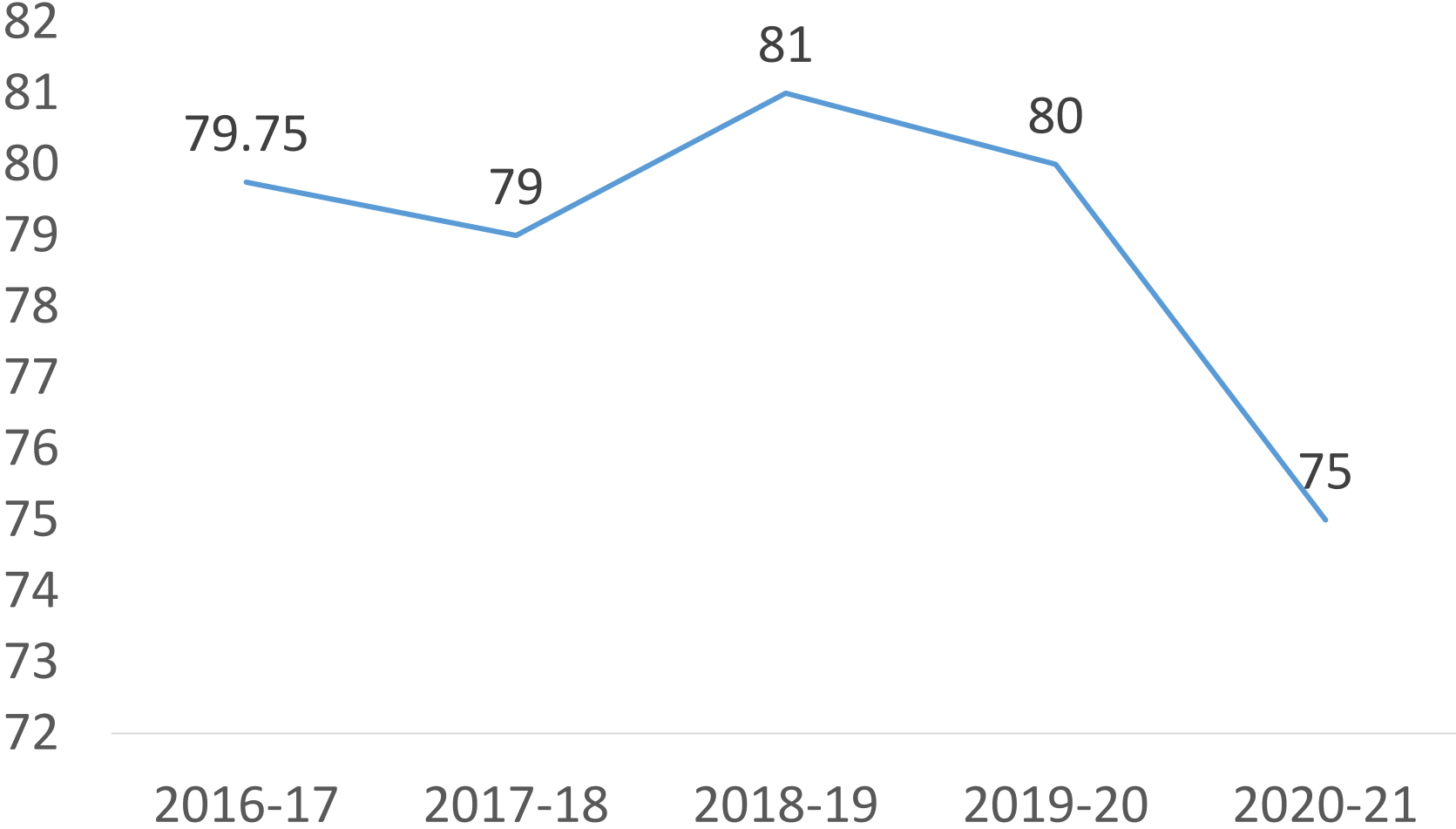
Cañada College

2021 Survey Respondents

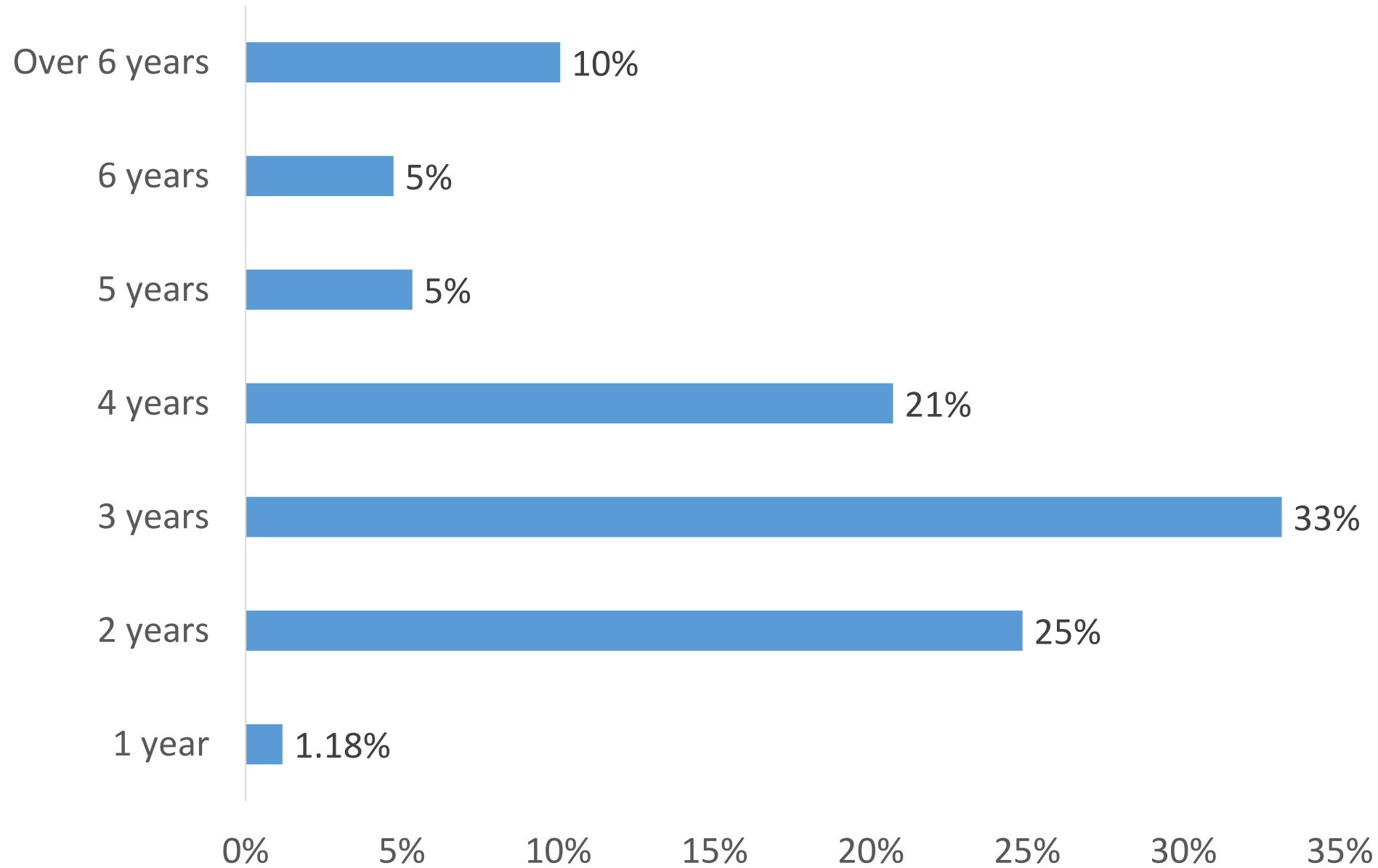


- 170 out of 590 responded
- Respondents were representative of the graduating class
- Awards earned by survey respondents
 - 76% earned a degree
 - 37% earned more than one degree or certificate
 - 22% earned a certificate
 - 2% transferred without a degree or certificate

