

Cañada de Noche - Cañada at Night Fall 2023 Pilot

September – October – November

Review and Evaluation
Spring 2024

Prepared by the Office of Student Services and
the Office of Planning, Research, and Institutional Effectiveness

EMP Strategic Initiative 4.3

Create a hub for evening and weekend students to support their social connections, access to nutritional food and beverages, as well as learning support services (an Evening One Stop).



New website and branding!

ADMISSIONS

ACADEMICS

STUDENT LIFE

STUDENT SERVICES

ABOUT CAÑADA

[Cañada Home](#) / [Cañada de Noche](#)

Welcome to Cañada de Noche!

Your Evening Hub for Student Support Services Offered After 5 p.m.

At Cañada College, we understand that life doesn't always adhere to a 9-to-5 schedule. That's why we're excited to introduce Cañada de Noche, our pilot program designed to provide you with the support and services you need, even when the sun goes down.



KINESIOLOGY AND WELLNESS

Cañada at night de noche



Food Services:

- **Colts Café (Building 1)**
Mon–Thu: 5 – 8 p.m.
- **Grab and Go Refrigerators**
Building 9, 1st Floor
Building 13, 2nd Floor
- **The Grove Café (Building 5)**
Mon–Thu: 5 – 7 p.m.



Public Safety Escorts:

The Office of Public Safety offers on campus escorts during the hours they are on campus (5 a.m. to midnight). Please call the **Office of Public Safety at (650) 738-7000** and ask for a safety escort.

Your Evening Hub for Student Support Services

Available Services Monday – Thursday:
Open from 5 p.m. – 8 p.m.*

Building 9

- **1st Floor**
 - Admissions and Records
 - Disability Resource Center (DRC)
(Last appointment taken at 7 p.m.)
 - Financial Aid Services
 - Personal Counseling Center (PCC)
(Last appointment taken at 7 p.m.)
 - Welcome Center
- **2nd Floor**
 - Learning Center
 - Tech Team Student Support (*Canvas, email and other educational technology needs*) offered in English and Spanish
 - Writing Center and STEM Center support with Writing and Math. Tutors in other subjects available as schedules and needs allow
- **3rd Floor**
 - Library

Building 13

- Same Day Counseling
(Room 332)

*Open times vary and are a mix of full-service and quick-question counter services



Extended hours for
services and meals

For more information scan the QR code or visit:
canadacollege.edu/night

“Grab and Go” and “Snack Program”

- Money spent on sandwiches. = ~ **\$7,500**
- Total number of sandwiches were giving away = ~ **2450 sandwiches**
- Snacks given away during this time ~ **15,900 snacks** have been distributed with a cost of approx. **\$7,250**
- **Food Lockers** installed in Building 13 and prepared for a Spring 2024 launch

Fall 2023 Evaluation Surveys

(see full results below)

Surveys were emailed in late October and early November to all students and faculty participating in in-person or hybrid classes starting after 4:30 p.m. in Fall 2023

- 106 out of 840 students responded (13%)
 - Student survey was sent out with an option to take it in Spanish or English
 - 12 (11% of respondents) took the survey in Spanish (21% of all Fall 2023 Evening students indicate their primary language is Spanish)
- 15 out of 70 faculty responded (30%)

Surveys were emailed anonymously to all classified staff (regardless of work schedule)

- 48 out of 97 classified staff responded (50%) - 30 of whom worked in the evenings at CAN last term

Note: While survey response rates were relatively high, due to the small size of the original population of each group, confidence levels are a bit lower (90%) and margin errors are 7-8% for the student and staff surveys. The faculty response rate is too low for the responses to be representative of the whole group. Results are reported here for qualitative and discussion purposes only.

Open Response Snippets

Students:

“I didn’t know about it.”

“Please continue to keep evening services, this semester has been the best in supporting students who attend evening classes. It gives me a sense that I belong despite attending part-time.”

“It's a nice touch to have free snacks and food in the evening. I appreciate it.”

Faculty:

“I have not seen much of a change, other than some lights put up under the umbrellas around Building 9, 17 and 18. There have been a few evening calls to public safety to open doors for faculty and staff, and it has been met by rude, disgruntled public safety officers. Overall lack of public safety officers. Also, several lights along "the loop" are out, which is very unsafe.”

Classified Staff:

“Getting the word out has been a challenge. Shifting work schedules can also be challenging for Classified staff.”

“The foot traffic is minimal at night -- very few students stop by for assistance. “

General Evaluative Feedback

- Cabinet: low activity in evenings (Sept – Nov, M-F, 5pm-8pm)
- Evening manager support should continue as part of our process
 - Peak service times
 - Beginning of semesters
 - Visibility for evening scheduled courses during peak
- Recommendation to strategize targeted enhanced support for evening students

Term	Cañada College Unduplicated Headcount	Evening or Saturday Sections*	Enrolled in At Least One Evening And/Or Saturday Section at Cañada	Enrolled in At Least One Evening Section at Cañada	All Enrollments at Cañada are Exclusively in Evening And/Or Saturday Sections	Cañada Students Who Are Active Members of the WRKADLT Cohort (Regardless of Time/Day of Enrollments)
Spring 2024	6753	93	1275	1174	673	108
Fall 2023	5803	75	935	840	504	93
Net change	950	18	340	334	169	15
% change	16%	24%	36%	40%	34%	16%

*Collegewide section count increased 7% overall

Primary Language Spoken by CAN Evening Students Fall 2023 v. Spring 2024

Primary Language	Fall 2023 Evening Students	% of Total F23	Spring 2024 Evening Students	% of Total SP24	Net Change in # of Evening Students	Percentage Point Change in % of Total Evening Students
Chinese (Mandarin, Cantonese)	8	1%	21	2%	13	1%
Decline to state	5	1%	8	1%	3	0%
English	509	61%	725	62%	216	0%
Other (not listed above)	38	5%	65	6%	27	1%
Spanish	172	21%	230	20%	58	-1%
Tagalog (incl. Filipino)	3	0%	3	0%	0	0%
Unknown	105	13%	122	10%	17	-2%
Total	840		1174		334	

Race/Ethnicity of CAN Evening Students Fall 2023 v. Spring 2024

Race/Ethnicity	Fall 2023 Evening Students	% of Total	Spring 2024 Evening Students	% of Total	Net Change in # of Evening Students	Percentage Point Change in % of Total Evening Students
American Indian/Alaskan Native	3	0%	0	0%	-3	0%
Asian	80	10%	140	12%	60	2%
Black - Non-Hispanic	23	3%	27	2%	4	0%
Filipino	21	3%	32	3%	11	0%
Hispanic	466	55%	575	49%	109	-6%
Multiraces	34	4%	49	4%	15	0%
Pacific Islander	4	0%	9	1%	5	0%
Unknown	57	7%	83	7%	26	0%
White Non-Hispanic	152	18%	259	22%	107	4%
TOTAL	840		1174		334	

Part-Time/Full-Time Status of CAN Evening Students Fall 2023 v. Spring 2024

Full-Time/Part-Time Status	Fall 2023 Evening Students	% of Total	Spring 2024 Evening Students	% of Total	Net Change in # of Evening Students	Percentage Point Change in % of Total Evening Students
Full Time	230	27%	342	29%	112	2%
Part Time	313	37%	413	35%	100	-2%
Under Part Time	297	35%	419	36%	122	0%
	840		1174		334	

Low Income Status of CAN Evening Students Fall 2023 v. Spring 2024

Low Income Status	Fall 2023 Evening Students	% of Total	Spring 2024 Evening Students	% of Total	Net Change in # of Evening Students	Percentage Point Change in % of Total Evening Students
Blank	620	74%	852	73%	232	-1%
Yes	220	26%	322	27%	102	1%
Total	840		1174		334	

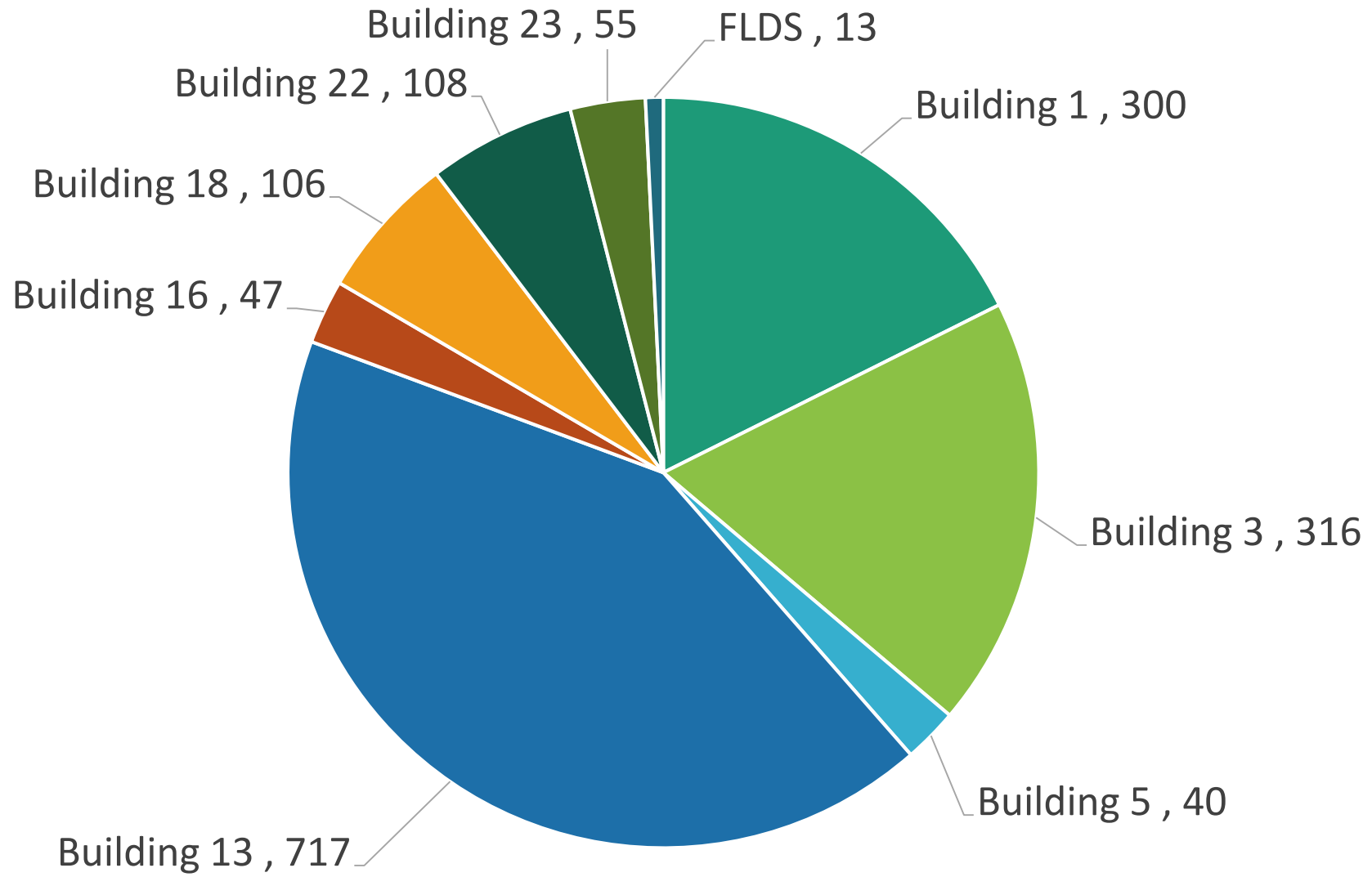
Spring 2024 Evening Enrollments by Hour & Day

