



Cañada College

Student Engagement Survey

Fall 2020

Preliminary Results

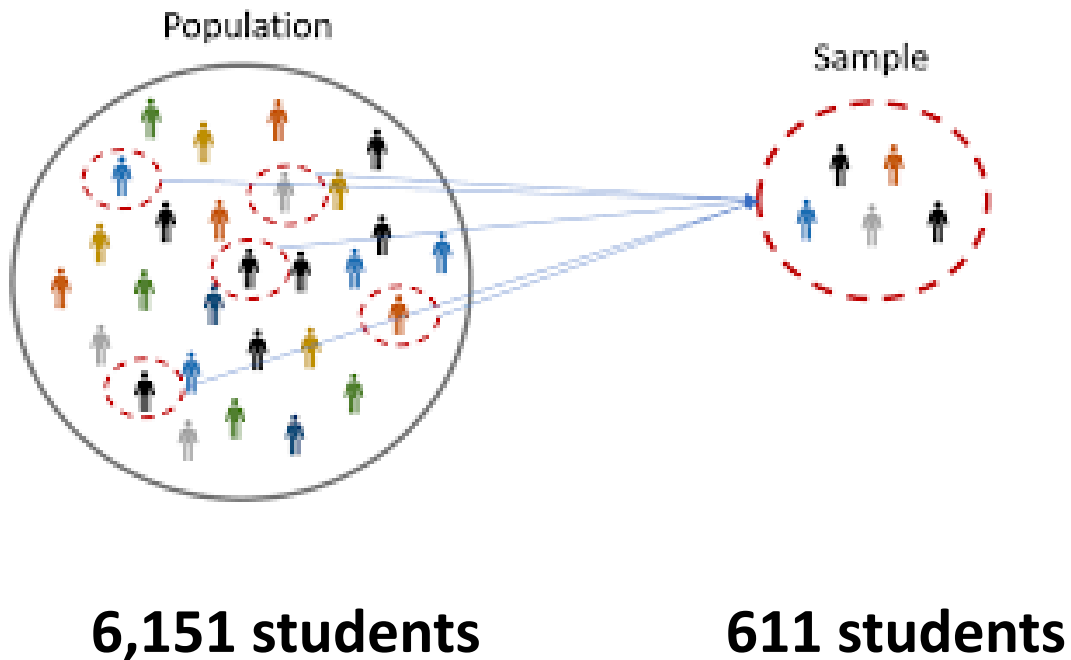
Presented to the Planning & Budgeting Council

by the

Office of Planning, Research & Institutional Effectiveness (PRIE)

December 2, 2020

Survey Sample

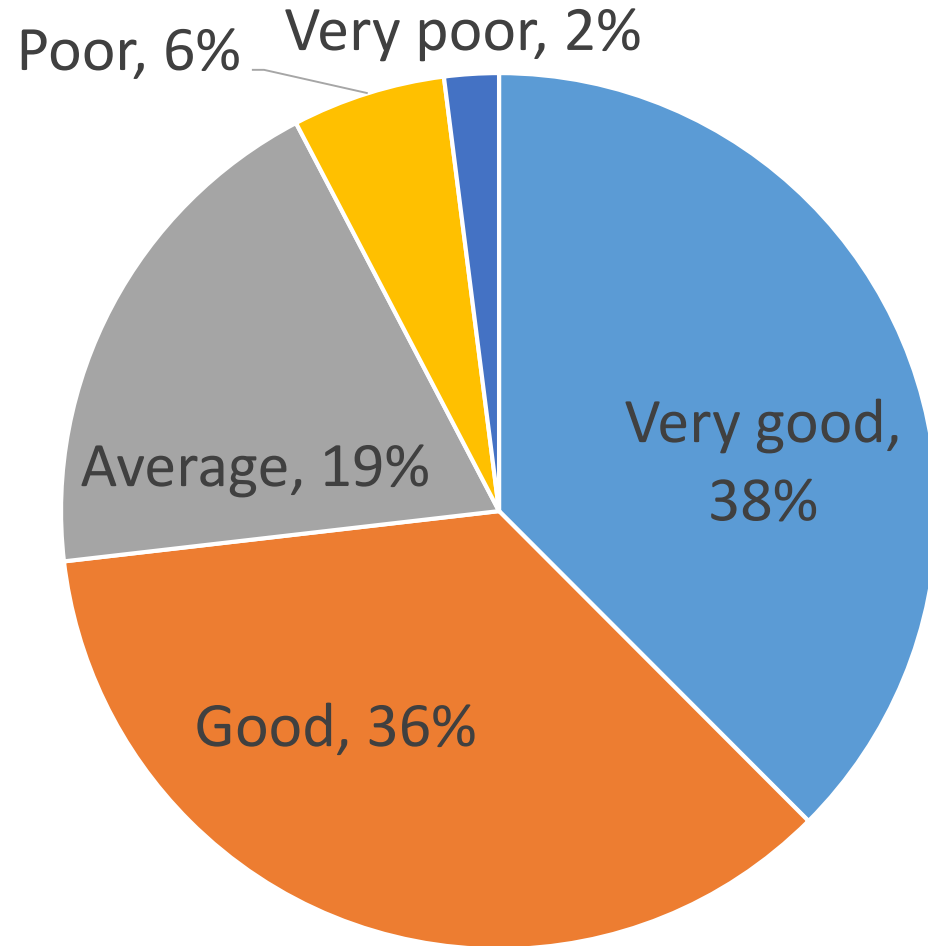


- Response rate: 10%
- 95% confidence level (4% margin of error)
- Sample is representative across all major demographic categories and student characteristics except:
 - gender
- Survey responses weighted to compensate

10% of all enrolled students responded

Overall experience

Overall, how would you rate your experience with online learning this semester at Cañada College?



Poor or Very Poor:

8% overall

11% Men v. 6% Women

17% of Hispanic Men

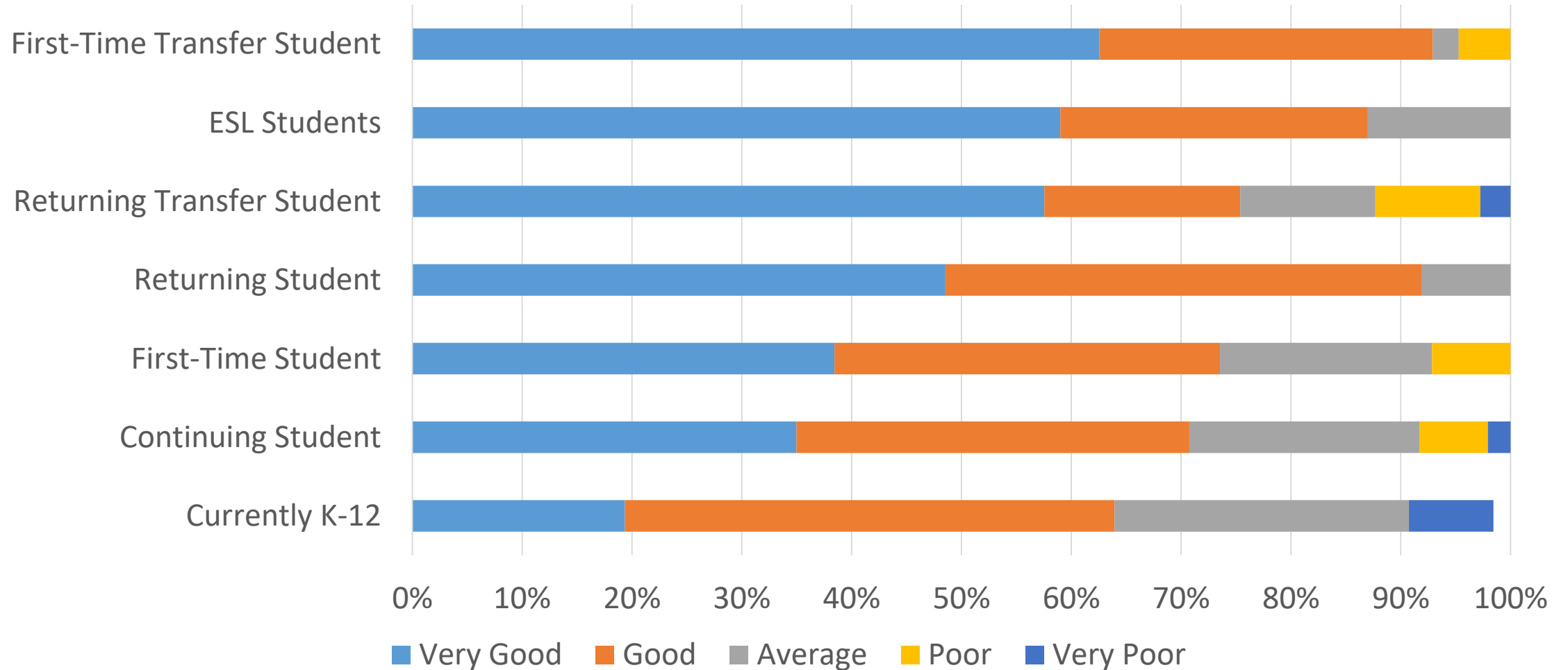
14% of Multi-race Women

14% of Black Women (all with disabilities)