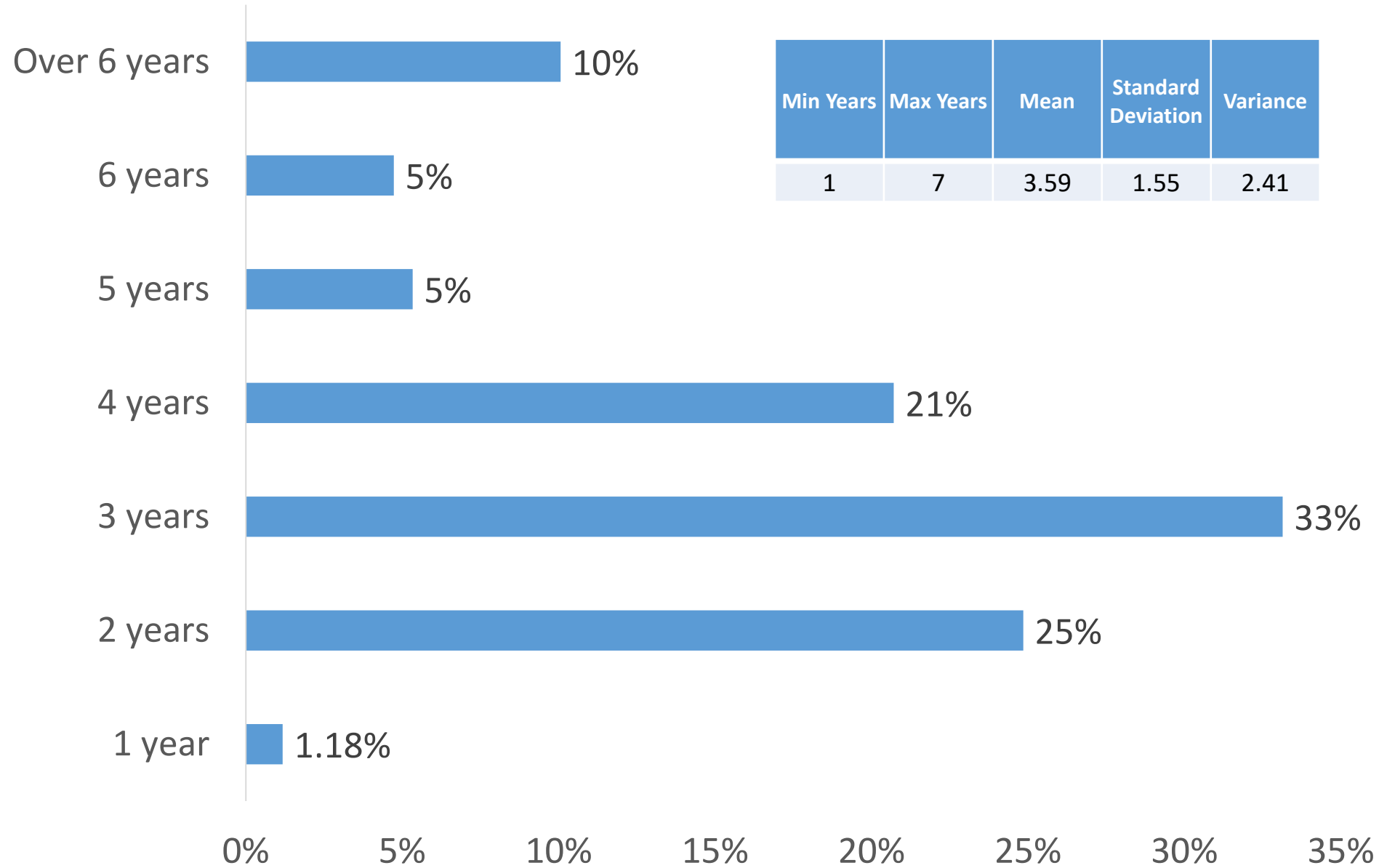
Median # of Units Earned by Degree Completers