	Monday	Tuesday	Wednesday	Thursday	Friday
Students	234	546	299	491	32
5-6 pm		37		76	
6-7 pm	234	546	173	441	32
7-8 pm	234	509	299	454	32
8-9 pm	203	357	228	278	32
9-10 pm	145	208	201	117	

Spring 2024 Evening Enrollments by Building & Day

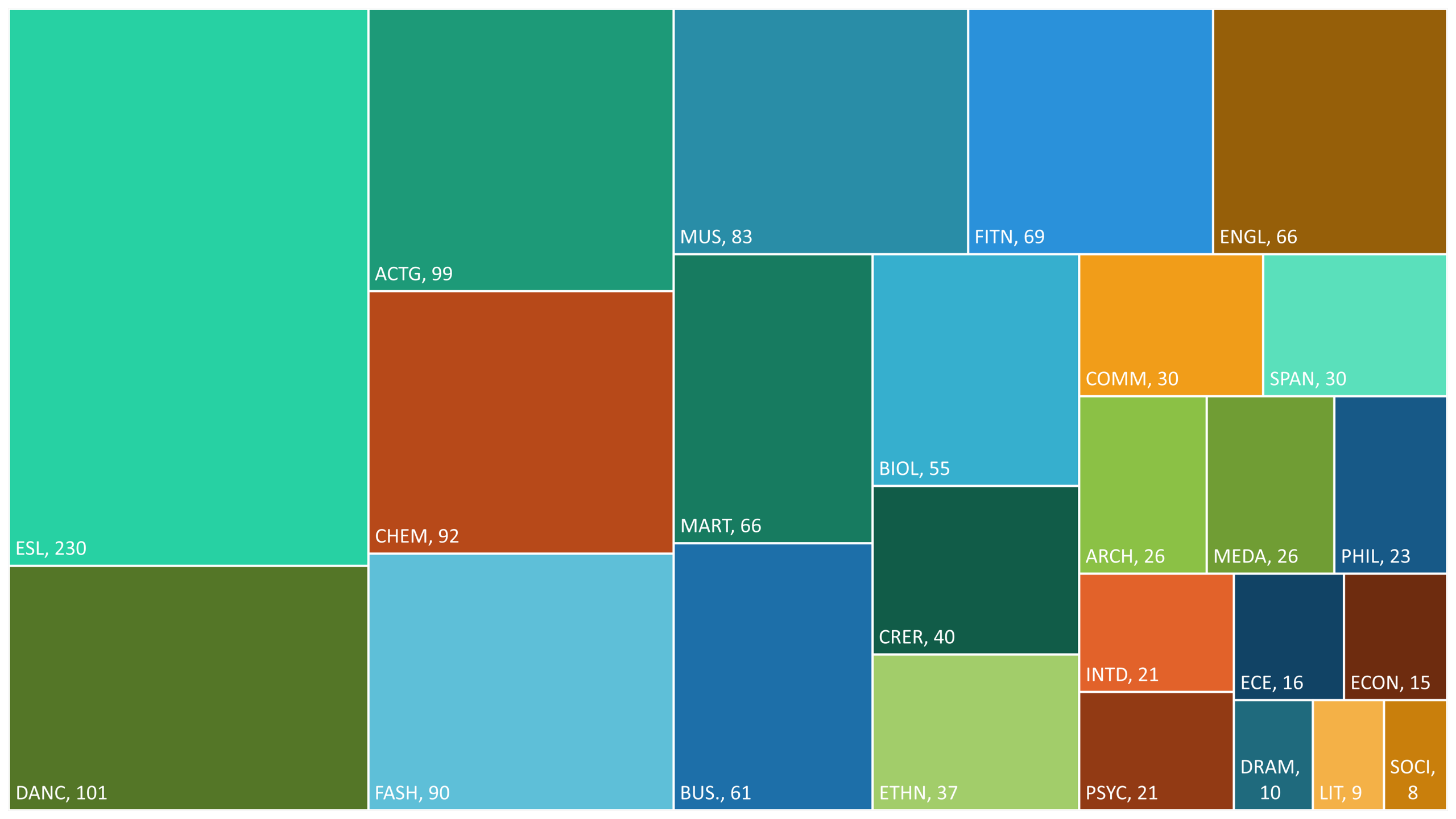
	Monday	Tuesday	Wednesday	Thursday	Friday
Students	234	546	299	491	32
Building 1	31	94	31	94	32
Building 3	28	103	19	109	
Building 5			40		
Building 13	119	240	174	184	
Building 16		11		11	
Building 18	56	25		25	
Building 22		73	35		
Building 23				55	
FLDS				13	

Students/Week by Building

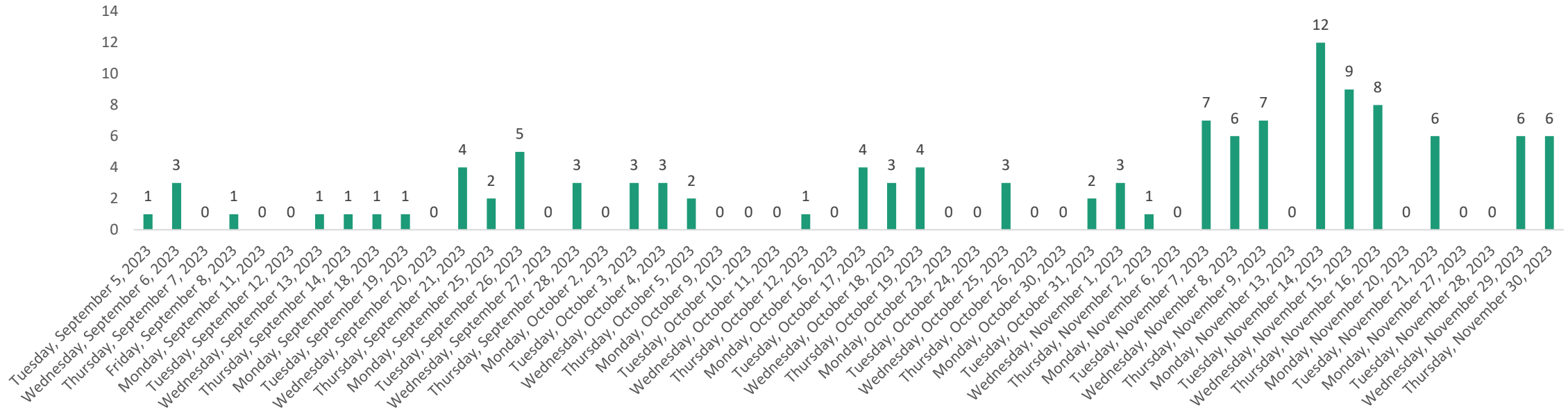


Spring 2024 Evening Busy Times by Day by Building

	Monday	Tuesday	Wednesday	Thursday	Friday
Building 1 busy time	6:00 - 7:30 pm	5:30 - 8:30 pm	6:00 - 7:30 pm	5:30 - 8:30 pm	6:00 & 9:00 pm
Building 3 busy time	6:30 - 9:30 pm	6:00 - 9:30 pm	6:00 - 9:00 pm	6:00 - 9:30 pm	
Building 5 busy time			6:00 - 7:00 pm		
Building 13 busy time	6:00 - 9:30 pm	6:00 - 9:30 pm	6:00 - 9:30 pm	6:00 - 9:30 pm	
Building 16 busy time		6:00 & 9:00 pm		6:00 & 9:00 pm	
Building 18 busy time	6:00 - 9:00 pm	6:00 & 9:00 pm		6:00 & 9:00 pm	
Building 22 busy time		6:00 - 9:30 pm	6:00 - 9:30 pm		
Building 23 busy time				6:00 - 9:00 pm	
FLDS busy time				5:00 - 7:00 pm	



Fall 2023 Evening Counseling Appointments by Day



Day of the Week	Total Fall 2023 Evening Counseling Appointments
Monday	3
Tuesday	41
Wednesday	37
Thursday	37
Friday	1
Grand Total	119

Next Steps: Spring 2024

# of Classes Offered F2F or Hybrid after 4:30 p.m.	Buildings where Classes are offered	Student Services & Supports Provided	Building where Student Services and Supports are Provided
31	3-13	Week of Jan 2, 2024 Counseling thru 7pm	Building 9 – 1 st floor
29	3-03		
12	3-01	Remainder of Jan 2024 1st floor services thru 7pm	Building 9 – 1 st floor
7	3-22	(incl counseling)	
3	3-18	Adding Tues counselor drop-in appts thru 7pm	Building 13 – 3 rd floor
2	3-23	(Feb – May 2024)	
1	3-05		
1	3-16		
1	3-FLDS		

Questions?

Cañada de Noche Fall 2023 Pilot Evaluation Surveys

Survey results from the student, faculty, and classified staff surveys are included below. Please use as qualitative data for informational purposes only. Survey populations and response rates were not large enough for the survey findings to be applied to the whole community.

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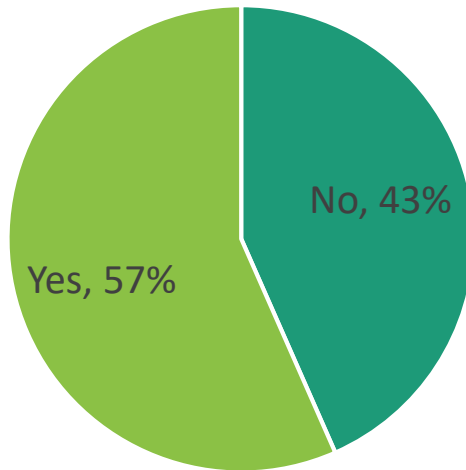
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Are you aware of Cañada de Noche?