14% of Filipina Women

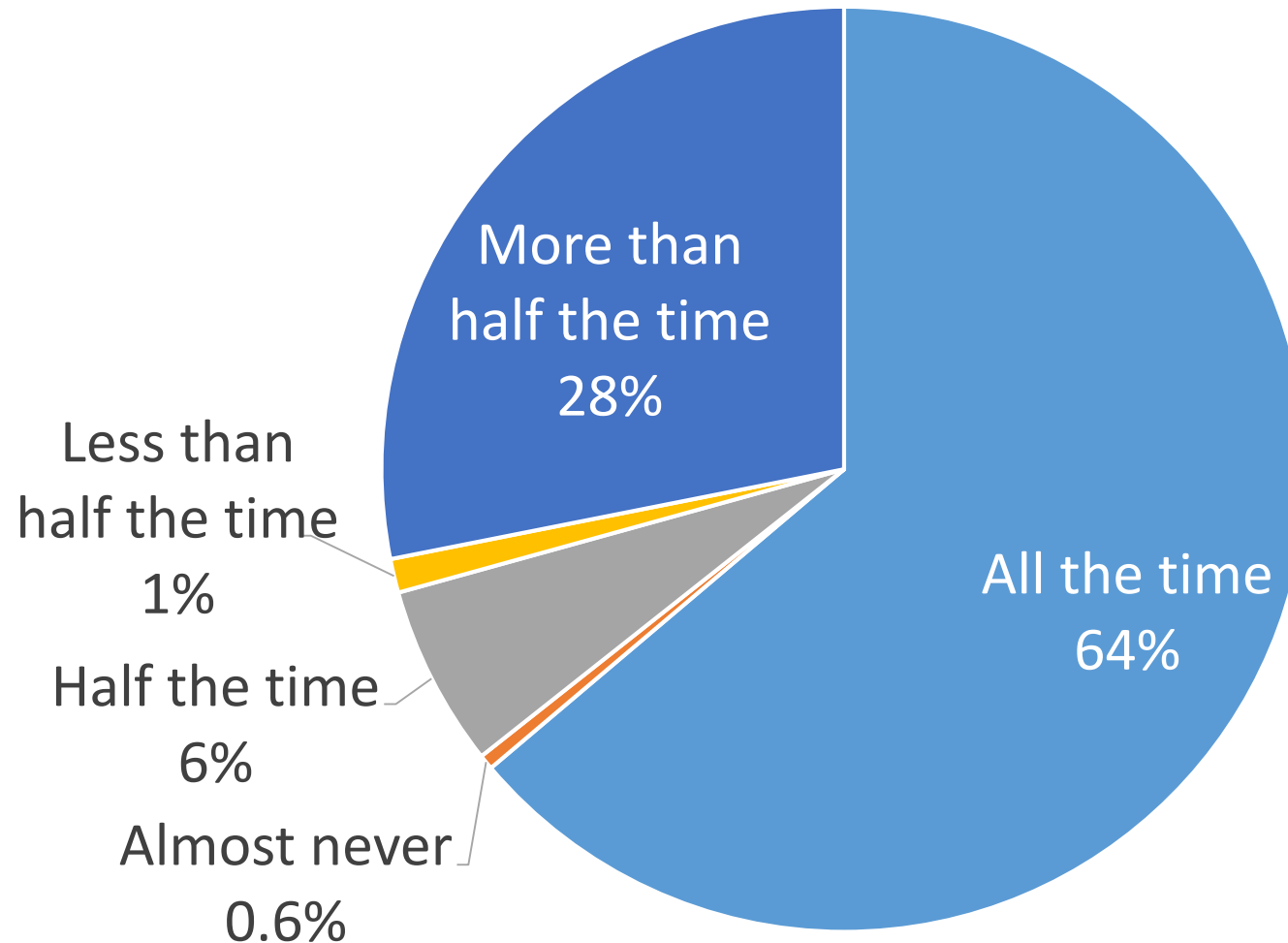
18% of Students with Disabilities

Overall, how would you rate your experience with online learning this semester at Cañada College?



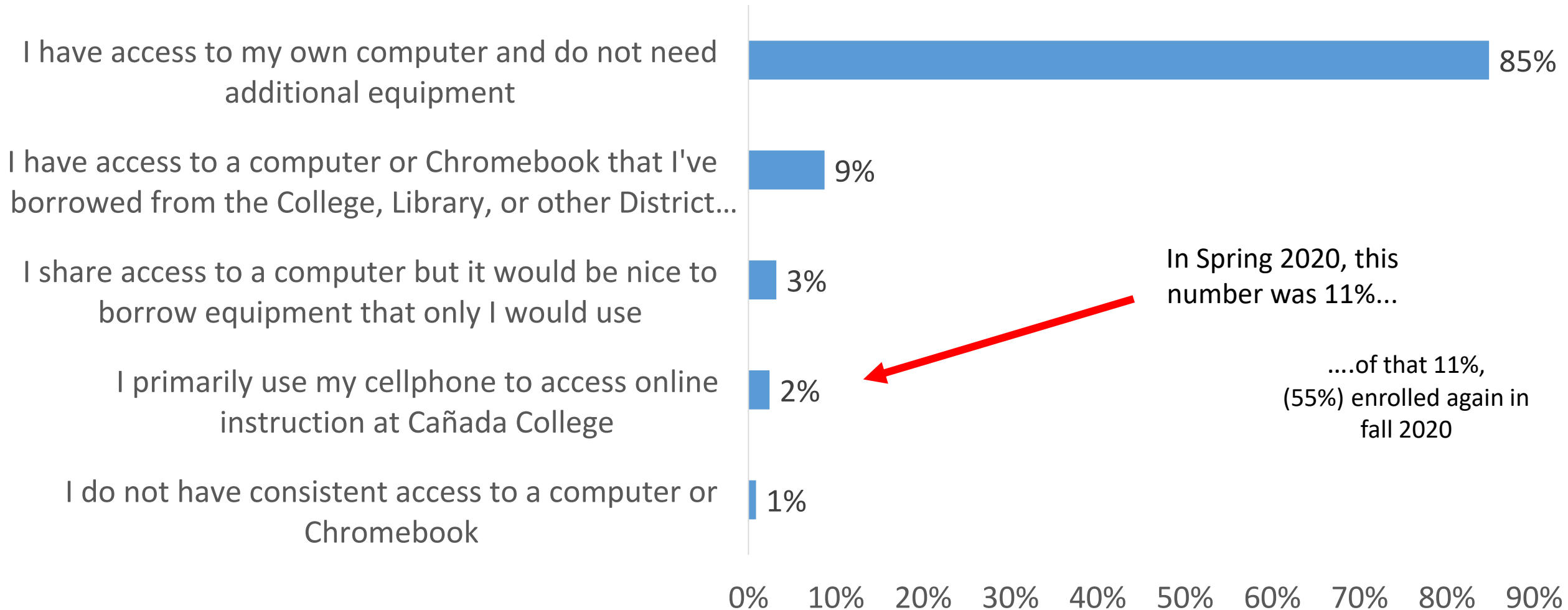
Access to online platforms,
books and materials

For your coursework this term, how often are you able to successfully access the internet and the relevant learning platforms?

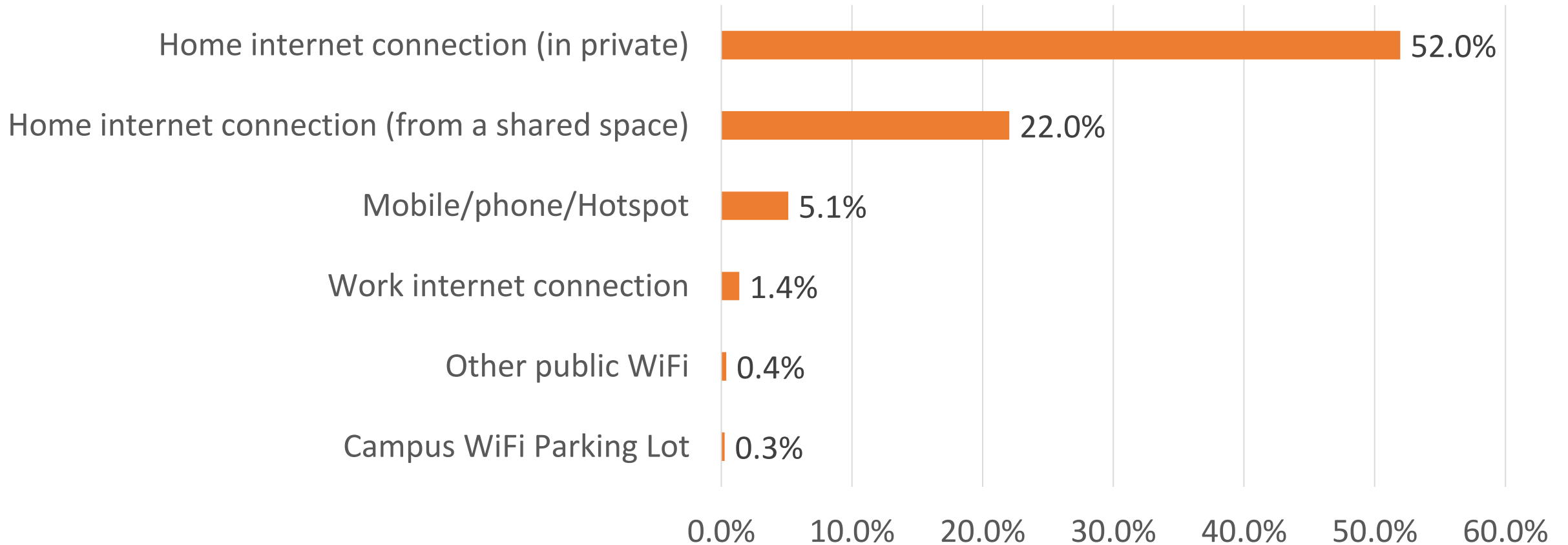


No correlation between a students' poor overall experience and their ability to access the internet