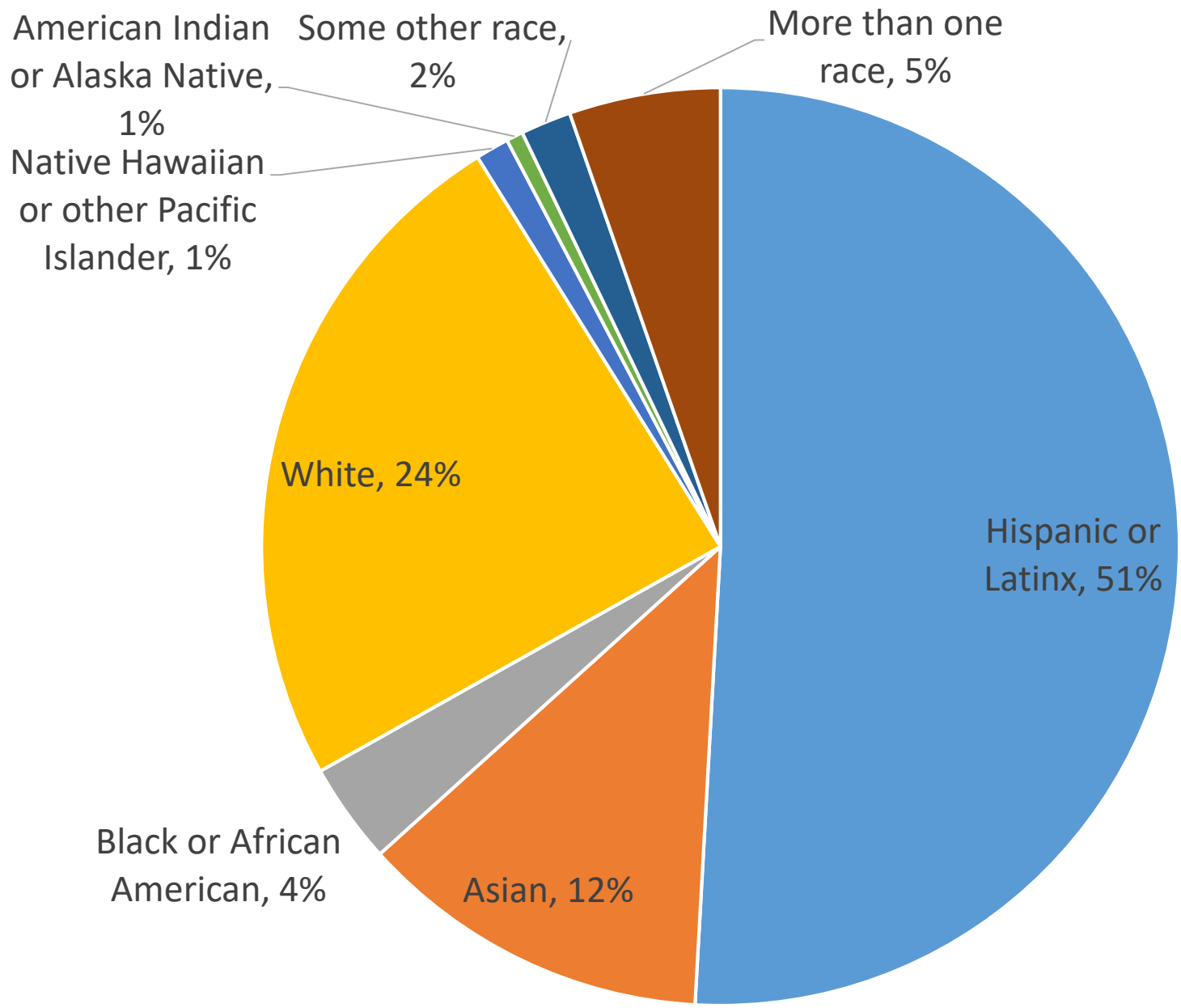


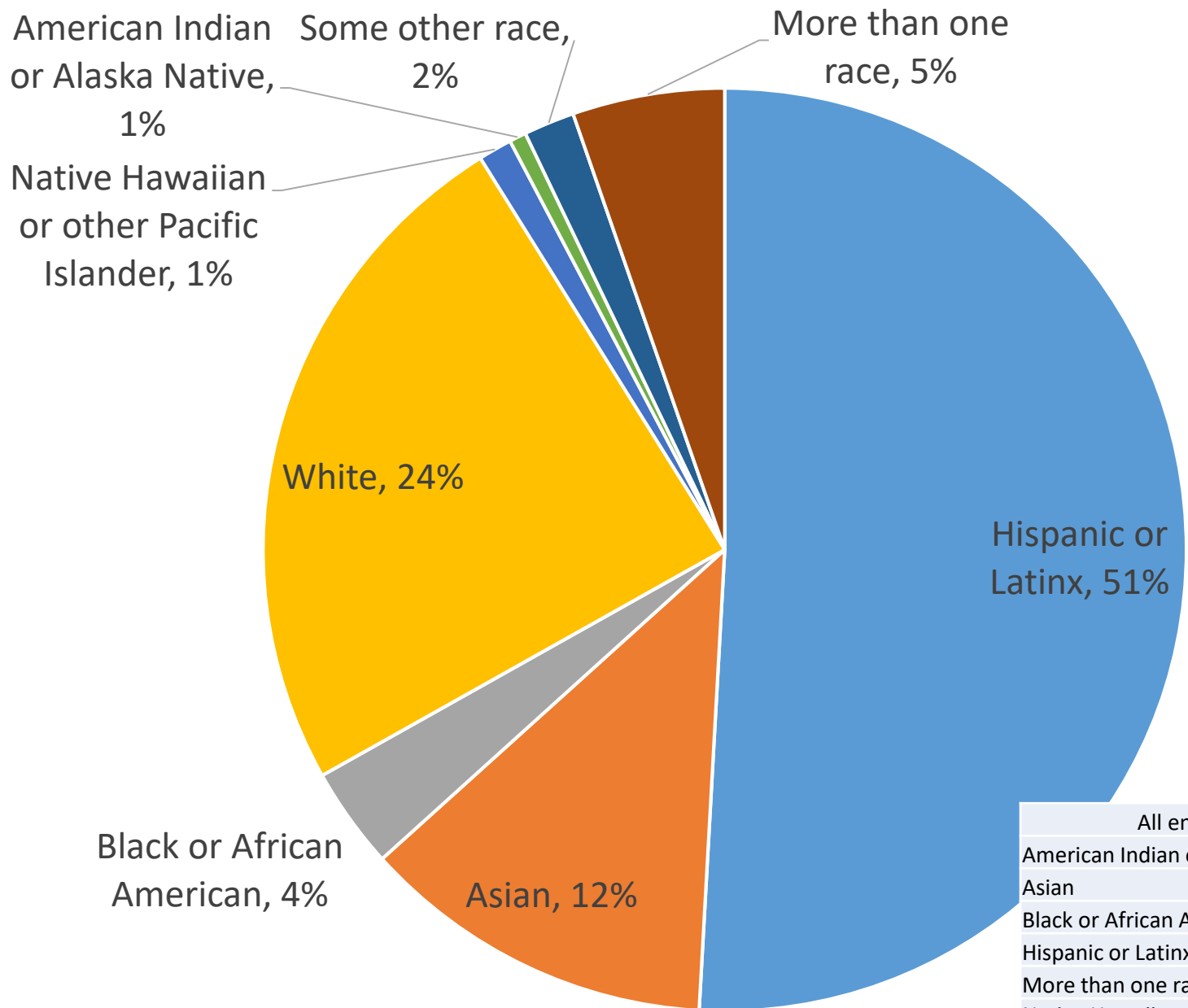
Including this year, how many years have you attended Cañada College?



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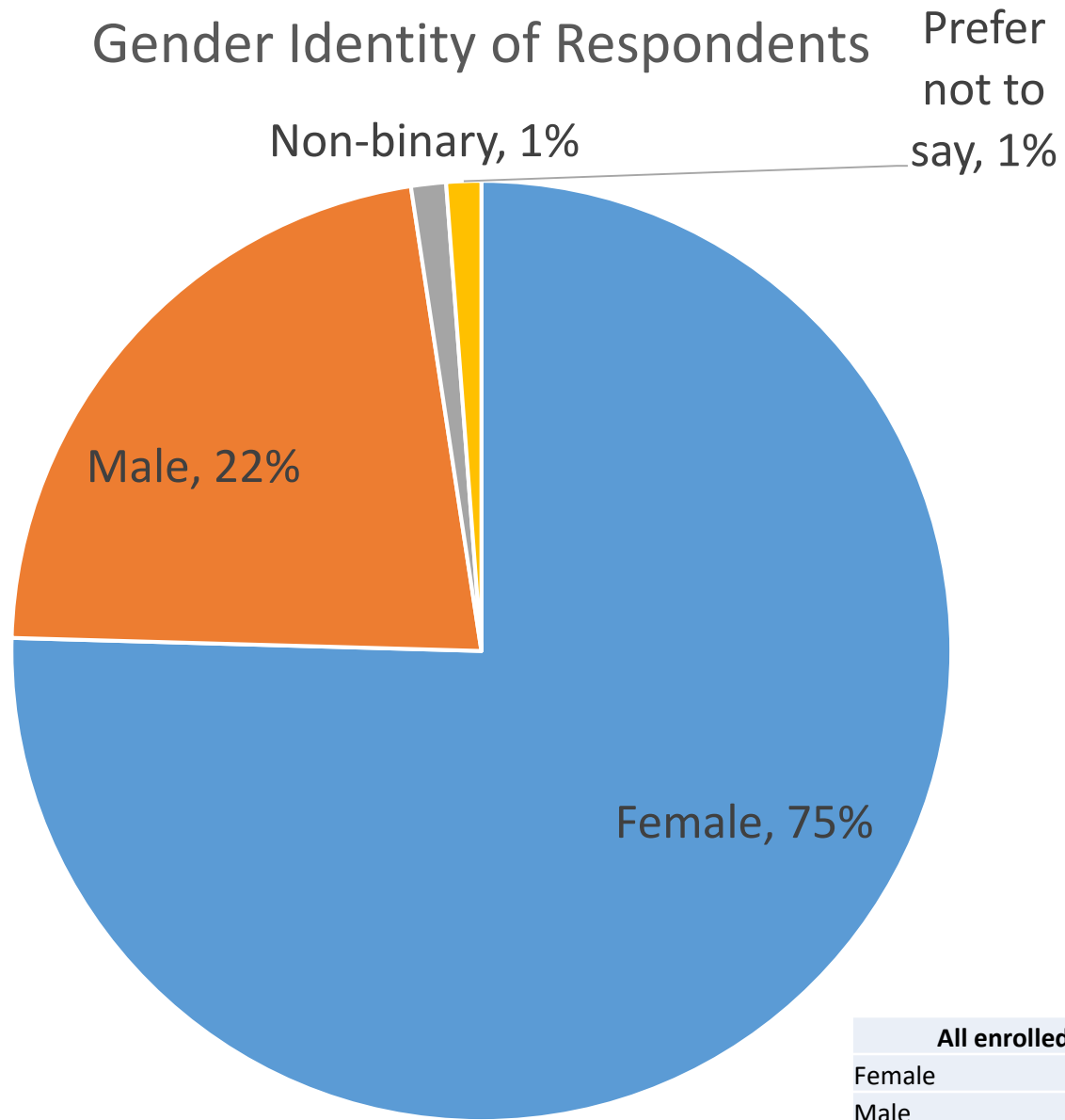