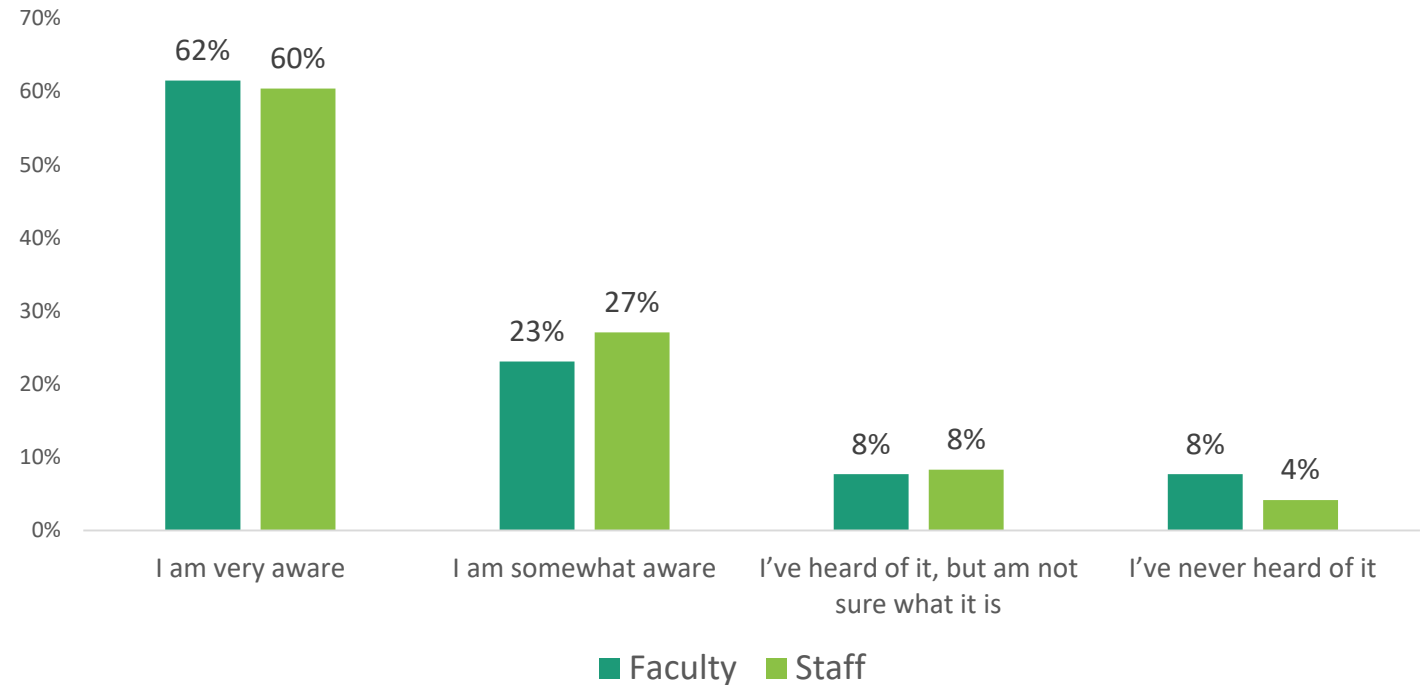
Students:

Are you aware of Cañada de Noche, the expanded evening hours of academic and student support services as well as food services this term?*



Faculty & Staff:

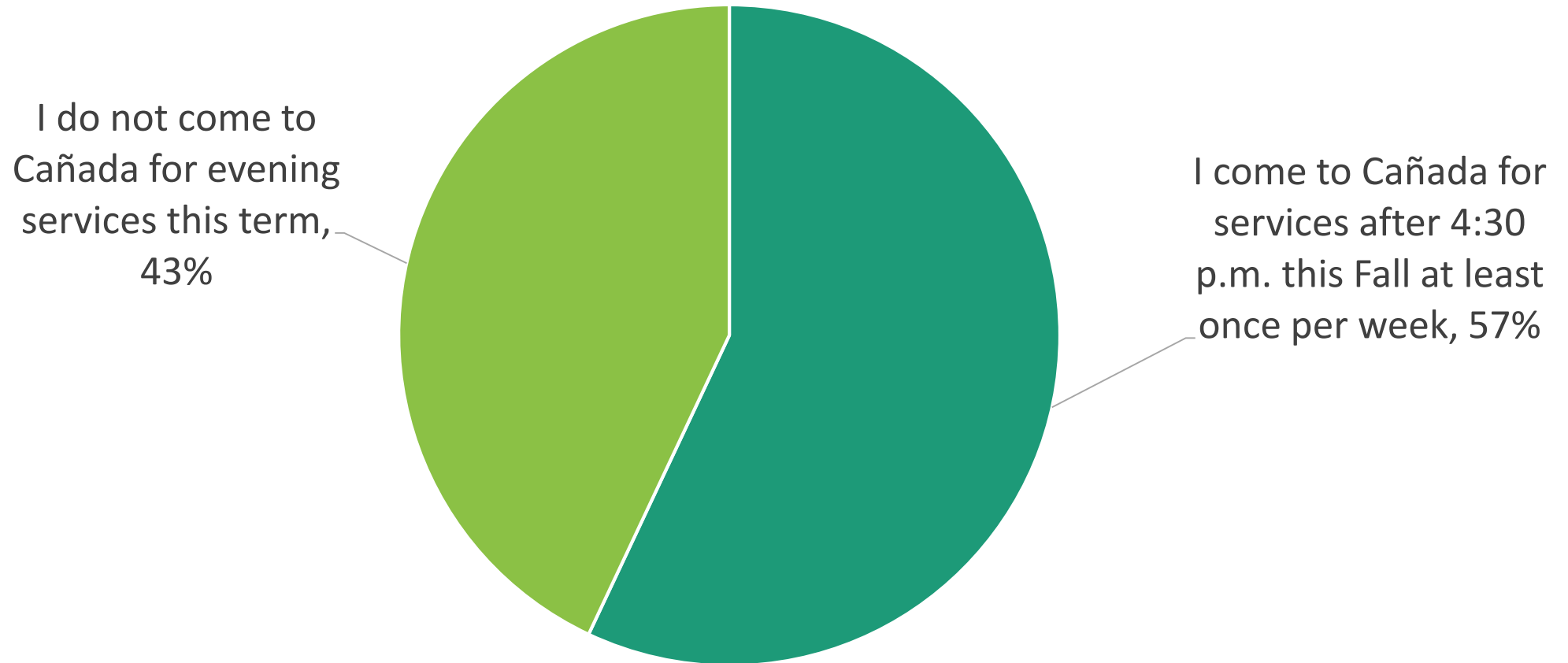
How aware are you of the expanded services and hours available to our evening students as a part of Cañada de Noche?



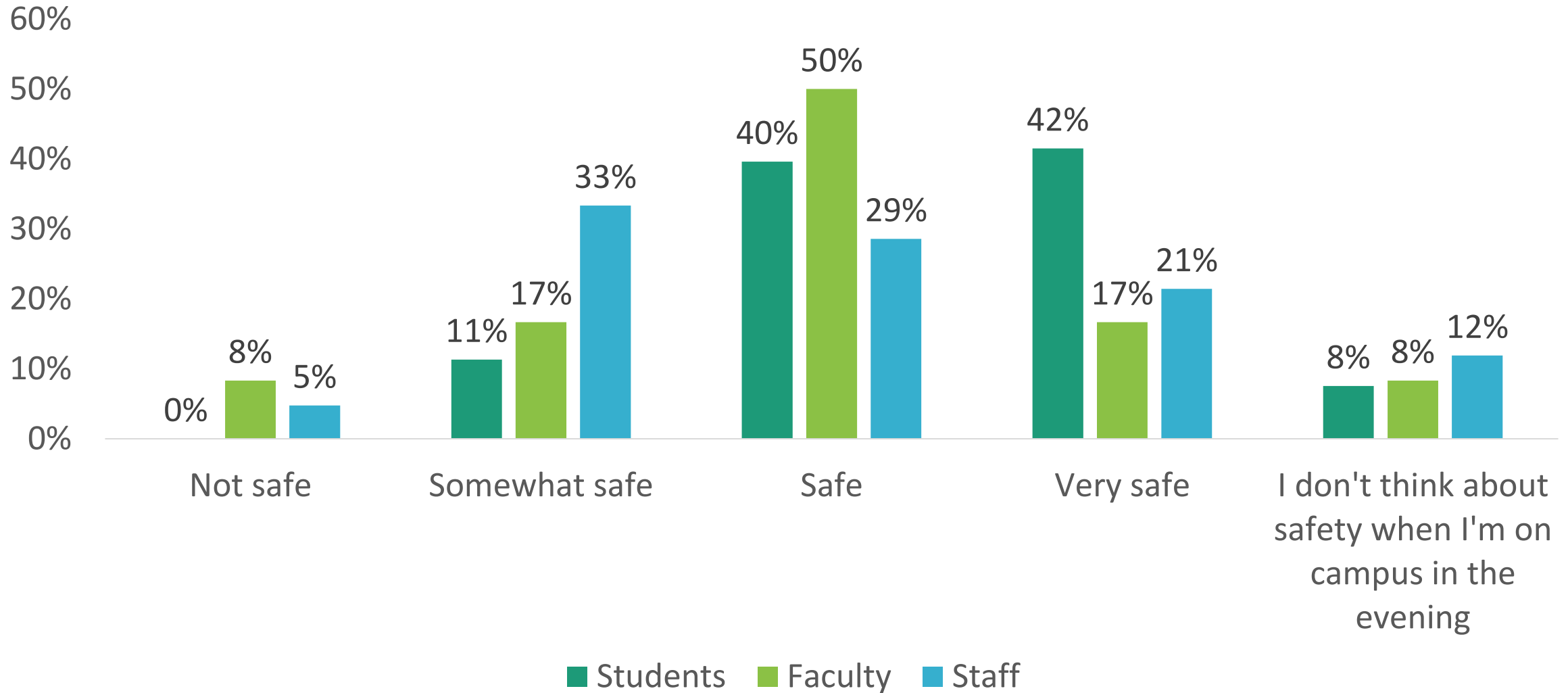
*English-speaking student respondents were slightly more likely to be aware of Cañada de Noche's extended hours and services.