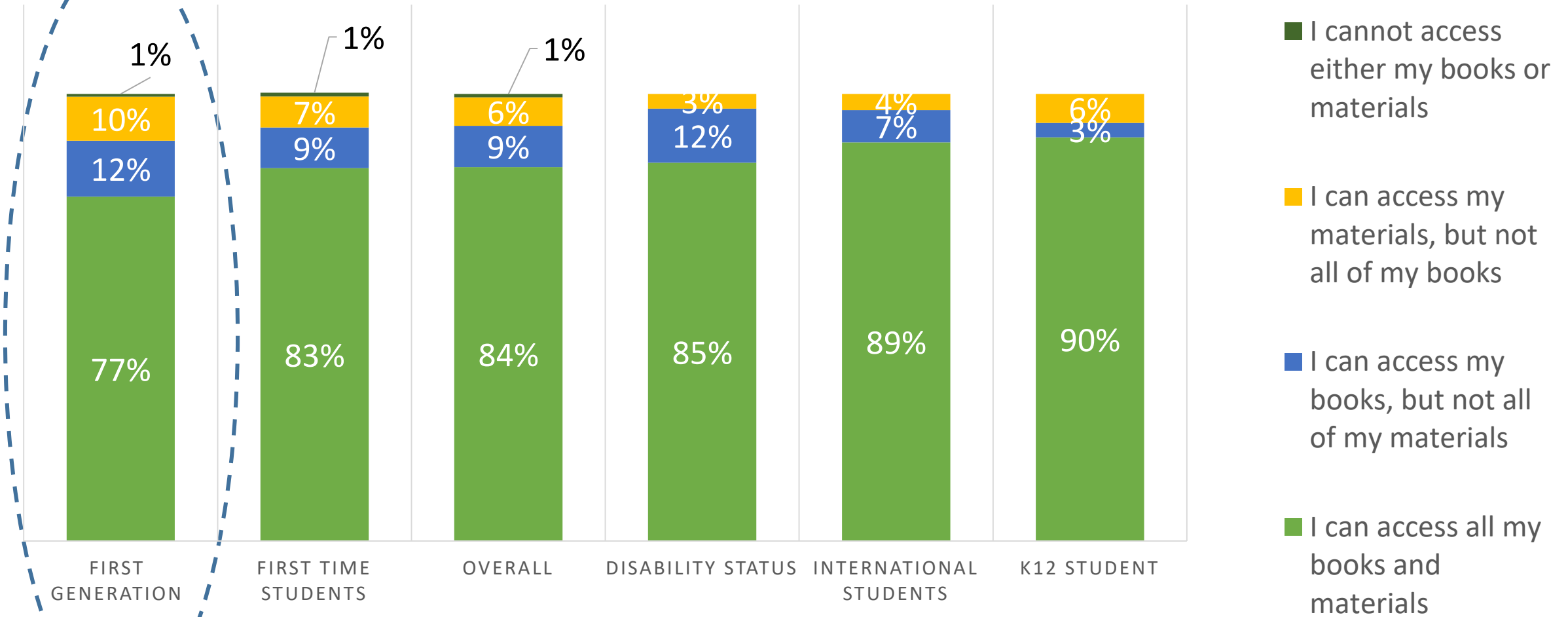
Please describe your ability to reliably access the equipment you need to engage successfully in online learning and instruction at Cañada.



Where do you usually do your classwork and online homework?

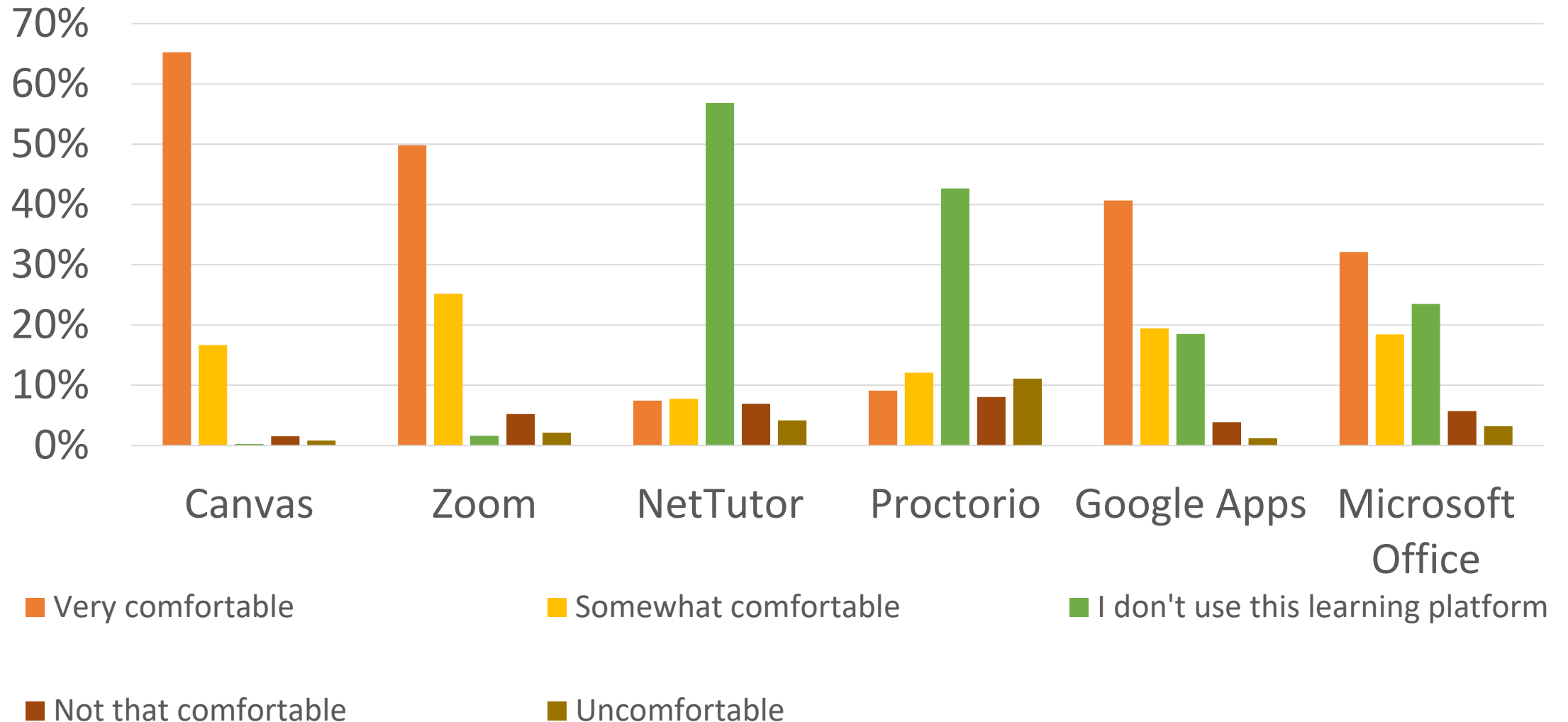


Are you able to access all of the books and materials required for your course(s) this term?



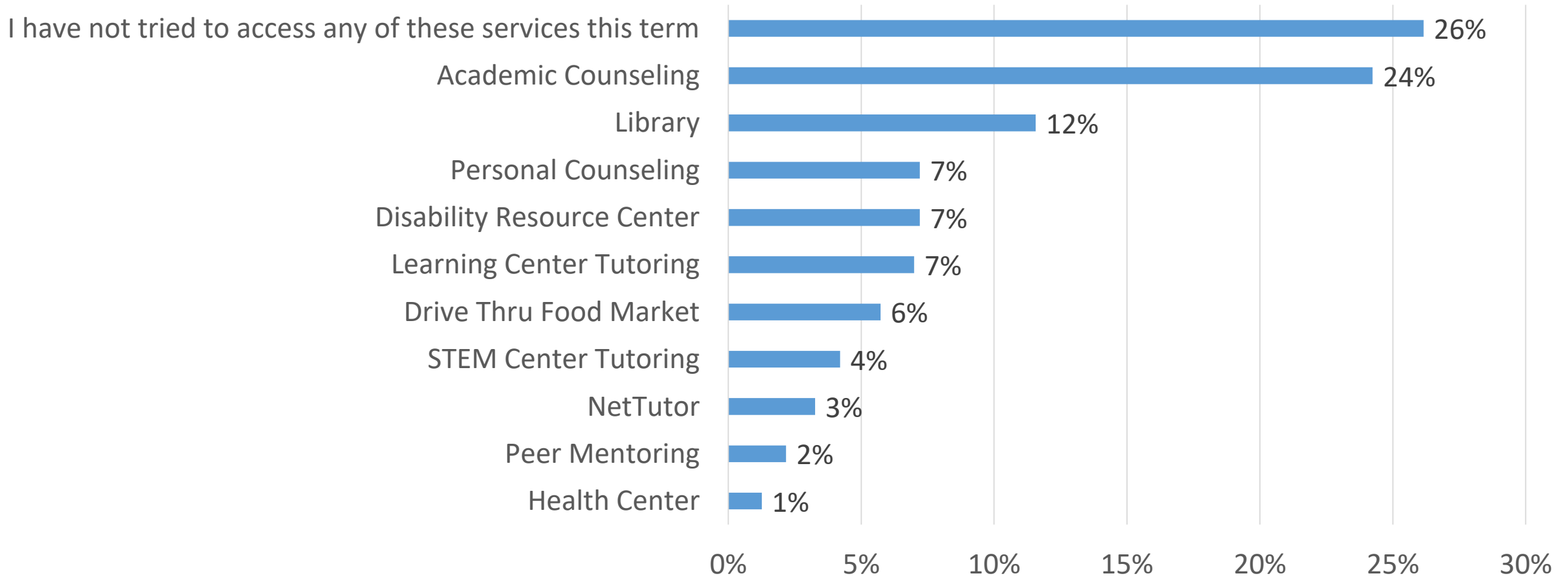
First Generation students (both continuing and first-time) are experiencing the most difficulty accessing books and materials

How would you rate your level of comfort using the following learning platforms?