All enrolled in 2020-21	
American Indian or Alaska Native	0.1%
Asian	16.7%
Black or African American	2.8%
Hispanic or Latinx	7.3%
More than one race	40.2%
Native Hawaiian or other Pacific Islander	1.5%
Some other race	24.8%
White	6.6%

Gender Identity of Respondents



Prefer not to say, 1%

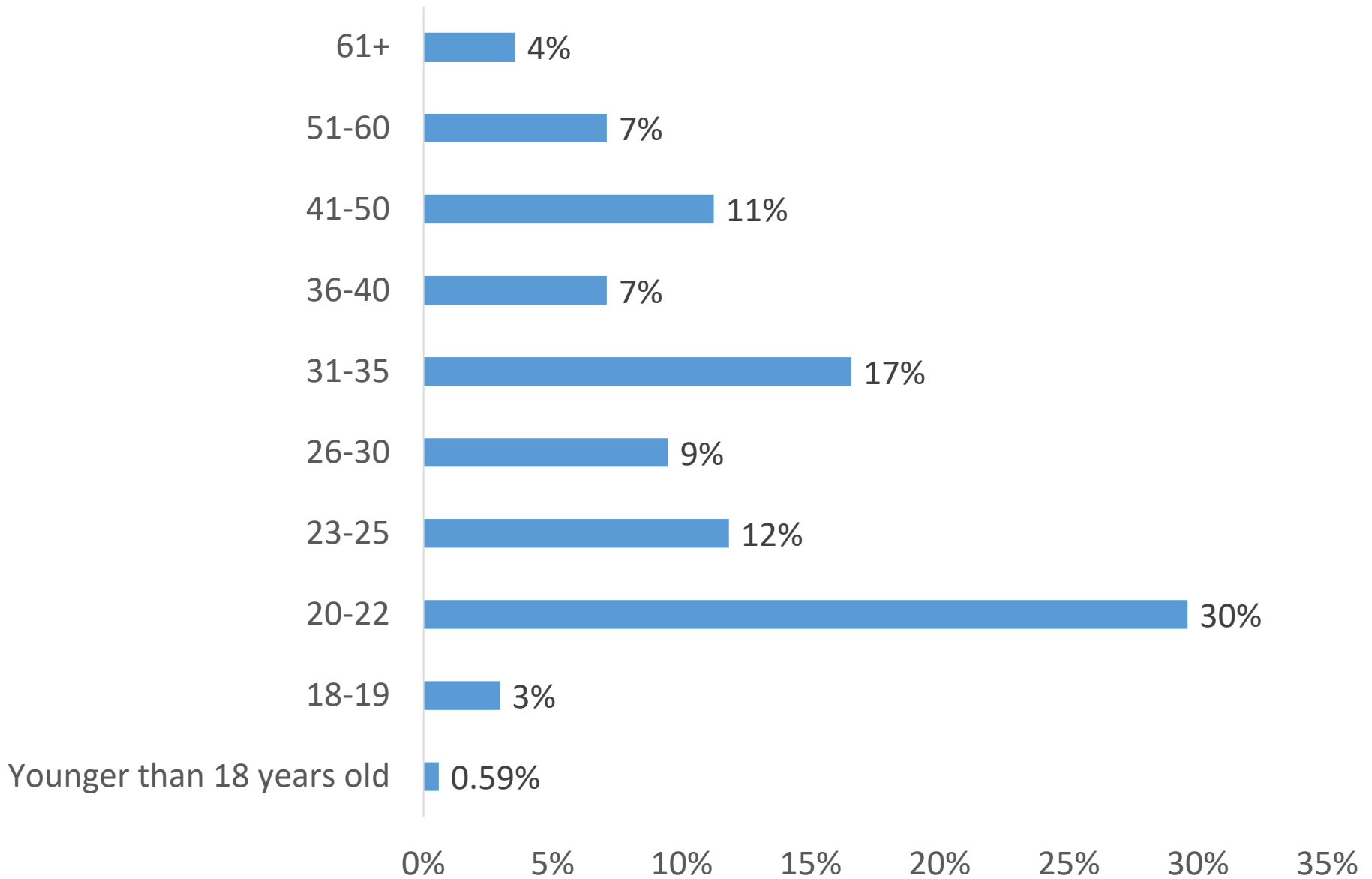
Non-binary, 1%

Male, 22%

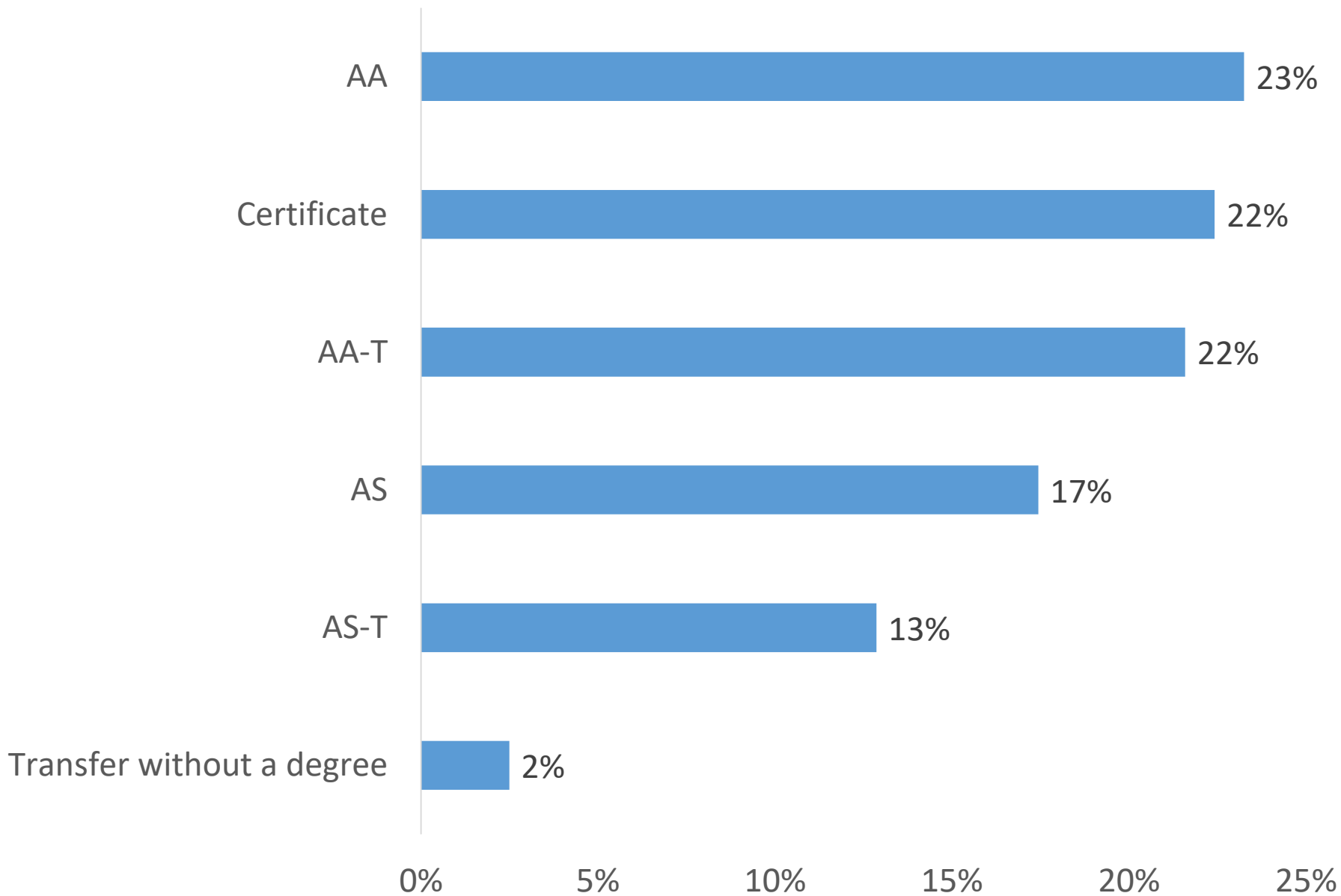
Female, 75%

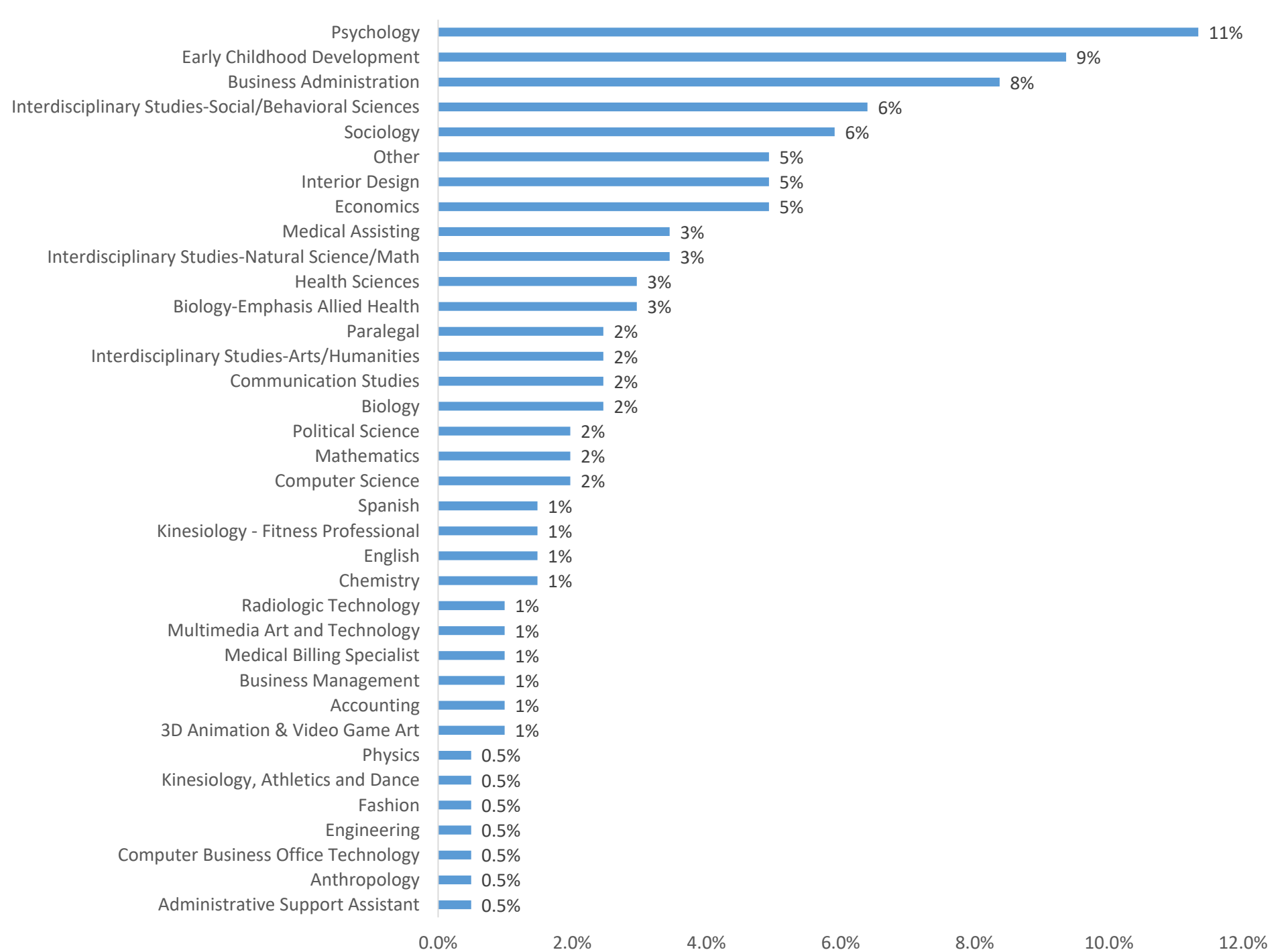
All enrolled in 2020-21	
Female	60%
Male	37.30%
Prefer not to say	3.70%