Students only:

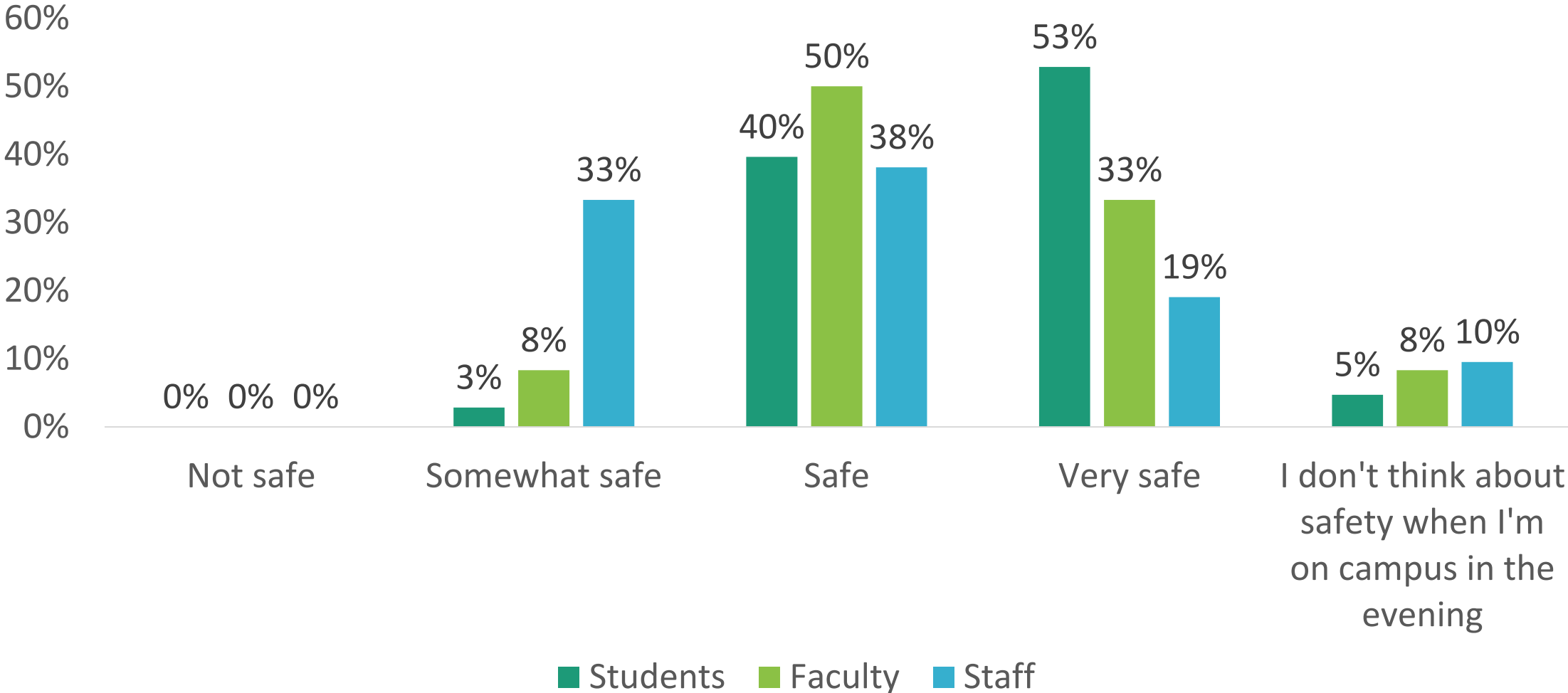
How often do you come to Cañada for services after 4:30 p.m. this Fall?



Please let us know how safe you feel walking on the Cañada campus in the evening this term:

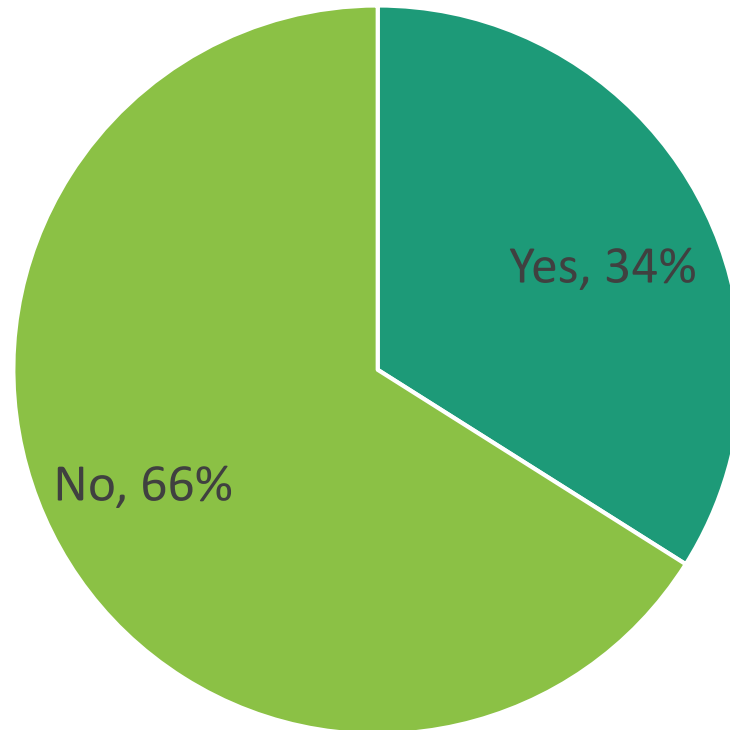


Please let us know how safe you feel inside buildings at Cañada in the evening this term



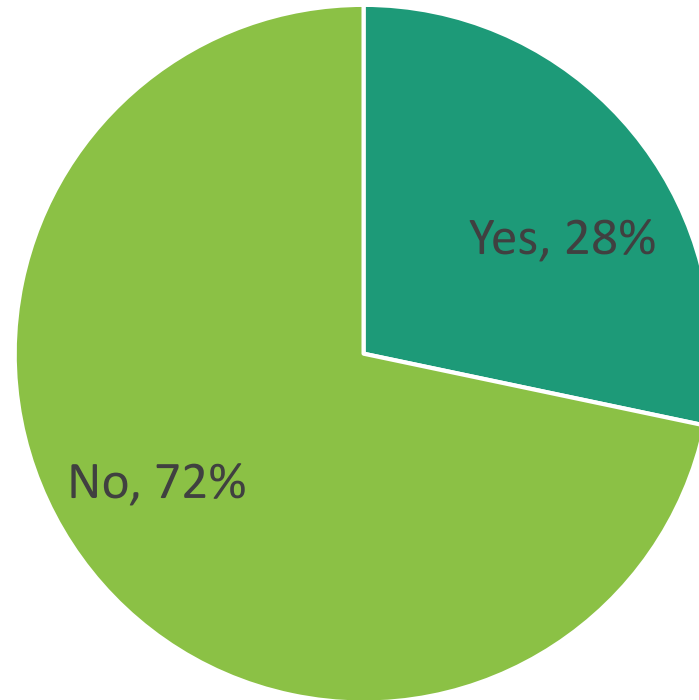
Students only:

Do you know where food is available or have you purchased food at Colts Cafe or The Grove after 4:30 p.m. this term?



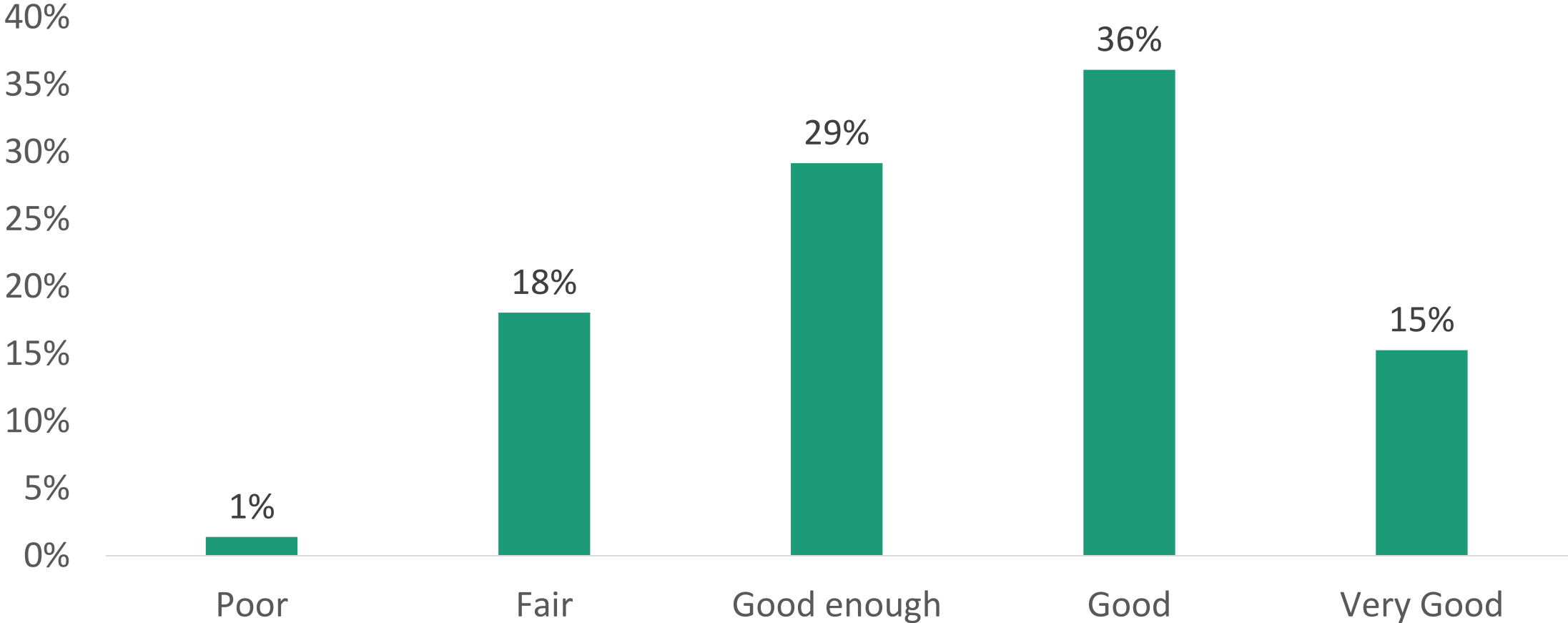
Students only:

Have you accessed food or drinks from the small refrigerators in the Building 9 lobby or in Building 13 (the “Grab and Go” refrigerators) after 4:30 p.m. this term?



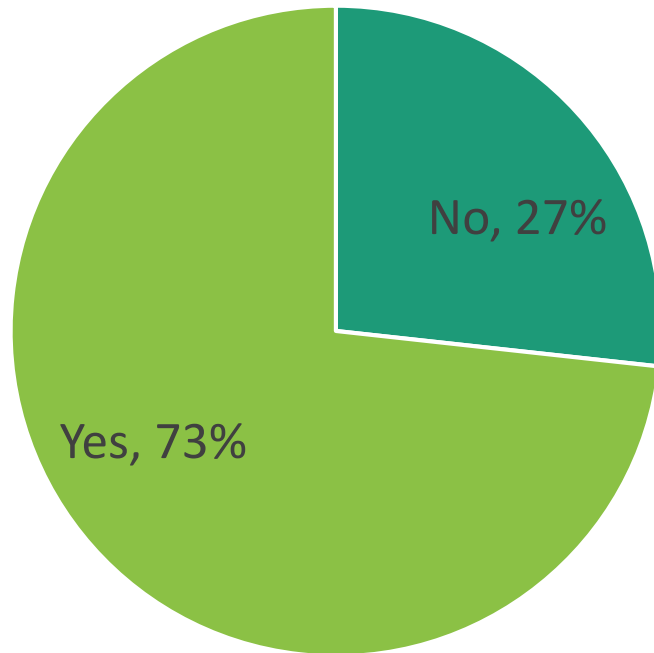
Students only:

How would you rate the quality of the food that is available in the evening at Cañada this term?