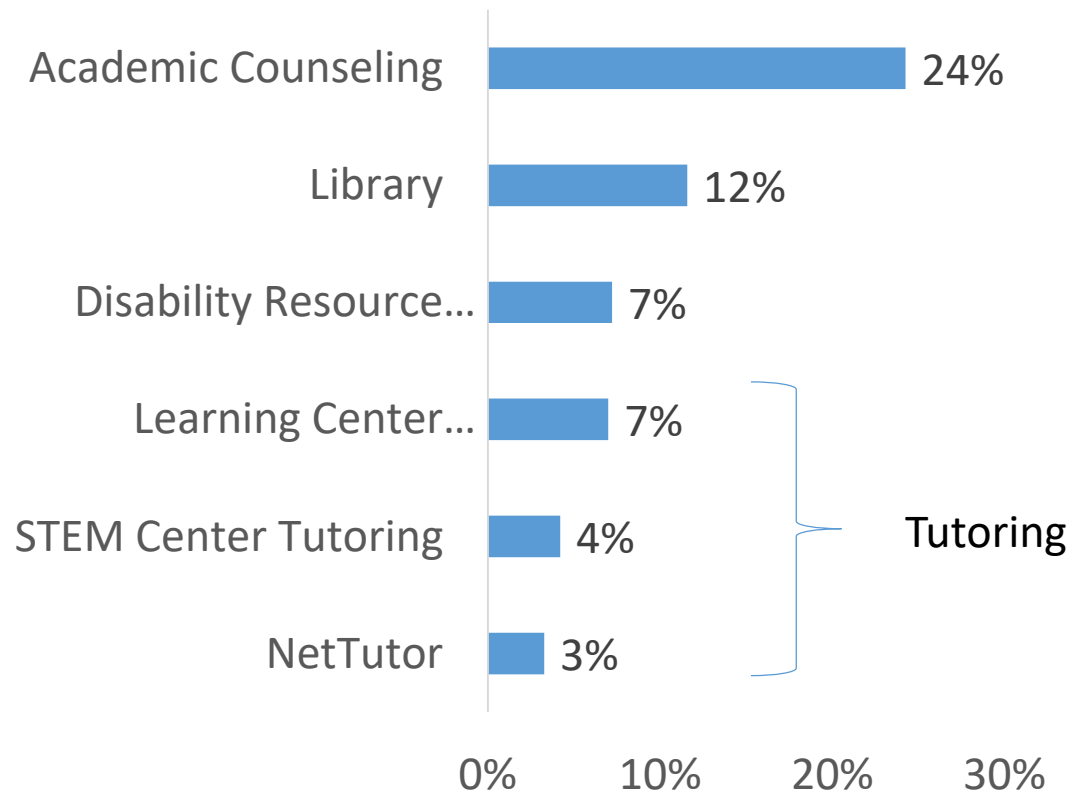
Access to services

Please check the support services you have used this semester (check all that apply)



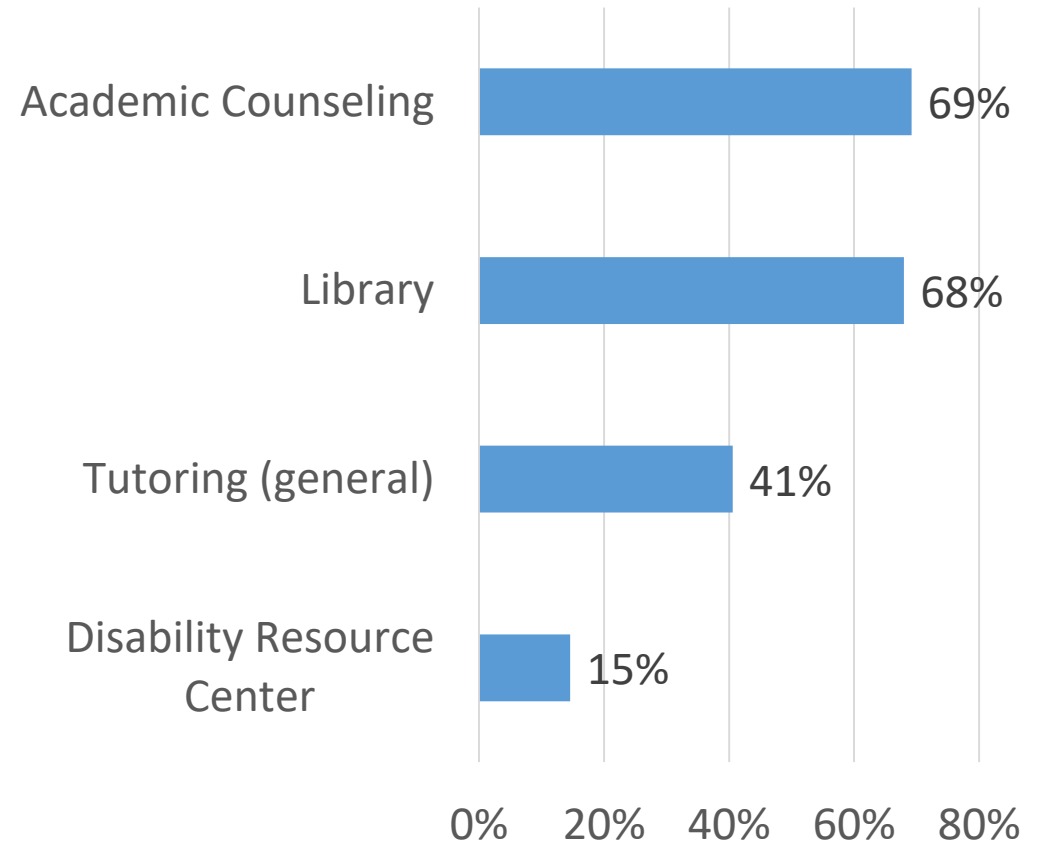
Please check the support services you have used this semester

Fall 2020 (COVID)



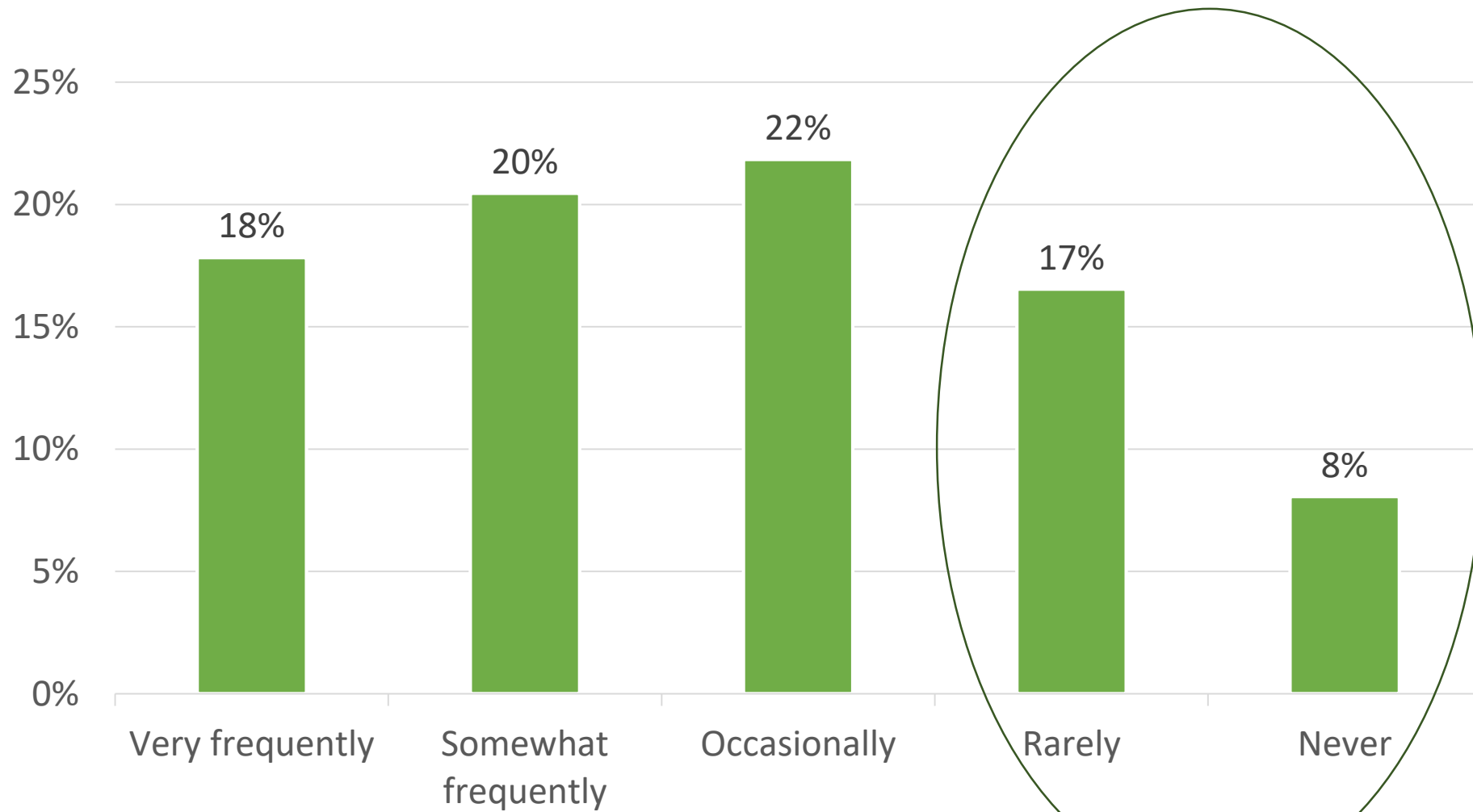
Please check the support services you have used this academic year (2018-19)

Spring 2019 (Face-to-Face)



Interactions with instructors

How often have your instructors contacted you individually this semester?