Age of Respondents at Graduation

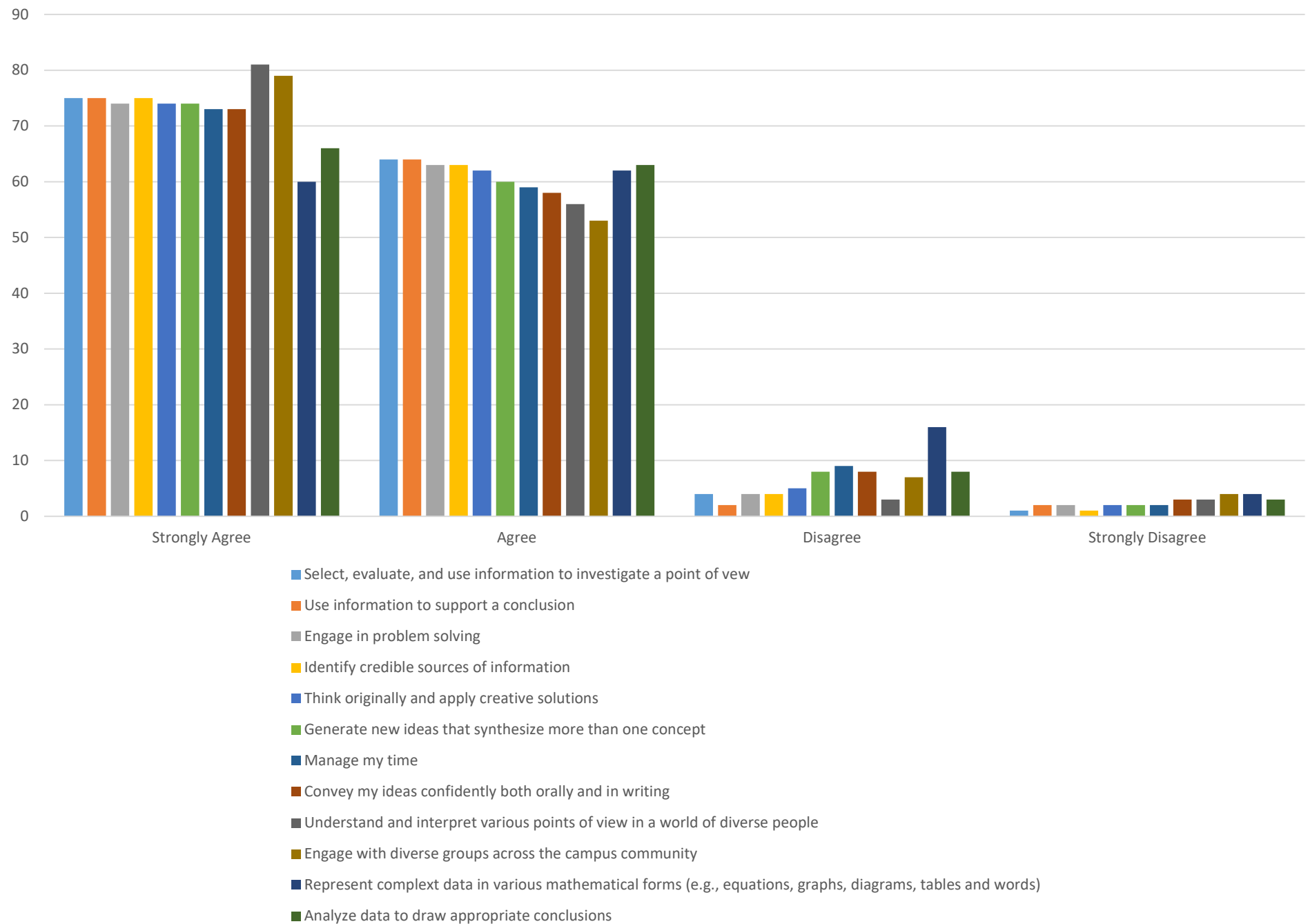


Types of Degrees/Certificates Earned

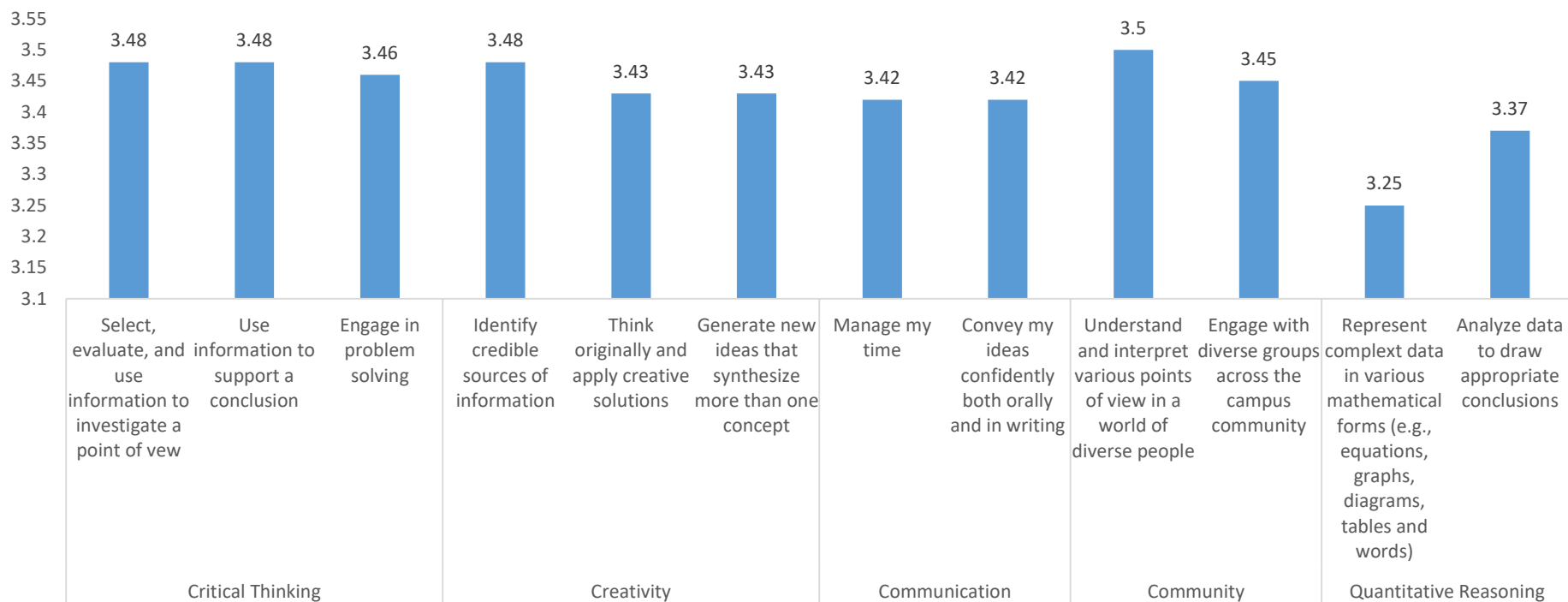




During my time at Cañada College, I have improved my ability to effectively:



Average Ranking by ILO Category: 1=Strongly Disagree; 4=Strongly Agree



Disproportionality

The only student sub-population to differ significantly in their responses to these questions were 18-19 year old students.

They agreed to a lesser degree with these three items:

- Engage in problem solving
- Think originally and apply creative solutions
- Represent complex data in various mathematical forms (e.g., equations, graphs, diagrams, tables, and words)

They still agreed, on average, that during their time at Cañada College, they improved their ability to effectively do these things. They just agreed to a lesser degree than the older students.

OPEN RESPONSES:

Please describe any obstacles you experienced while working towards your educational goals at Cañada College.

Q11 - Please describe any obstacles you experienced while working towards your educational goals at Cañada College.

Please describe any obstacles you experienced while working towards your educational goals at Cañada College.

Balancing work, school work and family/friends.

Obstacles may have been lots of insecurity. For example food and income.

Learning English as a Second Language was one of the obstacles that I had, but since I took ESL classes I overcame that fear

None. I couldn't decide on a major that's why it took me longer to graduate.

One obstacle i face was not be able to manage my time wisely.

Mental health issues, family issues and balancing work and school. A major one was transitioning to being fully online due to COVID

Personal problems.

I experienced work overload and burnout towards the end of my stay (the past two semesters)

Overall, I really enjoyed my time at the campus. If there was an obstacle to point out, it would be the transition from in person to online learning during the start of COVID-19.

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I'm a single mother that works part time and is a full time student. I had to multi task which at moments is was very hard to focus on school.

It was pretty smooth experience

The counselors were my biggest obstacle. I had a difficult time finding a counselor that could help with the necessary course selection. Kinesiology is a degree that branches out into many different career choices. However, finding a counselor that understood that and was willing to help me find classes associated with Pre-Physical Therapy (allied health) was difficult.

No particular obstacles.

Actually the pandemic allowed me to study more deeply, with less distractions.

COVID-19

Online learning

My last classes were suppose to be all CBOT courses and come to find out some of them weren't being offered anymore was frustrating. I was stuck with a Bus class.

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People not viewing Cañada as a real college.

I don't feel I have any obstacles!!

My obstacles while working towards my educational goal is the overwhelming amount of homework I got for this semester.

Covid-19 restriction prevented us using the law library.

Some obstacles I have experienced were situations relating to academics and its difficulty. As it is hard for me to take a full load of classes, most of the time I took 6-10 units. I dropped some classes and retook a class that took me longer to transfer.