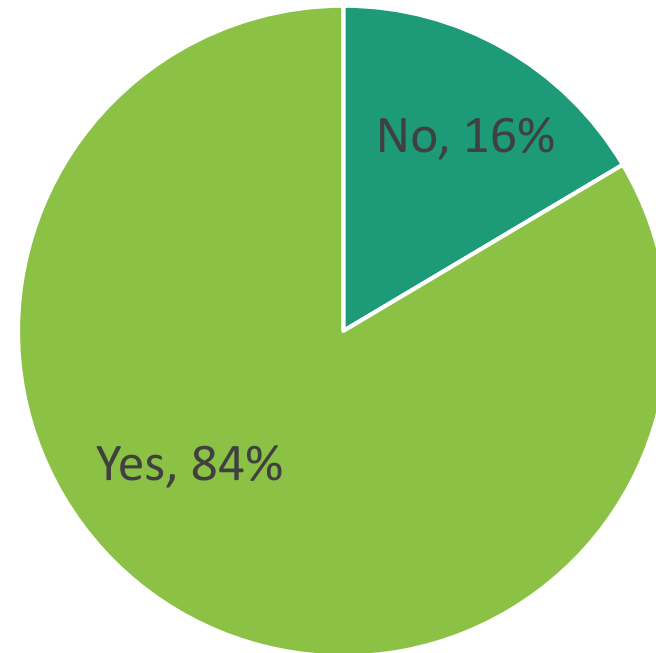
Students only:

Are you able to access the in-person, on-campus student support services you need in the evenings at Cañada this term?



Students only:

Are you able to access the in-person, on-campus academic services you need in the evenings at Cañada this term?



STUDENTS OPEN RESPONSES:

Please let us know more information about your not being able to access the in-person, on-campus academic services you needed in the evenings at Cañada this term.

Porque el horario que puedo ir a los servicios ya estan cerrados. Es mi horario de trabajo. Pero me gustaria hubiera algun sabado alguna ayuda para los estudiantes.

I don't know how. I am very busy and when I get to campus it's for class on Wednesdays. Otherwise I am busy w my children and working.

no tengo conocimiento de esos programas y estoy muy interesada.

I didn't know we can get help from the campus.

They not working at night.

I only go to class not really require at that time services. I do mostly use the services online

STUDENTS OPEN RESPONSES:

Please let us know more information about your not being able to access the in-person, on-campus support services you needed in the evenings at Cañada this term.

i didn't need it

I usually get to campus at 6:30 for evening classes and we don't have food options at that time

I have reached out but my schedule is somewhat busy. I am interested in applying for all the services especially the food pantry.

Food service

I didn't know about it.

They not working at evning in person only on line in the web side.

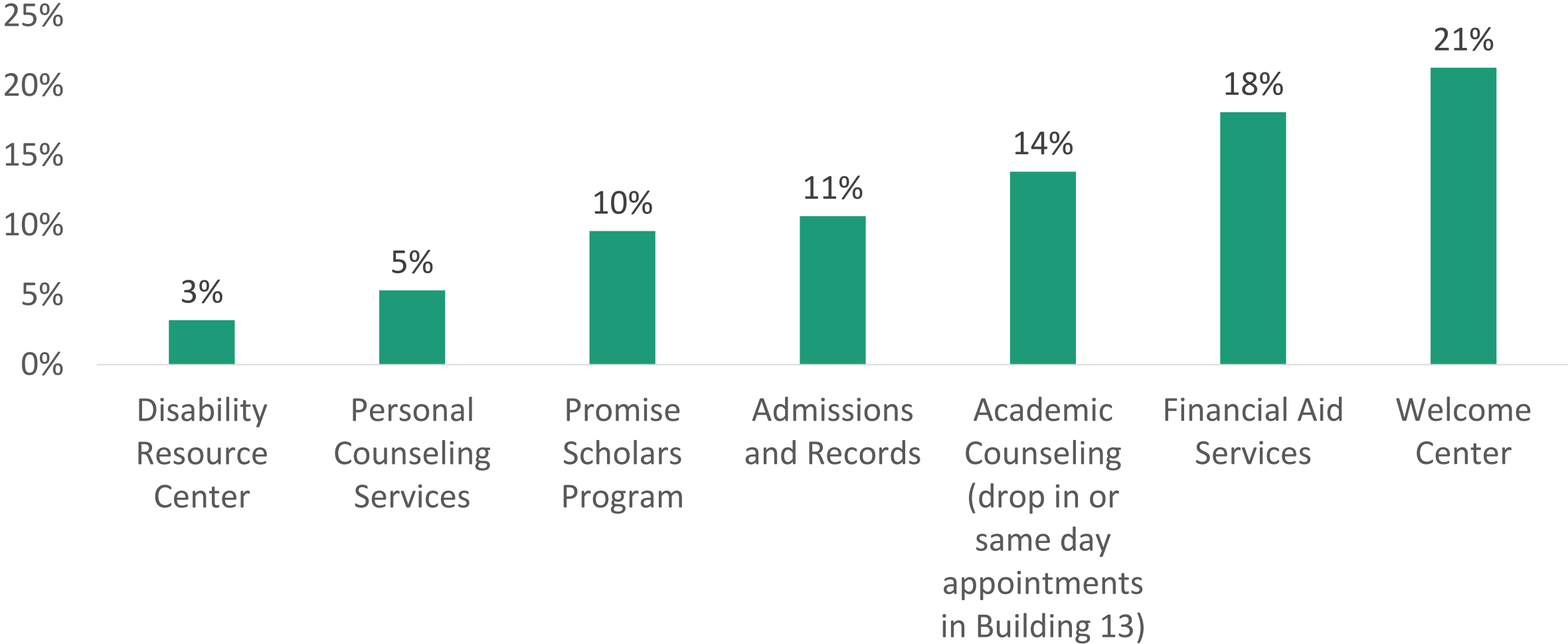
I didn't need

a lot of things close after 5 and it is inconvenient for days i am there after that time

Porque es muy tarde

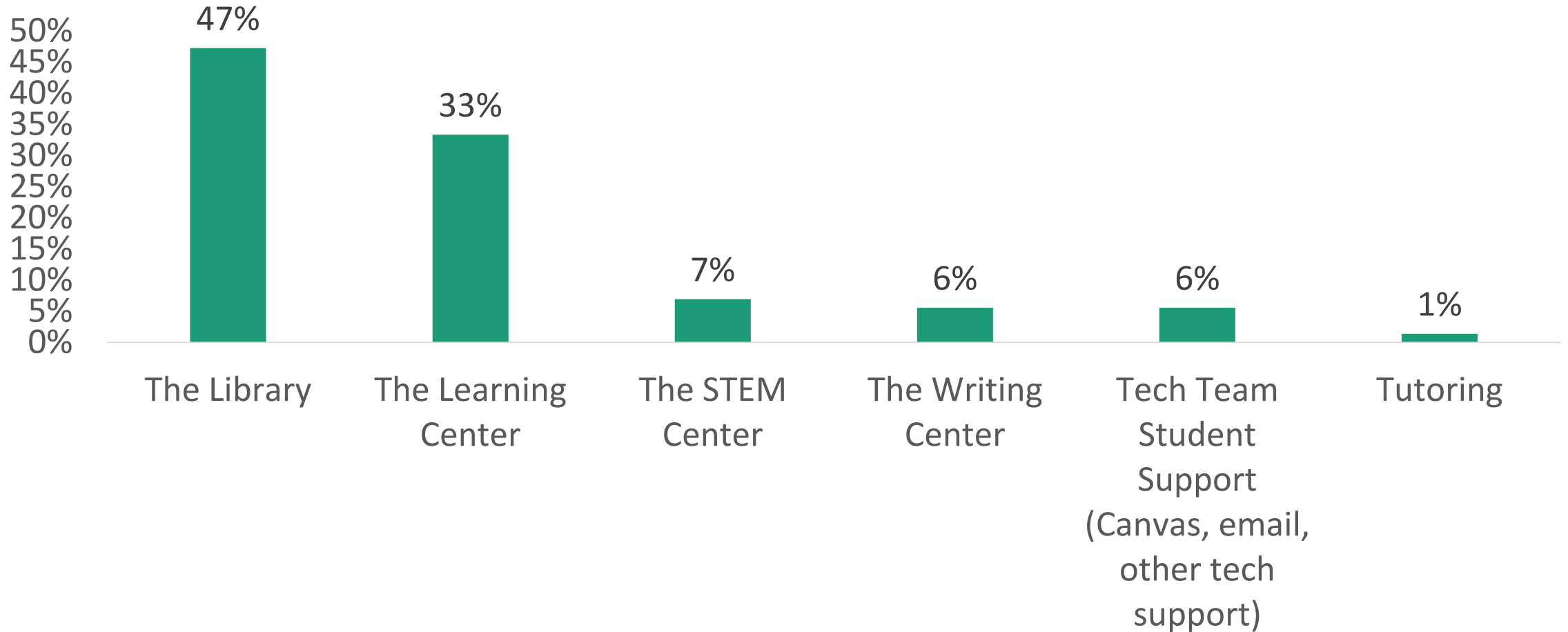
Students only:

In the evening this term, I have accessed the following student support services (check all that apply):



Students only:

In the evening, I have accessed the following in-person, on-campus academic services (check all that apply):



STUDENTS OPEN RESPONSES: General Feedback

Is there any other feedback you would like to provide regarding your experiences on the Cañada campus in the evening this term?

I am very thankful because you have extended the hour of the student services in campus

Manage ChargePoint stations more effectively. Some cars take the charge spot but don't charge the car which caused significant inconvenience for EV cars.

Not right now

Felicitaciones al personal que ha sido extremadamente amable ante las dudas que tuve como estudiante y me facilitaron el proceso.

Con mis compañeros de clase hemos tenido problemas para poder tener los servicios de la book store por que sierran a las 5:00 y usualmente siempre salimos de trabajar a las 4:30 o 5:00 pm y nos cuesta siempre llegar a tiempo y muchas veces no alcanzamos a llegar..

Los servicios en cañada por la tarde son necesarios para todos aquellos estudiantes Como yo que no podemos hacistir en la mañana.

it would be great to have food access for students in the evenings

Thanks for extending hours.

En general me gustaría que proporcionaran un poco de agua embotellada. Muchas gracias por los servicios que nos regalan, los valoro mucho.

STUDENTS OPEN RESPONSES: General Feedback

Is there any other feedback you would like to provide regarding your experiences on the Cañada campus in the evening this term?

LAs clases de la noche terminan muy tarde, y no hay seguridad cuando voy hacia el carro. Han habido carros sospechosos.

Yes ... I would like to know if there are any services offered after 8pm. That is when I am able to go or if I can schedule a day then I can possibly ask for a day off.

Beautiful, super clean campus , very nice student service staff and ty very much for snacks and sandwiches (had never seen any 2-year colleges and 4- year universities that offer free food and snacks to students

Thank you for this survey. I was not aware of so many late hour services for students.