One in four students has never or rarely been contacted individually by an instructor

15% of respondents skipped this question

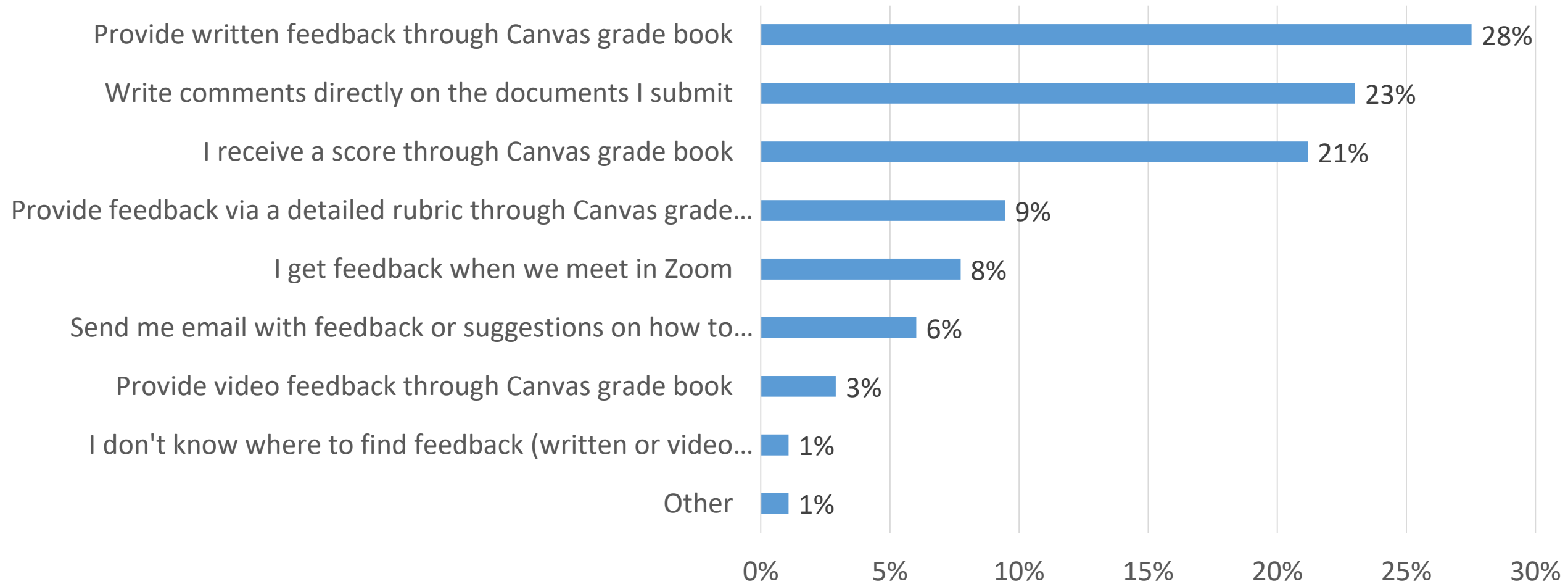
How often have your instructors contacted you individually this semester via...

	Canvas Email	Email	Zoom Chat	Slack	Phone (text or call)	Other
Very frequently	26%	17%	14%	2%	2%	2%
Frequently	21%	19%	13%	2%	1%	1%
Occasionally	17%	18%	16%	3%	4%	1%
Rarely	11%	14%	13%	6%	5%	2%
Never	9%	13%	26%	64%	64%	51%
Skipped question	16%	19%	19%	24%	23%	43%

How often have you contacted one or more of your instructors this semester via...

	Canvas Email	Email	Zoom Chat	Slack	Phone (text or call)	Other
Very frequently	19%	20%	10%	1%	2%	2%
Frequently	22%	22%	14%	1%	1%	1%
Occasionally	25%	20%	17%	2%	3%	1%
Rarely	10%	8%	11%	4%	6%	2%
Never	9%	10%	27%	66%	63%	53%
Skipped question	16%	20%	21%	25%	24%	42%

By what methods do your instructors provide feedback for your uploaded assignments? (check all that apply)

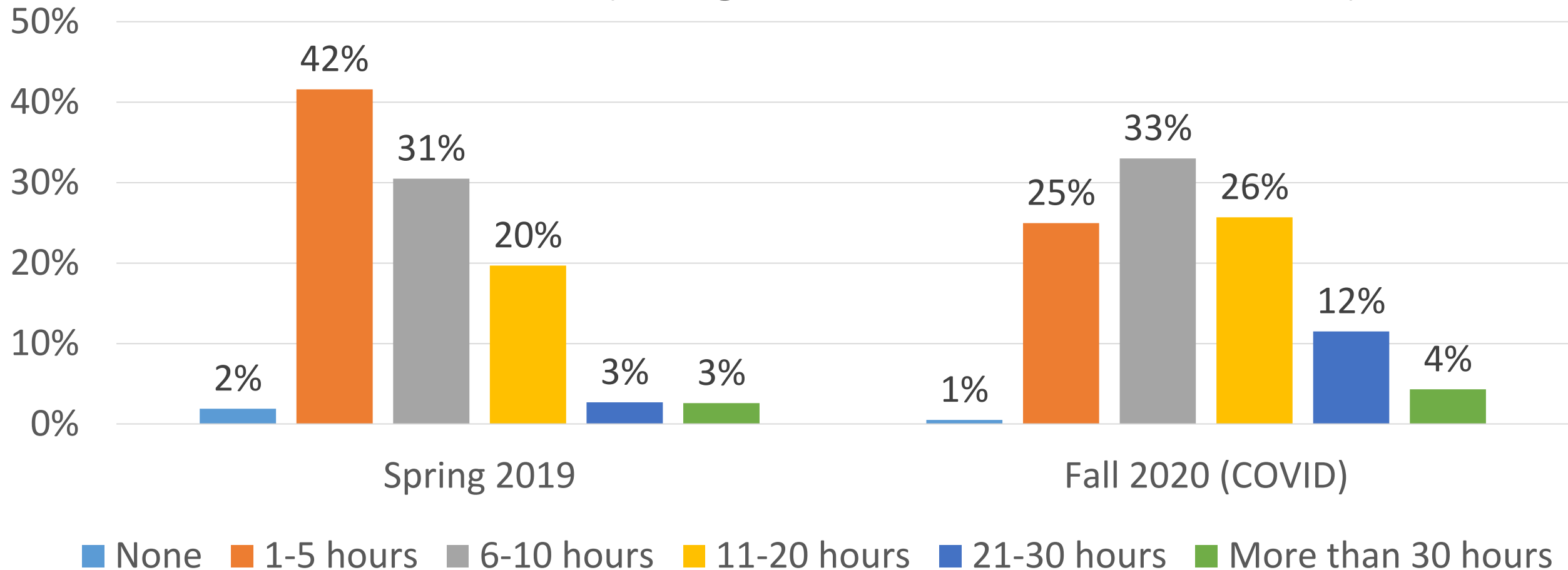


Other forms of feedback mentioned: Text Message, Office Hours (Zoom), Socials, Webassign homework questions, Zoom video calls, Pronto

Level of effort

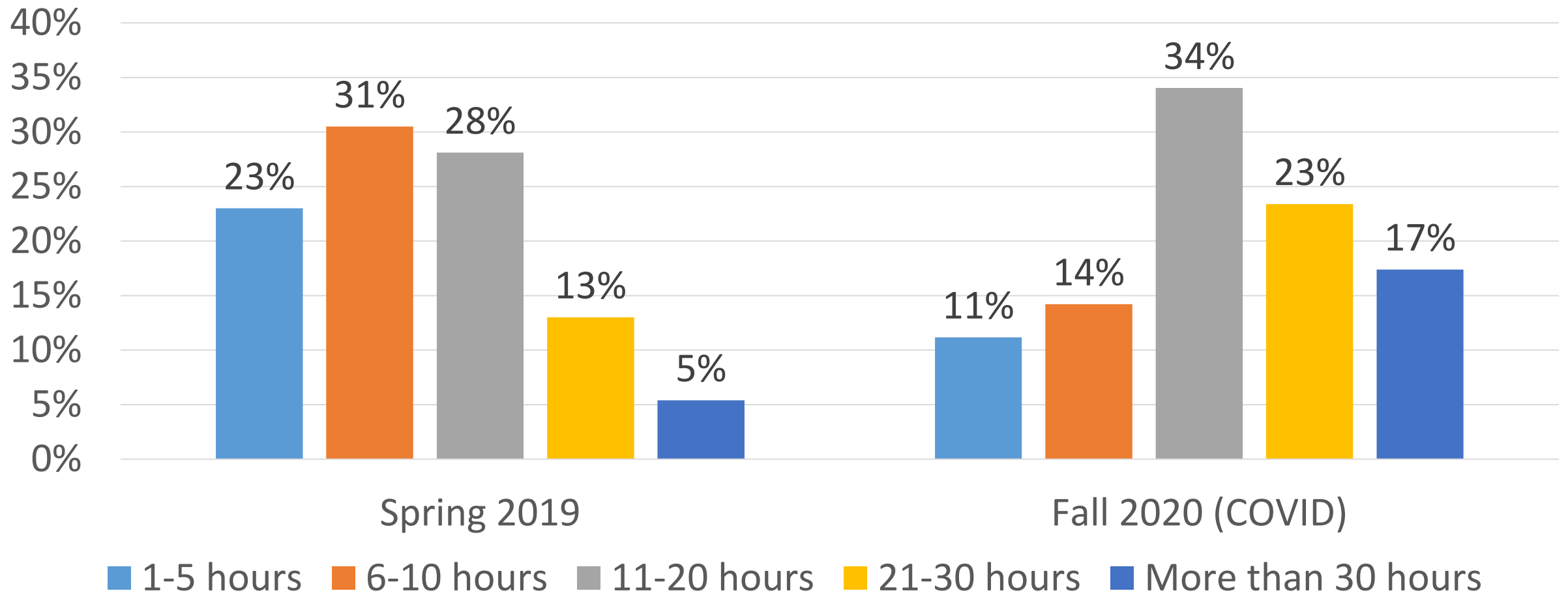
About how many hours do you spend in a typical 7-day week preparing for all your classes (studying, reading, writing, rehearsing, doing homework, etc.)?