No prob

Limited Online classes- in comparison to Skyline College

Well it was tough learning coding but I had a great instructor who is so kind and helpful.

My lack of English. However, after attending ESL classes I was able to improve my English.

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The biggest obstacle for me was always time, I always worked full time to support myself and my family, even now I still feel like I didn't spend as much time as I wanted in school.

Being a full time mom and student was tough.

I really haven't experienced any

None. It has been an honor being part of the Canada student body

none

Professors allow or create opportunities for age, race, and cultural bias to exist in class. By that I mean policies such as "get yourselves into groups" for a group exercise or project. I have been more than a little isolated by this process.

Language, time and Homeworks

None

COVID made it extremely hard for me with school.

Counseling is not very supportive (restrict time) and because it, not very clear about all process and options.

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I struggle with taking tests. My professors currently and in the past are extremely understanding of the anxieties that i face.

None

Really just having to take online classes instead of in person classes because of the pandemic, I feel like its much harder to learn online.

I struggles for a long time to decide on a major. Cañada college gave me the flexibility and amazing support by counselors to decide while not feeling pressured.

Having a family and a full time job made my journey difficult, but it was fun at the end of the day... I made so many friends in the different clubs I joined who helped me every time i was having problems with my classes

It took longer because of having a family and working full time. I only was able to attend part time.

I had some professors that I felt did not do a good job of explaining assignments or their subject.

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Being English a second language speaker was a challenge, but it was ok...

I am disabled and I have had many obstacles. However, with the help of the DRC I have completed my goals and moving forward towards Graduate School. I also attended NDNU, and graduate with a Bachelors in Psychology on May 8, 2021. Cañada was my base in my educational journey towards a the master in counseling psychology program.

Like most students, having to pivot to online learning along with online work and school for my child was challenging during the pandemic.

Besides online school due to Covid. Overall the school has been incredibly helpful with helping me reach my educational goals.

The only obstacles that I had was one counselor who provided me with the wrong classes for transfer and wasted my time. Thankfully this experience was not representative of all the other lovely counselors at Canada.

Living at home with a drug addict and always feeling unsafe

Staff not answering email in a timely manner

Managing my time

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Some classes that I wanted to take were available only at midday, preventing me from taking them. I had a full-time job that was a priority over the schedule of the classes.

Would have been great if the learning center would have been more quiet for more affective studying

Covid =) but also going back to school as an adult and single mother

The amount of courses needed to be taken in order to reach the goal seemed daunting at first, especially since I originally thought I'd only be here for two years, but I stayed and wanted to get all the courses done.

There was not much active support

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There were not much obstacles that I experienced that were hard to overcome some EOPS links not working and having to call to make consoling appointments could be better in ensuring links work and that students are being contacted back when they place an inquiry via the links they provide.

As an immigrant, it was very challenging for me to be competitive during my first year because I did not speak English at all. Thanks to Canada college ESL professors guide me to the right path to learn English and find my true interests to obtain my degrees.

COVID-19 Pandemic

I need to work and study at the same time, so it has been hard.

Having to work and attend school at the same time.

I have earned an A in all my classes except those that require math. Math has always been the subject that I have to work the hardest at, yet I can't seem to retain much of the information unless I practice it on a daily basis.

One obstacle I overcame was financial AID.

Only with appointments with the consul was a little hard but I think Canada college helps a lot of many ways to get goals and thanks for that

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One big obstacle has been the slow response from professor when I have emailed them.

My mom passed away after fighting cancer for 2 years in 2019, then less than a month later my dad sister and i moved to a new house. Dad lost his job January of 2020, then the CZU fires forced us to evacuate right at the start of the Fall 2020 semester.

One obstacle I faced at Cañada was finding a network of student's with similar goals as me. At times, it was somewhat isolating and confusing especially as I was organizing my transfer pathway!

Delayed due to work schedule conflicts

Working and studying at the same time.

Because I was completing my degree as I was still attending high school, it was sometimes difficult to balance my college and high school course load simultaneously.

Distance learning

Just knowing what classes to take and passing the hardest ones which were biology and math for me

Personal obstacles with home life, and teachers were supportive.

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I had an obstacle this past year when I had COVID-19 (the symptomatic kind) and my teacher wouldn't let me make up the classwork I missed. I was on my way to a straight A /B streak on my report card when I dejectedly received a C. She said "it wasn't fair to the rest of the class" for me to make up the work and that my only option was to drop and retake the course. I needed the course to graduate so I settled for the C. I couldn't help but imagine my professor sitting behind her laptop, working from her quiet home, still in pajamas while sipping tea, and writing those exact words to me, "it wouldn't be fair."

Retail stores like Target, Costco, Walmart and Amazon remained open throughout the entire 2020 pandemic. Do you know how many of your college students worked at these stores and were exposed to the virus every single day? I expected a better support system from my professors when I needed to make up work. I spent 3 months (at least 80 hours of my time) working hard to earn an A and got sick for one week (missed 6 hours of homework time) and dropped to a C. THAT isn't fair. I was an essential worker and didn't have the financial means, good health or time to spend an extra 3 months retaking a course I had already paid for and spent so much time working on.

- For a long while, I didn't have a car so I took 2 busses from East Palo Alto just to attend classes. Sometimes, I missed a bus and had to wait long periods of time to get home. Having a free Samtrans pass would have helped. DeAnza/ Foothill offer one through VTA.

- I wish more audio textbooks were available too to help me follow along when reading in busy places.

- Work and student life balance were often difficult. I wanted to participate in student clubs, however, most of them were not set up for students to attend virtually.

- I realized that taking virtual classes saved me gas, parking passes and stress. I began achieving better grades when learning in an online environment.

OPEN RESPONSES:

Please describe one learning experience you had at Cañada College that has helped shape who you are.

Q12 - Please describe one learning experience you had at Cañada College that has helped shape who you are.

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A learning experience that defiantly shaped me into who I am was knowing what resources were available at School and using them to y advantage.

I learned that it is important to bring people into your life who are knowledgeable about what options there are for you and what is best for you. Bringing in the people who want the best for you like counselors can really help you achieve your goals.

Managing my time. With the classes I had to take and a job I had to balance my personal life, work life and school.

One learning experience that help me was seek help when you need it and don't try to do it by yourself.

Doing online school due to COVID taught me a lot of self discipline and learning that I'm the only one that can motivate myself to work toward my goals

Cañada college,gave me the opportunity to educated my self.

Q12 - Please describe one learning experience you had at Cañada College that has helped shape who you are.

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I learned that I can trust school staff to be kind and understanding of my situation and that I can count on them for support

One big thing I learned from the campus was where I could find more resources and use it at my disposal. I found some of the STEM Speaker Series's to be elating and it really inspired me to explore into new opportunities.

Returning to College was the best decision that I have ever made. I learn so many skills that will help me get a better job and help me get in San Jose University.

I learned positive points and important things to move ahead in my professional life.

The STEM center and all the additional science equipment that was available outside of class was amazing. During COVID, the one resource I missed with having the STEM center to go to for additional help.

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My political science class thought me about America politics. I feel much more confident about it. My knowledge was very poor, but thanks to this class I not only learn how American politics work, but also to look at news from two different points of view.

Sense of community!

I learned that I do better in a problem based learning, self-paced math class, rather than traditional lecture-based class.

Overcoming the obstacles that came with attending here and earning 4 degrees.

Everything has help me so far

Reading and writing ability improved by online study.