Please continue to keep evening services, this semester has been the best in supporting students who attend evening classes. It gives me a sense that I belong despite attending part-time.

I'm really just happy that Cañada offers great Spanish classes.

It's a nice touch to have free snacks and food in the evening. I appreciate it.

Services are great!

I'm taking just Salsa classes on T/Th eves and I don't need any food/drinks.

Yes, I feel safe: there's always a safety car outside the building at the time the class is over and the area is well lit.

Thanks!

STUDENTS OPEN RESPONSES: General Feedback

Is there any other feedback you would like to provide regarding your experiences on the Cañada campus in the evening this term?

I love the campus

Thank you for your work

There needs to be safer pathways and lighting by the roads on campus especially the loop from Farm Hill up to the main part of campus and then back down to Farm Hill. I drive at night and there is a section right past the gym/athletic center before Farm Hill that has almost no lights and I often see students walking on the road because there is no designated pathway down to the front of campus. It's extremely dangerous for drivers and pedestrians. I'd also recommend that during the first month Student Life is open later on at least two days per week (Mon/Tues or Tues/Wed) so people can get their ID cards or stickers.

The Canada de Noche program is such a fantastic idea!!! I had needed to get to student services and the ability to avail of them without having to figure out a way to juggle work schedule made it so convenient, and in reality, possible. Thank you for that. I also appreciate the food provided; also makes it easier to not stress about where to stop for food between work and classes. However, it is unpredictable if the refrigerators will be stocked or not. There have been a handful of times that the fridge has been empty and I've had to make do with a (highly sweetened) bar or skip the meal entirely. If there was more consistency, I would make use of the amenity with peace of mind.

STUDENTS OPEN RESPONSES: General Feedback

Is there any other feedback you would like to provide regarding your experiences on the Cañada campus in the evening this term?

Profesor in the evening is terrible

I'm a member of the athletic club and park in that lot in the evening when I have a class in building 3. It is well lit and lots of people are around. I'm not sure I'd feel comfortable in other areas of campus at night.

No feedback, but was a little confused on why I got this survey. I did read and understand why I got the survey since I have a class that extends past 4:30pm. However the class goes from 2:10pm-5pm, so I do not believe that my opinion holds any weight, and could possibly be interfering with people who actually have classes that properly extend past the 4:30pm time frame

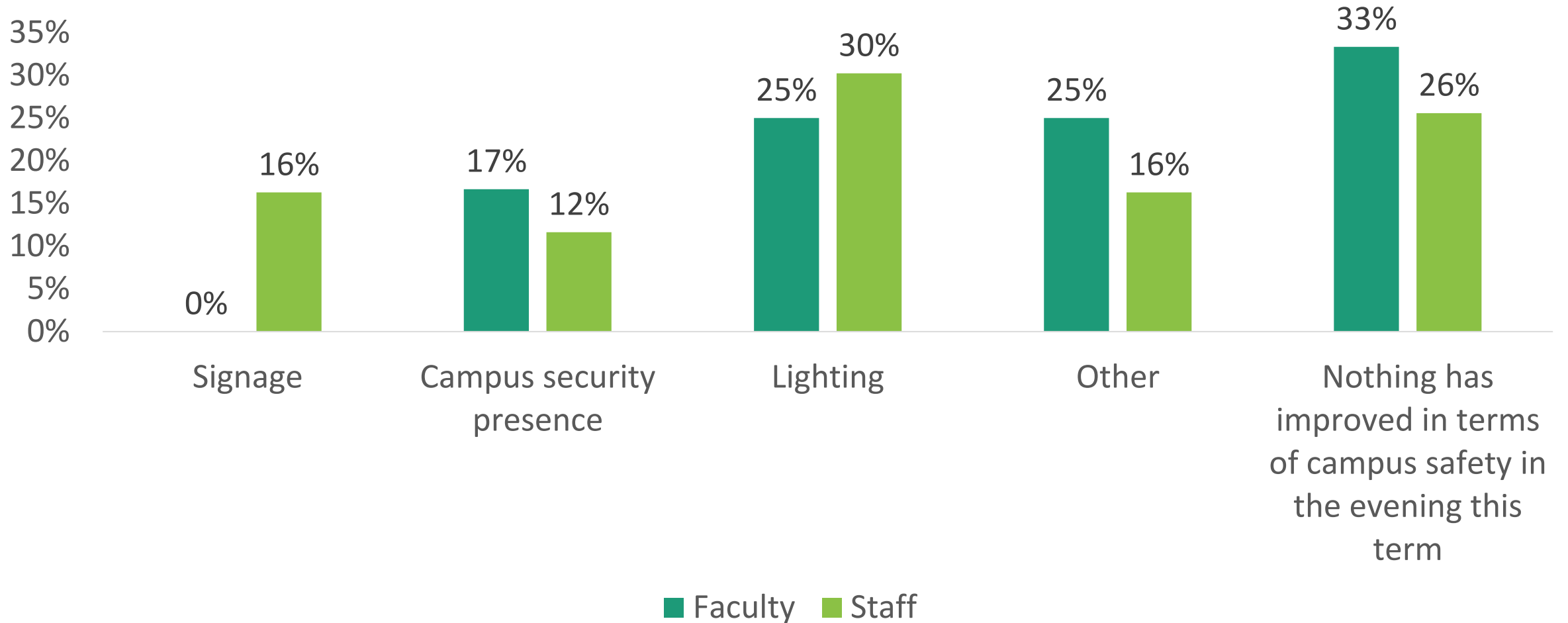
Thank you all for everything.

I think the parking lots needs a little more lights

Faculty and Staff Responses

For Faculty and Staff only:

Of the following aspects of public safety, which of these do you think has improved during the evening hours this term?



Please let us know why you believe nothing has improved in terms of public safety on campus in the evening this term.

FACULTY OPEN RESPONSES

I don't particularly see security (which is usually only one person in one vehicle) around. I would especially like to see security in the parking lots when most students & faculty are going there after evening classes.

I still see them sitting in their cars in unpopulated areas.

I teach on Monday evenings.

I have not observed any changes in any of the items listed in the previous question.

We can always use more public service officers. It would be great to have them walking the campus, going building to building.

it does not seem any different

Please let us know why you believe nothing has improved in terms of public safety on campus in the evening this term.

STAFF OPEN RESPONSES

Security office is far away from student services. When calling the office they do not always answer. I do not see security around camp.us

I am not often here in the evenings, but when I am, it is not visible that Public Safety is doing anything different.

I have not seen much of a change, other than some lights put up under the umbrellas around Building 9, 17 and 18. There have been a few evening calls to public safety to open doors for faculty and staff, and it has been met by rude, disgruntled public safety officers. Overall lack of public safety officers. Also, several lights along "the loop" are out, which is very unsafe.

There are still burnt out lights in hallways, outside buildings, on the roadways, and it is very dark. Additionally, I never see security outside of their cars, even at night. This means there's no patrol or visibility on the campus proper where students are. Also, why is there no campus security on Fridays in the evening? I see people doing donuts, speeding, throwing trash, and calling out slurs but our security is NOWHERE to be found. Calling gets you a switchboard at the district and they say its not their jurisdiction, call the sheriff.

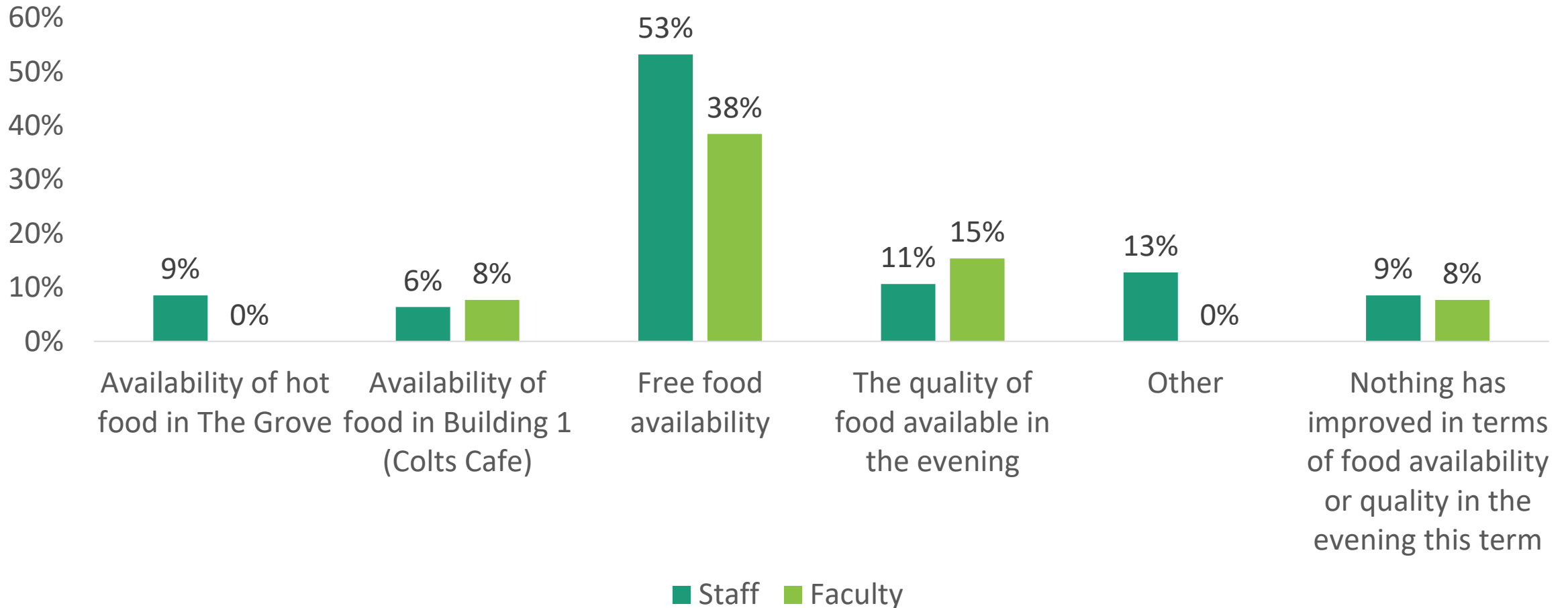
There are still a lot of areas that need better lighting. The escort service is nice but it could be timelier (For example, if a student needed to catch the bus but was on the far side of campus and it took PS a while to pick up student. If a student misses their bus then they would have to wait a long while for the next one).

I never see them walk through the office, and if when you do see one they are not friendly at all.

I park in the back of building 9 so I don't see public safety there.

Faculty and Staff only:

Of the following aspects of food services, which of these do you think has improved during the evening hours this term?