Part-time Students (taking less than 12 units District-wide)



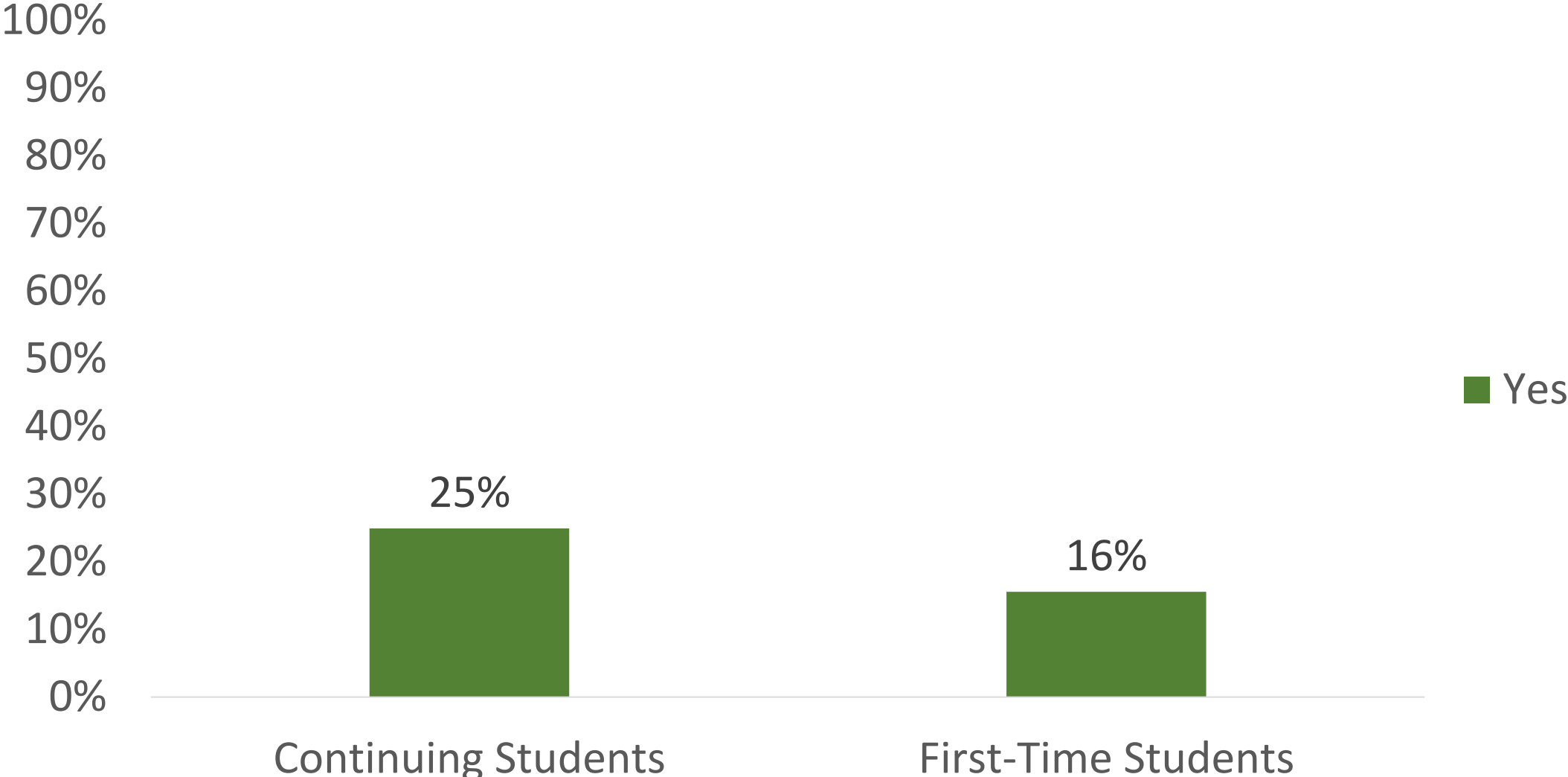
About how many hours do you spend in a typical 7-day week preparing for all your classes (studying, reading, writing, rehearsing, doing homework, etc.)?

Full-Time Students (12 or more units District-wide)