Being a part of InterVarsity Christian Fellowship Club and the ¡ESO! Adelante Program has shaped me greatly. It definitely helps me to get involved in programs on campus to grow and make a community.

No prob

Working with peers to understand complex studies made learning easier.

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Biology has really opened my eyes to what is currently going on with global warming and how it affect all living organisms.

Presentations during all Interior Design courses were very helpful.

My experience at my social sciences classes. This is because once I started taking many different social sciences classes, it opened my mind to various perspectives and made me fall in love with the social sciences.

Both my courses on programming to achieve a Certificate in Applications Development in early 2000 and my AA in ECE now have both been key to shape me professionally and personally.

Support of fellow students and staff

Believe in myself with my studies because I continue to have wonderful Teachers!

Thank you!

The clubs here are the absolute best. And so is the DRC. I appreciate Dr. Bettina very much, she has been very helpful and resourceful.

I had a great experience.

Q12 - Please describe one learning experience you had at Cañada College that has helped shape who you are.

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Resilience, never give up.

Never give up. Many times I was ready to give up but thanks to my professors, I didn't.

I loved taking ESL 400 along with LIB 100, Professor Pelletier is a great Professor, she cares about her students. Melissa was very helpful and very nice, helpful, dedicated and patience with everyone.

I believe that the obstacles faced during COVID-19 demonstrated my resilience to continue to my educational journey in hopes of becoming a nurse. I will forever cherish the impact Professor Jett Chinn of Science's made in my academic journey.

I learned that staying real focused on your work while being involved with your college is beneficial for you.

Classes with both Sarita Santos and Patricia Hall has strongly determined my future path. Prof. Patty has taught me about complexity of teaching young children, whilst prof. Santos has opened my mind to diversity and cultural implication of becoming a teacher and mentor. I am, who I am today because their passion and devotion to their subjects, and I feel it channeling through my teaching today.

Q12 - Please describe one learning experience you had at Cañada College that has helped shape who you are.

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Being part of a study group helped me connected to other students and enhanced my growth.

I really loved being part of the Puente Program, ASCC, and Promise program. They taught me so much about valuing who I am and how I can make positive impacts in the world.

Understanding more culture and diversity

I am very analytical and was hesitant to begin an Interior Design program which seemed more like art. But, I learned that Interior Design does utilize analytical skills and has rules. All the classes together have given me an analytical foundation in Interior Design to make better decisions more quickly.

Working with cadavers in anatomy helped shape my personal thoughts and ideas directed towards the study of the human body. I'm grateful for those who chose to donate themselves to science to help educate the future health science workers in today's society.

None

I think a learning experience that really shaped me was having to take so much responsibility for my own education with the online classes, I think that although it's been hard, it also forced me to become a much better student.

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It helped me interact more with my students probably more so online through discussions than we ever would have in person.

I learned to ask for help.... i was the type of guy that never asked for help until i encountered some difficulties when i was taking Eng100, at that point i was push to open myself to ask for help, it was a life changer. From that day, I knew that college was going to be easier with the help of others, I understood that i was there to learn so it was fine to ask for help

When I was younger I did not do great in school. Being 40 and starting back to school was challenging at first, but seeing how if I put my mind to it I could do great. I had a great experience and learned a lot.

Working with a variety of different people during labs improved my ability to communicate with others.

All of my teachers were amazing professionals and I love all of them... I will be really grateful for all that help they gave me when I needed them...

All my classes shaped my way of thinking.

2019 public communications class the Professor emphasized how important it was to move forward after Cañada into four year university. He then said to continue and finish a masters program. He was so inspirational. My take away from were his use of an outline and use the rules of pubic speaking. My papers have been well written ever since.

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The sociology courses I took with Professor Lee confirmed my desire to pursue my degree in Sociology. In these courses I learned more about problems and issues that affect our society along with some ways we can work toward solving those problems.

The Canada Promise Scholarship program and the learning center helped me find the resources that I needed to succeed in school.

The biggest learning experience I had was how to manage my time. Having the skills set that I developed at school will help me in the workforce.

Mental Health counseling

Taking a variety of classes so I feel knowledgeable in many fields

Getting to listen to other people's point of views in class discussion boards.

My interest in Spanish burst into a passion for Latino cultures. Coming from Europe, I was not exposed to many aspects of arts, literature, theatres specific to Latin America. Now my world is at least twice as big as it was before.

Global Internship

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Going back to school as an adult and as a single mother. Everyone was extremely welcoming. I loved the environment and Canada College culture. It was over all a great experience. Wish I was able to spend more time on campus the last 3 semesters

I learned more about how the working world works in terms of what jobs would expect out of you, and how to be punctual with due dates on projects related to my field of work.

I became a brave person. I started seeking opportunities and reaching my goals.

I have learned a new language.

I learned to manage my time better while working to get myself out of academic probation. I realized I was spending too much time on things that didn't further me like watching tv, scrolling on social media apps, socializing with friends who were not interested in the same goals as me. I was able to meet more kinds of people and make better decisions about where I was heading and how to keep motivated.

One learning experience I had at cañada college that shaped who I am is my professor Sarita santos she has been awesome in being empathetic and understanding of me and is an awesome professor. She taught me so much that I will always carry with me.

One experience that really shaped the way I'm is when I was having a very very hard time in my life and canadacollege was my only motivation to keep going and never give up on my dreams.

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I had an excellent learning experience in the radiology program. Excellent director, teachers and class. Most definitely has helped shape who I am today. Thank you!
The Canada college environment and staff are welcoming.

Knowing new people from different countries

Being able to work with a variety of students and attend classes in person even still during the pandemic.

A learning experience I have had at Cañada college is that I am able to manage my time really well. During my last two years at Cañada, I was working full time, going to school full time, and helping my son (in middle school) adjust to distance learning. It has not been easy, but it showed me that if I put my mind to it, I can accomplish it.

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Opportunities don't matter ages and meet many people's like teachers that support me when I really needed

I think the one learning experience I had and that helped through the year was having received a class from my ESL professor Mrs Pelletier. She was such an inspiration. She helped me get the courage I needed to keep going and succeed.

People are more alike than they are different.

My sociology professor, professor Lee, enlightened me about race and social issues. My experience in his class and my political science, professor Ware's, classes were amazing. These classes made me 100% about my major and career plans.

Communication studies!!! I have gained so much confidence in public speaking and am continuing to improve interpersonal communication

It is never too late. If you want something and you work hard for it, then you will eventually get it.

One experience that shaped my educational identity was taking American Politics with Prof. Leslie Ware since the course really inspired me to major in political science and pursue my passions in the social sciences.

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Joining the ASCC made me a better student, leader, and person

Asking professors for help really helped me get back on track

I learned that I am welcome, and belong in academic settings.

Canada was my dream become true. When I was a child I was living in Guatemala with my grandparents because my single mother decided to immigrate to the United States to find better life opportunities. I remember when I was 8 years old I received a backpack as a gift and that package has the logo of Canada college. I was so happy because it was my first backpack for school. I always dreamed and imagined how the campus could be and I said to myself that one I will be there. The time passed so fast and I decided to migrate to the United States. I attended adult school then I enrolled in the high school diploma. When I graduated with the high school diploma, I decided to pursue my dream which is to attend Canada College. I remember the first time I went to Canada College It was exactly how I imagine. It was my dream become true. Now, this is my last semester at Canada College and I am majoring in business and Administration and I have the best time while I was a Canadian student. I laugh, I cried, I overcome obstacles, I earn achievements, and I met great people but the most important of everything, Canada College allowed me to keep with higher education and shaped me into the person I am now.