STAFF – “Other” responses

Offering Peet’s Coffee

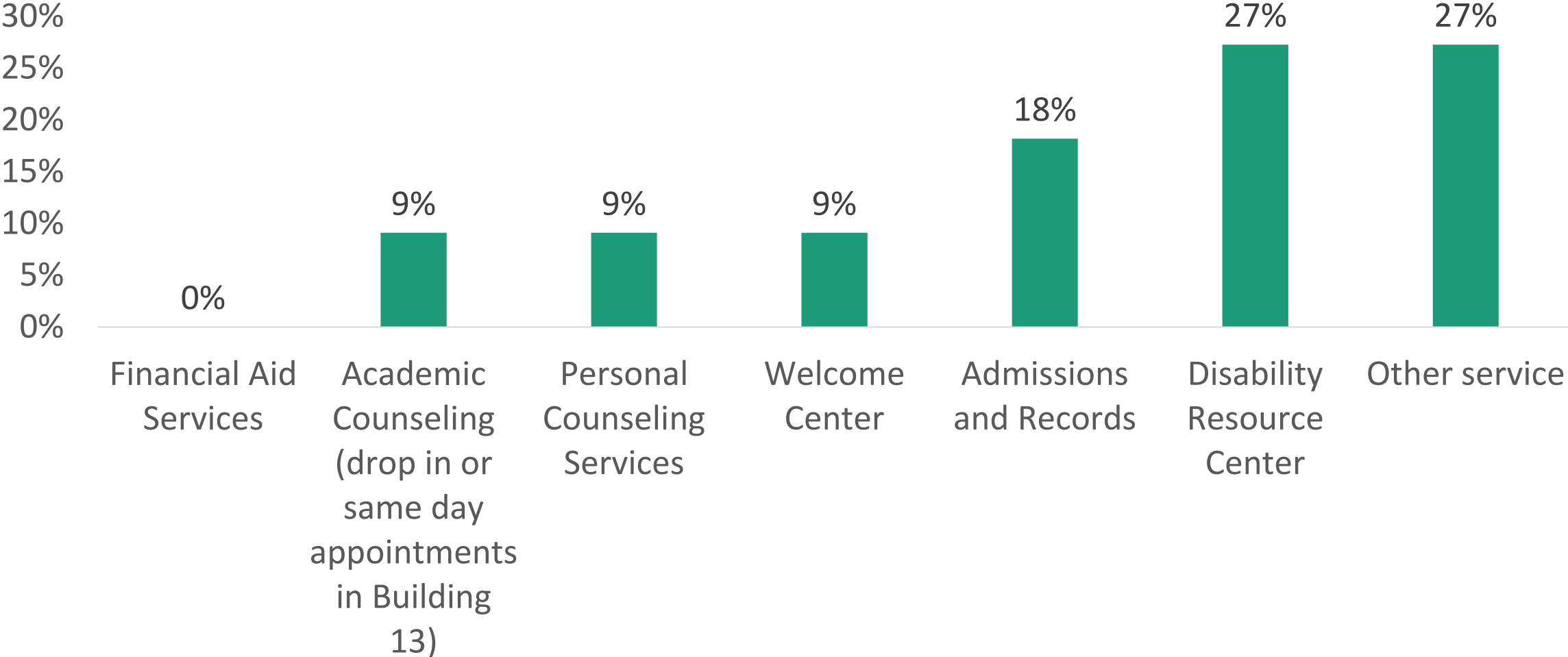
Some food services have been extended. Sometimes there is free food available, but most of the time, it is completely empty by 4:30pm or often earlier.

I think food is secondary to drinks besides vending machines we also need hot water for my ramen.

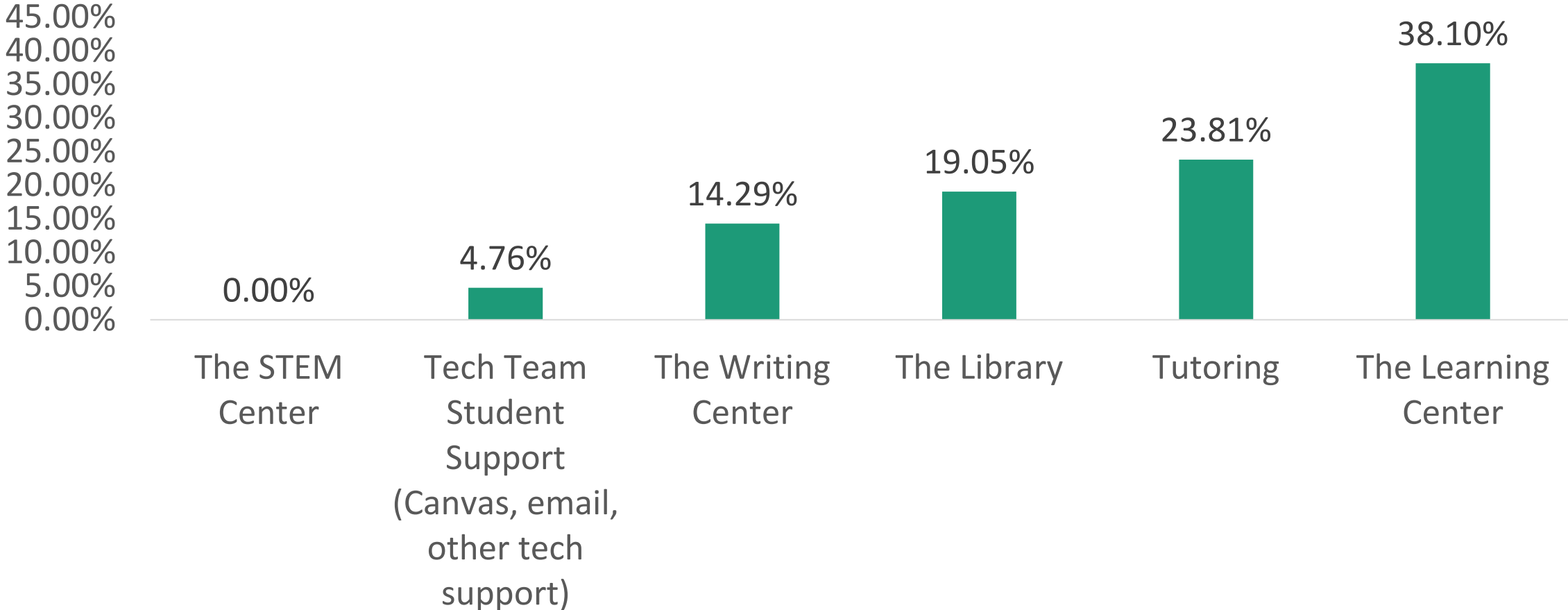
STAFF – No improvement to food concerns

no consistency/runs out of food regularly.
needs to be in each building if students are there
if they say there is food, then it should be available all hours
the buildings are open - it is embarrassing for other
department as they are constantly interrupted asked about the
empty refrigerators.

Faculty only: Please specify which of the following student support services you have referred students to during the evening hours?
(check all that apply)

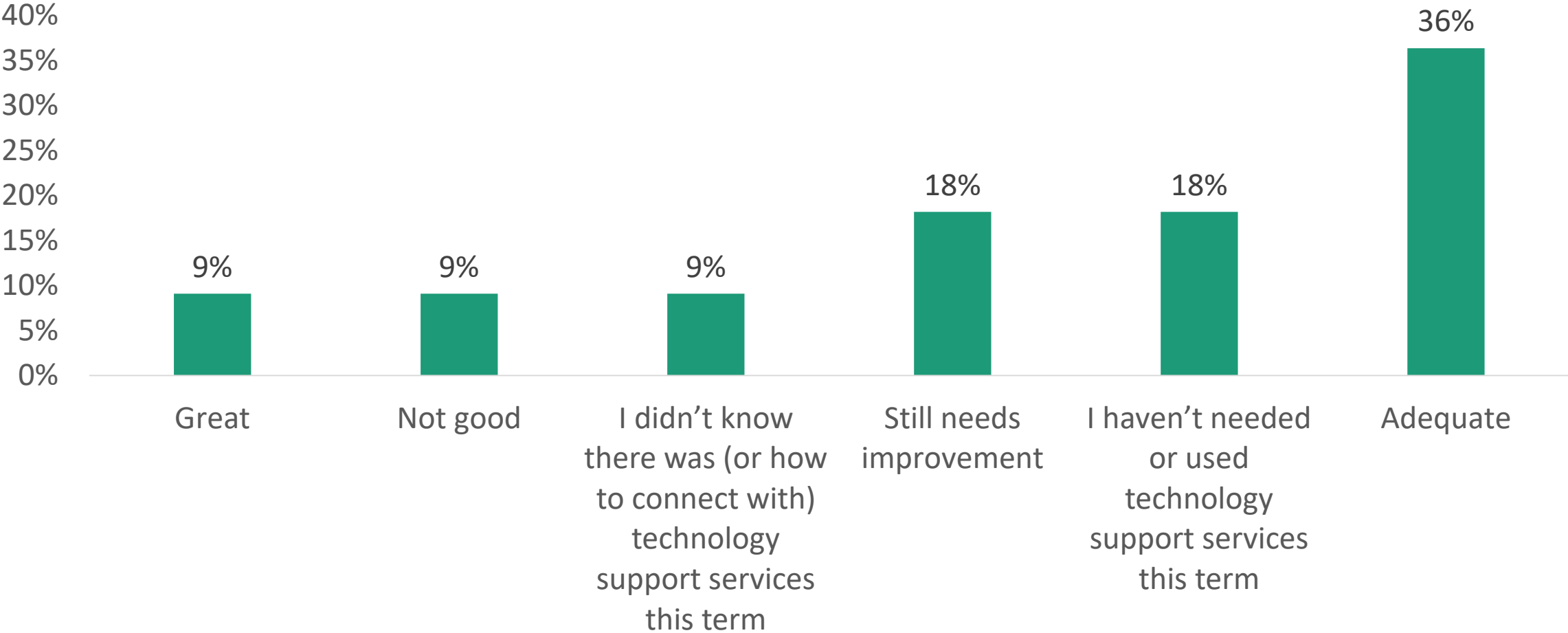


Faculty only: Please specify which of the following academic and learning services you have referred students to during the evening hours? (check all that apply)



Faculty only:

Please assess your experience with technology support services during the evening on campus this term:



FACULTY OPEN RESPONSES: Other feedback

Please provide any other feedback you would like regarding your experiences as a faculty member on the Cañada campus in the evening this term.

Unlike last semester, no tech crew came to my classroom in the first weeks. The technology worked fine, but it was really nice to see them and chat with them last semester. Maybe I just got missed because I was in Building 3 and not 13?

The intense pace of the late start course has kept me busy with course content, and I have not done a good job in promoting these services to our students. This survey is a good reminder!

As a faculty member that teaches at night, there just isn't any tech support available.

We should have teacher computers in every classroom PERIOD! I do not refer students to outside services because it still does not feel safe on campus. Our class finished at 9:30 pm. No other students are on campus at this time. It is too late for students to go to their cars or wait for rides safely. on campus

The class that I teach is an elective that has a fairly large number of non-traditional students in it, and that is probably why I don't need to refer them to many services. The main thing that has changed positively for my students is the availability of food. It is also nice to know that I have some options should I ever forget or feel lazy about making my own diner.