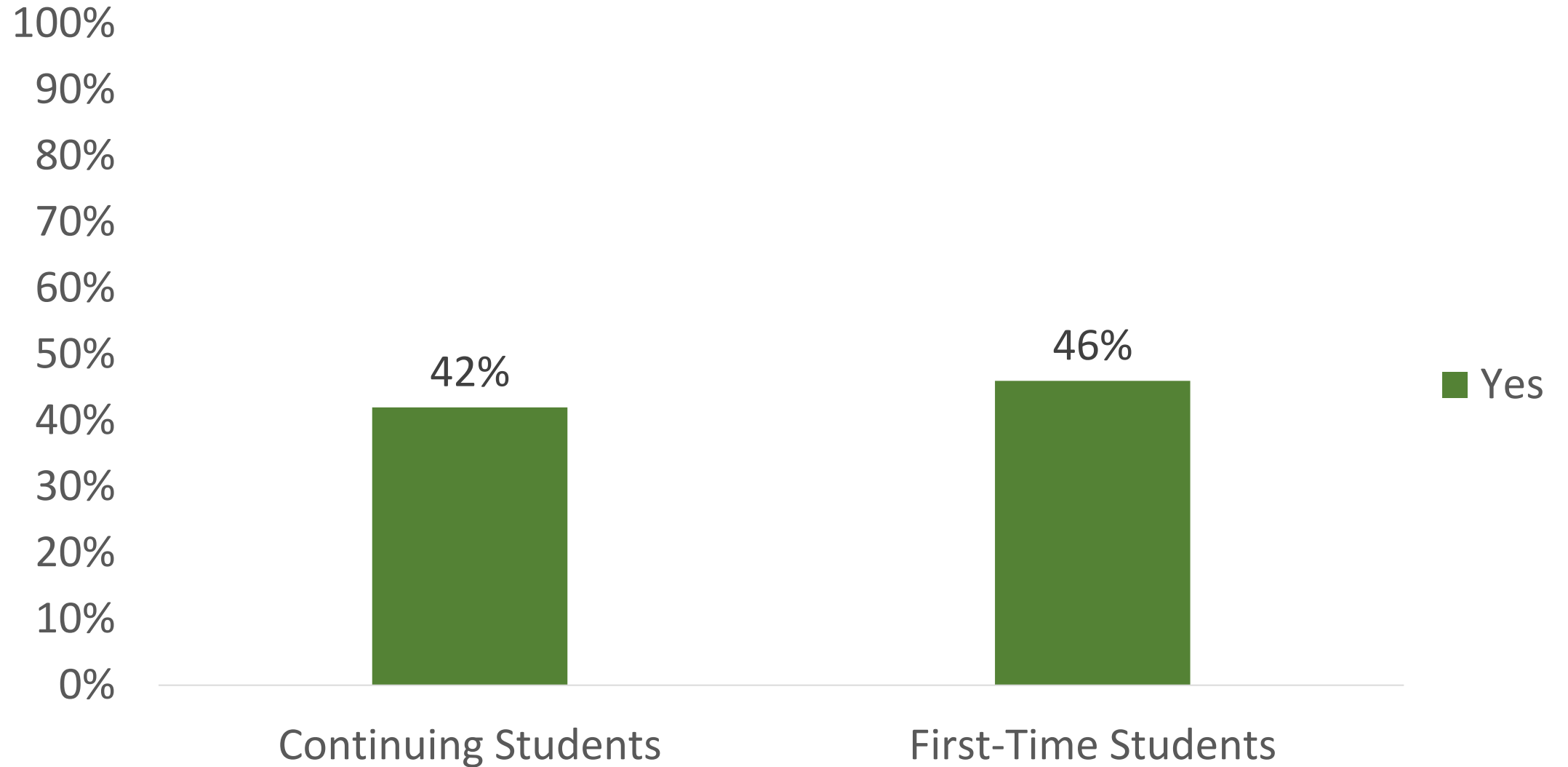


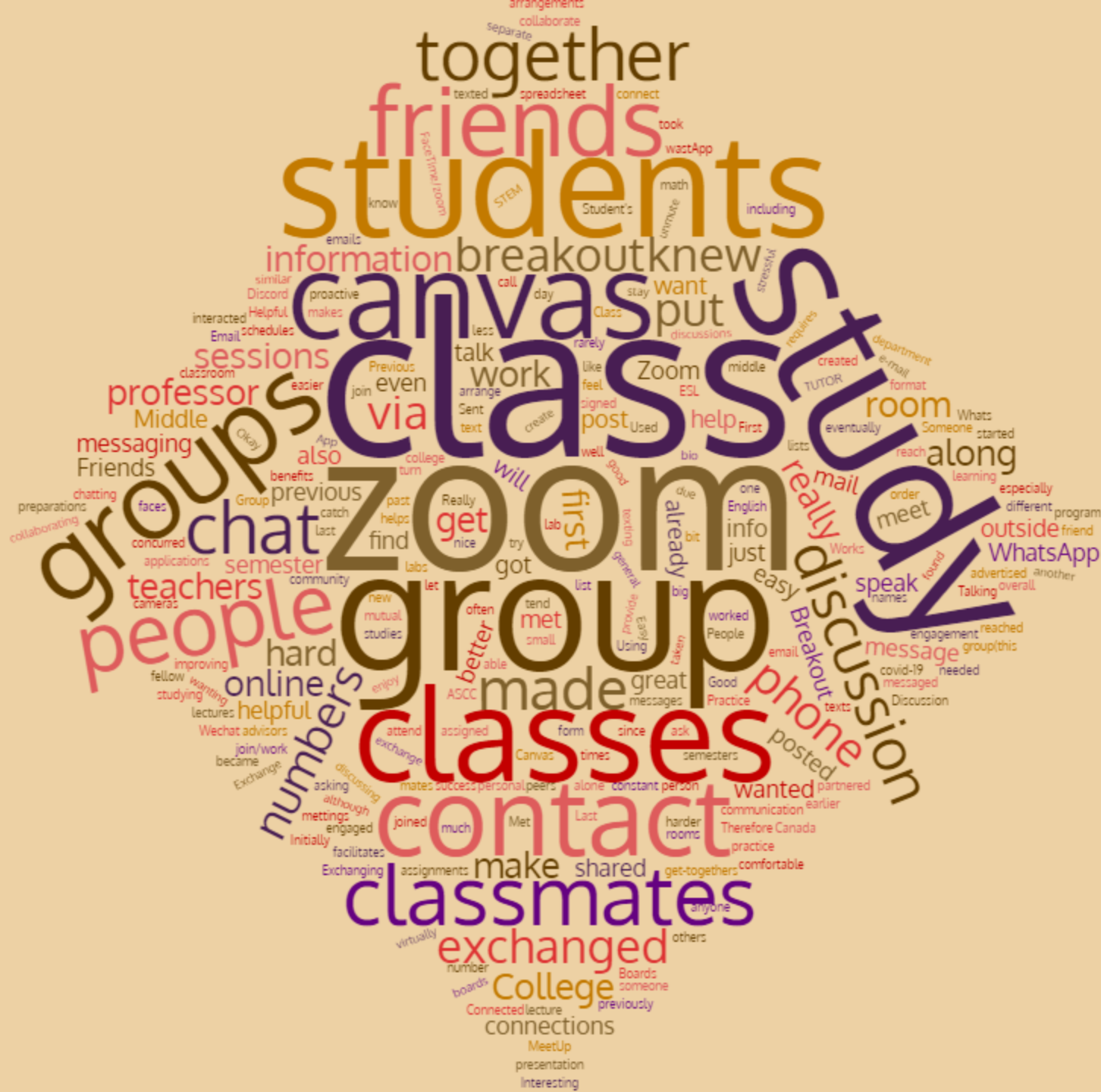
Connections with peers

Do you participate in study groups outside of class time?

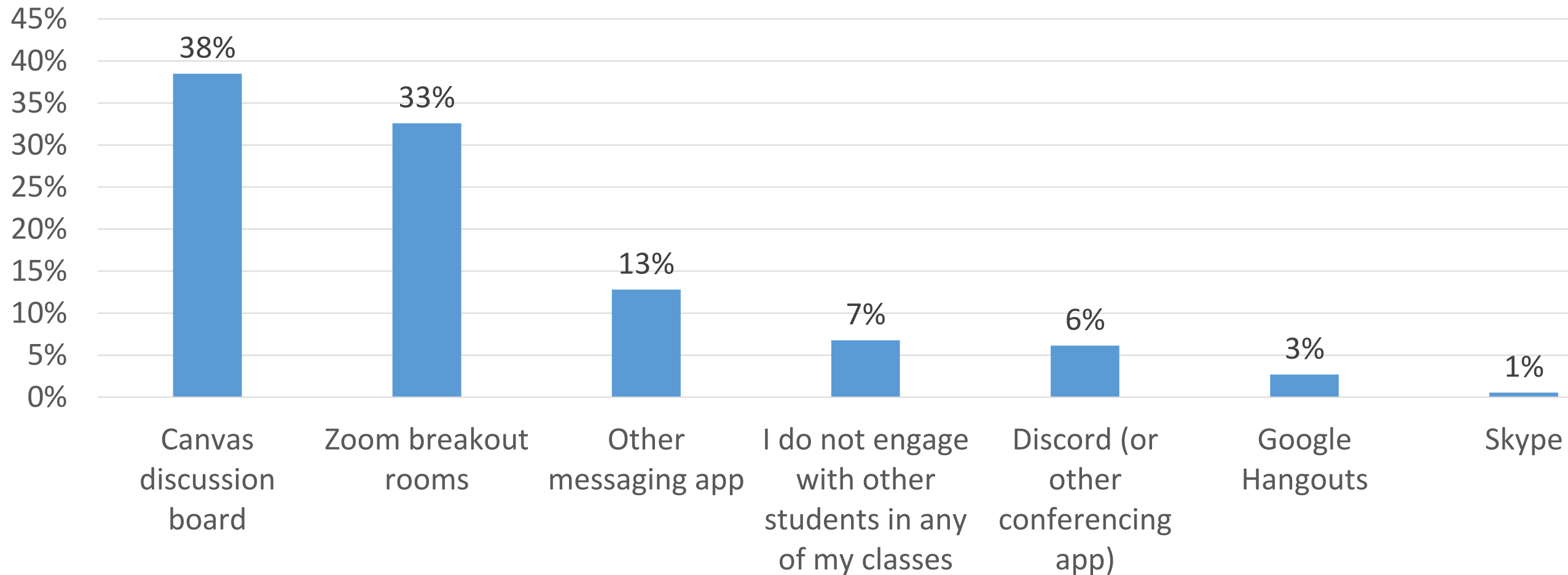


Would you like help connecting with other students in order to find a study partner(s)?

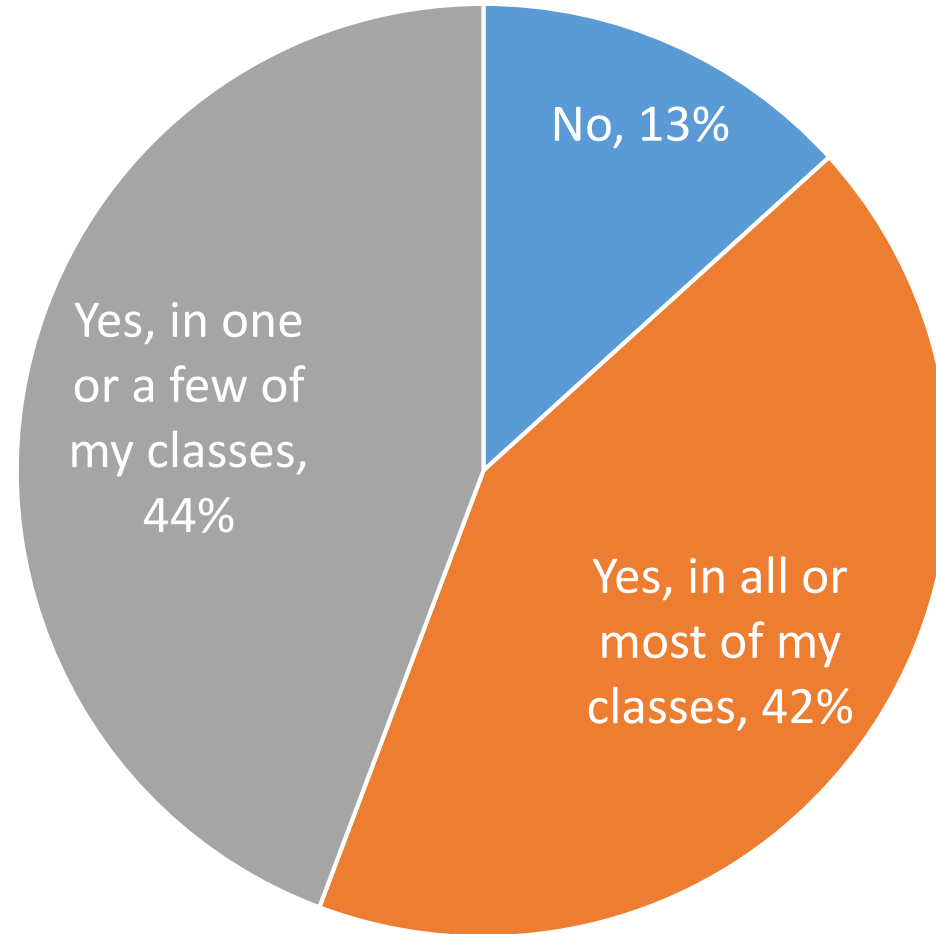




Please indicate which of the following ways you engage with your classmates (check all that apply)