We can always use more Campus Police visible in order to prevent a potential problem.

Also, I ask all of my students to have a partner, or leave with a group, after class ends and students walk to their cars.

I wish the bookstore would stay open until 8 pm beyond the first week. perhaps the first two to three weeks.

STAFF OPEN RESPONSES: what is working?

With respect to your specific service area, please let us know what you think is working or helping students by extending your hours in the evening this term?

I see students going to the food lockers. I think it is great that this is being done.

Our service area is rarely utilized.

While I haven't personally experienced students coming in after hours, providing access to essential departments during evening hours ensures that students who may have conflicting daytime schedules still have the opportunity to seek support and resources. Although it may not be a widespread occurrence, offering extended hours remains valuable for those who require assistance outside the typical working hours

Access to food has greatly increased

Students can grab food before or after class

Too often I work with students whose stomachs are grumbling because they didn't have a chance to eat between work and school

Our office is rather tucked away. Unless the student knows where we're located or happens to wander in, then they find us. I helped a couple of CWA students who otherwise are not available during the day.

Students have shared that they feel evenings have more of a "college life" feel now.

Free food and someone visible at night, also thanks for having a Night Dean. I think Dean Lacefield is the most visible Dean we have ever had at night.

can assist students in person

I worked a good amount of the Thursdays for Cañada de Noche and we did not have anyone needing help with financial aid. I only received a couple students looking for counseling or looking for the location of a building.

STAFF OPEN RESPONSES: what is working?

With respect to your specific service area, please let us know what you think is working or helping students by extending your hours in the evening this term?

As we approach the registration period for Spring 2024, counseling appointments have been filling up very quickly (with appointments currently booked up about 2 weeks in advance). The utilization of an available drop-in/walk-in counselor has been beneficial for students looking for immediate assistance, or assistance with quick questions. However, many students come during the day (during peak times from around 10am-1pm) looking for drop-in counseling, which we do not offer, only the 4:30pm-8pm drop-in counseling on Tuesdays, Wednesdays, and Thursdays.

This service has been mostly under utilized until registration opened in November.

Furthermore, if students do come in looking for food in the evening, they are very happy that there is free food available. However, a lot of times, the food is completely out, due to the volume of students looking for free food (during the day).

We have always been open later than most of the campus so it is nice that other student service areas remain open longer too.

Since I started working on Tuesdays. I have yet to see a student after 7p.

More food availability is definitely helping students everywhere.

Student Services access in the evening especially for those who are working during the day and only have the opportunity to seek out these services in the evening.

I was able to have online zoom academic probation sessions while having the VROC open.

I'm often working late and am frequently the last one on my floor left in the building. I have several students who may require my help into 6:30pm.

STAFF OPEN RESPONSES: what is working?

With respect to your specific service area, please let us know what you think is working or helping students by extending your hours in the evening this term?

Gives students food options for later night classes and or events that they may be attending

Not much really. In the weeks I have been doing this I think I helped about 3 student's total with the extra hour. I usually do not see anyone after 5 or 6 pm. I have told students this is an option but most either don't want to come in or have class during those times. We are here to help if needed.

I have not been able as it conflicts with night events for our area.

The extra hours help us reply to emails/voicemails.

Most of what I've heard has been positive.

I feel very comfortable and safe with the Facilities team! I find it reassuring when they do their rounds in my building during the evening, as they are often the only ones I see past 5pm. :)

nice to have options for students!!

STAFF OPEN RESPONSES: what is NOT working?

With respect to your specific service area, please let us know what you think is not working or helping students by extending your hours in the evening this term?

Pacific dining is not student friendly. I saw a student ask for salt packet and a spoon and Pacific Dining charged the student .25 cents each.

Being available has not made a difference in our service area, as students rarely come by.

I have noticed that there is inconsistency among departments in terms of staff participation during after-hours. This can potentially hinder the effectiveness of the extended evening hours for students, as some departments prioritize their staff over others. It might be beneficial to establish a more uniform and inclusive approach to ensure that the extended hours are as helpful and accessible to students as possible

Getting the word out has been a challenge. Shifting work schedules can also be challenging for Classified staff.

I think this is a well-intentioned, but misplaced effort. There is a lack of evening courses available. Majority of the evening classes that are offered, are right during the Cañada de Noche extended hours (generally from 6pm-9pm), therefore, students are not coming in for services, since they are attending their evening class.

We don't have funding for evening hours at all. When I approached my supervisor, there was no funding for coverage of my area for evening hours. This means I was "voluntold" to work at night for no pay. Also we were promised student workers and suddenly there was no Work-study money left. I don't know how to convince students to work for no pay, its unethical to leave them unsupervised.

STAFF OPEN RESPONSES: what is NOT working?

With respect to your specific service area, please let us know what you think is not working or helping students by extending your hours in the evening this term?

Counselors need to be in person
other areas left unstaffed need to close and lock their doors
it is not fair to others to feel they need to monitor electronics left unattended each evening

We have not had much traffic in our office at night

I worked the majority of Thursday nights and we barely received any students specifically looking for our services.

Although evening hours are helpful, longer service hours on Fridays and some Saturdays would be very helpful as well. We regularly encounter students who need Student Services such as counseling or have questions about enrolling but can only come Friday afternoons or on Saturdays but since services end at noon, they are left without support and other areas have to do their best to support students and potential students.

Students are not aware that we have extended are evening hours.

The vending machines with drinks in them have been "sold out" a lot.

Limited options of services or information has to be relayed to the person working that evening to the appropriate person the following day.

We cut hours back on VROC being open until 7pm since there were no student veterans attending during the evenings. By having the VROC open this late, it was impacting staffing in the morning since there is only one classified staff in the VROC.

Often students do not need help, so this is not relevant to me.

STAFF OPEN RESPONSES: what is NOT working?

With respect to your specific service area, please let us know what you think is not working or helping students by extending your hours in the evening this term?

What is not working is the lighting, it does not brighten up the campus as much as it could

I am not sure but no one seems to be looking to use our services during the 7-8 pm time frame. As stated above I rarely see anyone after 5-6 pm. Cannot say if this is an advertising issue or if no one needs us during those times.

Not many students show up

The foot traffic is minimal at night -- very few students stop by for assistance.

On the subject of lighting, the lights on the landing of the second floor of building nine are not functioning. It gets extremely dark starting as early as 5pm and becomes dangerously so by 5:30PM. These lights must be fixed. Students have to use this area to enter the LC and when they go out to leave or use the bathrooms.

Just that you do not normally see security.

As a classified member, I have experienced inconsistency with others not participating in after-hours activities. There seems to be a lack of uniformity, with some departments prioritizing their staff when choosing participants, resulting in inconsistency across the board.

Would like to see more STEM evening degrees

Adult learners pursuing careers in engineering (mechanical/electrical) would benefit particularly in the Bay Area from additional evening and online sections

More fully online degrees as well

With the understanding that this was a pilot, I think it would be worth having additional programming in the future. It would be interesting to hold evening hours in the Spring with the shift to Daylight Savings time again. I would support that!

Is there anything else you would like to share regarding your experiences as a classified staff member working on the Cañada campus in the evening this term?

There is a stark lack of students from 7-8pm, and there is a very limited number of students coming in from 4:30-7pm.

There is only a pick up in students looking to receive assistance during peak times (the beginning of the semesters and once registration for a new semester opens). Furthermore, it is worth noting that this pick up in students, is mostly during the day.

Here is additional data I have collected over the past weeks:

On 9/5 from 4:30pm-7pm there were 9 students who came in the first floor of building 9 for assistance; from 7pm-8pm there were 3 students. Of these students 7 came in for food (which there was a lack of), 4 students came in looking for drop-in counseling, and the rest of the students came in looking for Admissions.

On 9/6 from 4:30pm-7pm there were 7 students who came in; from 7-8pm there were 2 students. Of these students 1 came in for food, 1 came in looking for a department on a different floor, 1 came in for drop-in counseling, and 2 came in for scheduled counseling appointments.

On 9/12 there were 12 students who came in from 4:30-7pm, then 0 students who came in from 7-8pm.

On 9/13 there were 4 students who came in from 4:30-7pm; then 0 students from 7-8pm. Of these students 1 checked in for a scheduled counseling appointment, 1 looking for admissions, 1 looking to schedule a counseling appointment, and 1 looking for a department on a different floor.

On 9/14 there were 7 students who came in from 4:30-7pm, and 1 student who came in from 7-8pm.

On 10/3 there were 5 students from 4:30-7pm, then 4 students from 7-8pm; all of these students came in for food.

On 10/4, 5 students from 4:30-7pm, 0 from 7-8pm

On 10/18, 2 students from 4:30-7pm, and 1 from 7-8pm

On 10/30 a total of 0 students came in from 4:30-8pm

On 10/31, a total of 0 students came in from 4:30-8pm

on 11/1, 1 student came in from 4:30pm-7pm and 0 from 7-8pm.

Furthermore, many employees have stated that these extended hours are taking away valuable time from their families, and have disrupted their sense of work-life balance. This is something I feel and have experienced as well.

STAFF OPEN RESPONSES: what is NOT working?

Is there anything else you would like to share regarding your experiences as a classified staff member working on the Cañada campus in the evening this term?

Its dark, I'm scared to be the last person walking to my car at night. I nearly hit 2 deer this week between B3 and B1 where everyone drives. Also, we need to better fund staff who are being asked to work at night. Have we even discussed this with CSEA? I don't think middle management knows they can't voluntell us to work nights without a shift differential and additional pay.

many feel unsafe

this seems unorganized

no one knows who the dean on duty is

no one knows what staff is working each evening

student assistants cannot be left unsupervised yet they are - this is a liability

students are not to be alone in offices and areas after hours - yet they are each evening, after the staff has left for the day - this is a liability

not equitable to all staff

this should be called Cañada at Night so that all students and staff will feel welcome

The evenings have always been slow. After 5pm we do not receive very many students in our department. Most of the students we serve are able to submit documents online (dropbox) and tend to email us rather than come in for help.

From my experience two days having the campus open late is enough.

I end up working evenings because the schedule forces me too and then I have to comp the time on other days. The hours we are supposed to work and the hours I am needed never line up.

STAFF OPEN RESPONSES: what is NOT working?

Is there anything else you would like to share regarding your experiences as a classified staff member working on the Cañada campus in the evening this term?

Promoting evening events is crucial. Students need to know what is happening where they are. Providing places to put up flyers or signage covering the services available, its location.

At first I didn't mind this as I was able to do things I needed to catch up but the time is terrible for me. I have a young daughter whose bedtime is between 7-8pm and now she keeps asking for me and not going to sleep as easily. She sometimes stays up until I get home which is not good.

I think that it should be reevaluated as there are not many students coming into the area. Why are we the only campus this late besides other district campuses?