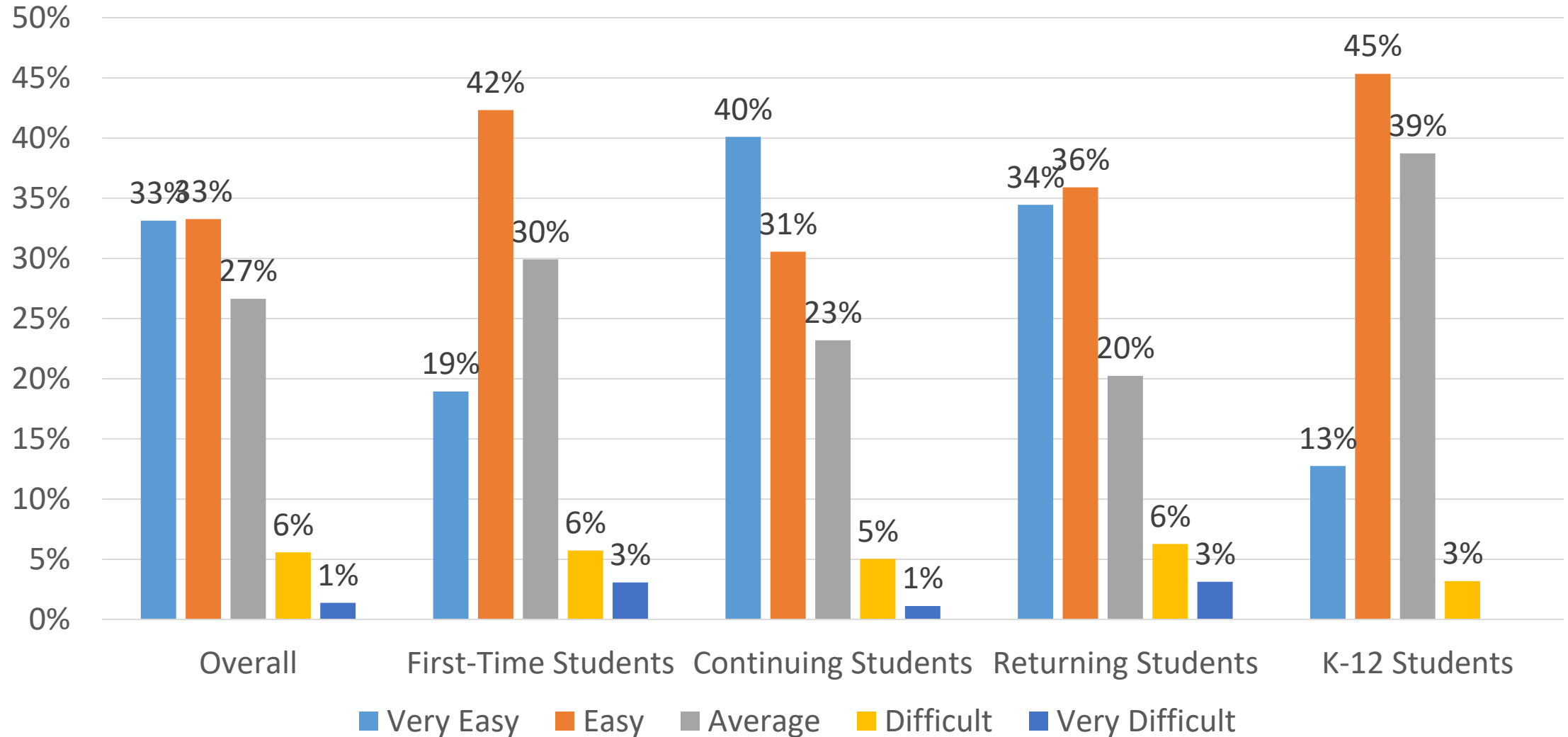


Were you required to interact with your classmates in your classes this term?

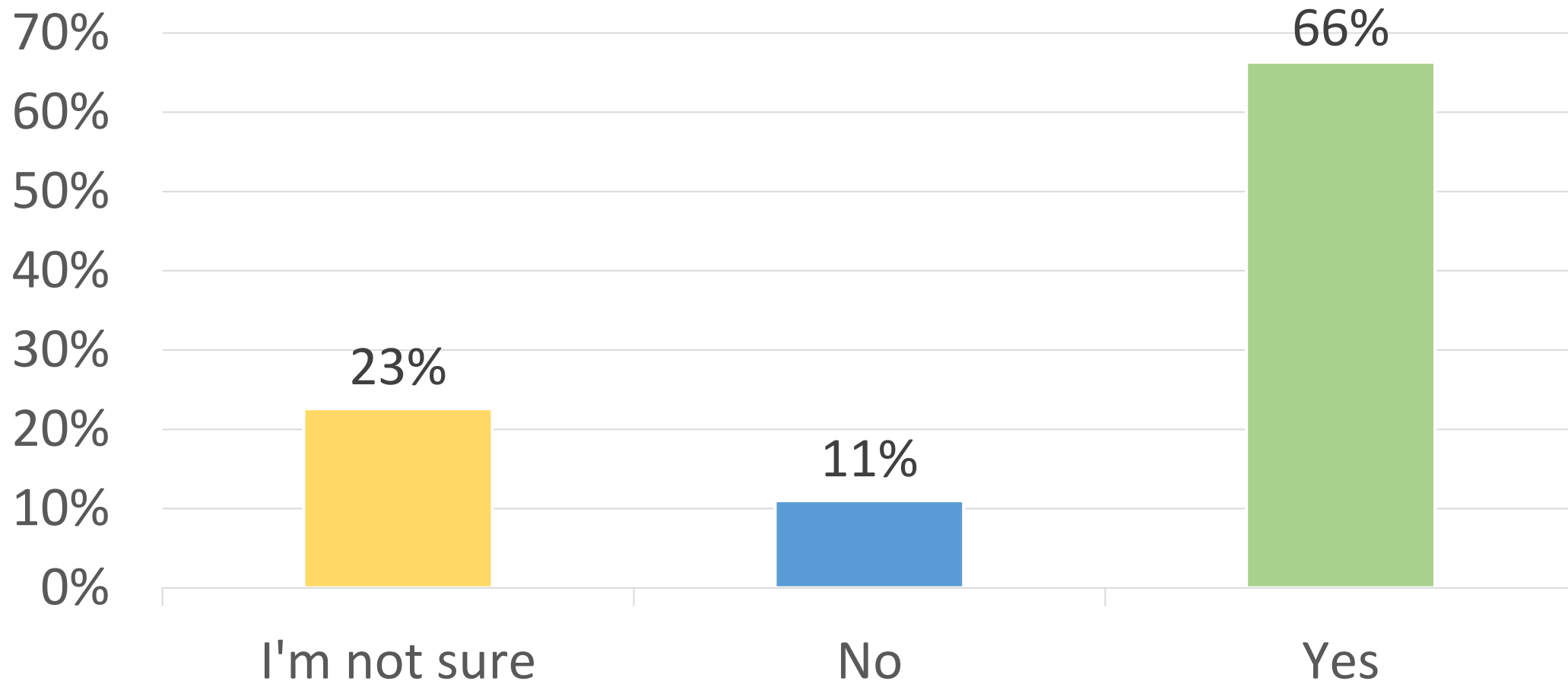


Registration

Please rate your experience with the registration process for Fall 2020 courses

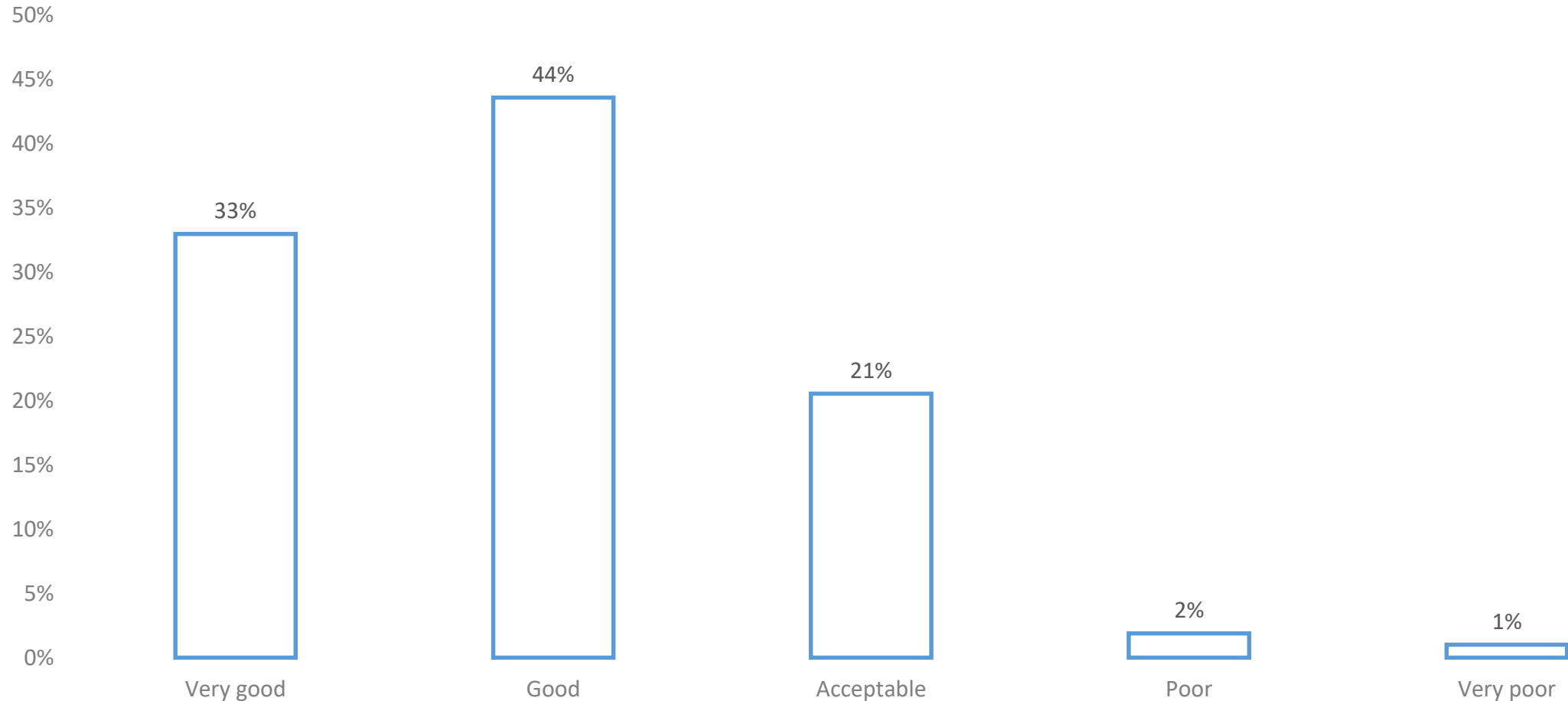


From the moment you registered for Fall 2020 until the first day of classes, did you receive helpful information about next steps from Cañada College?

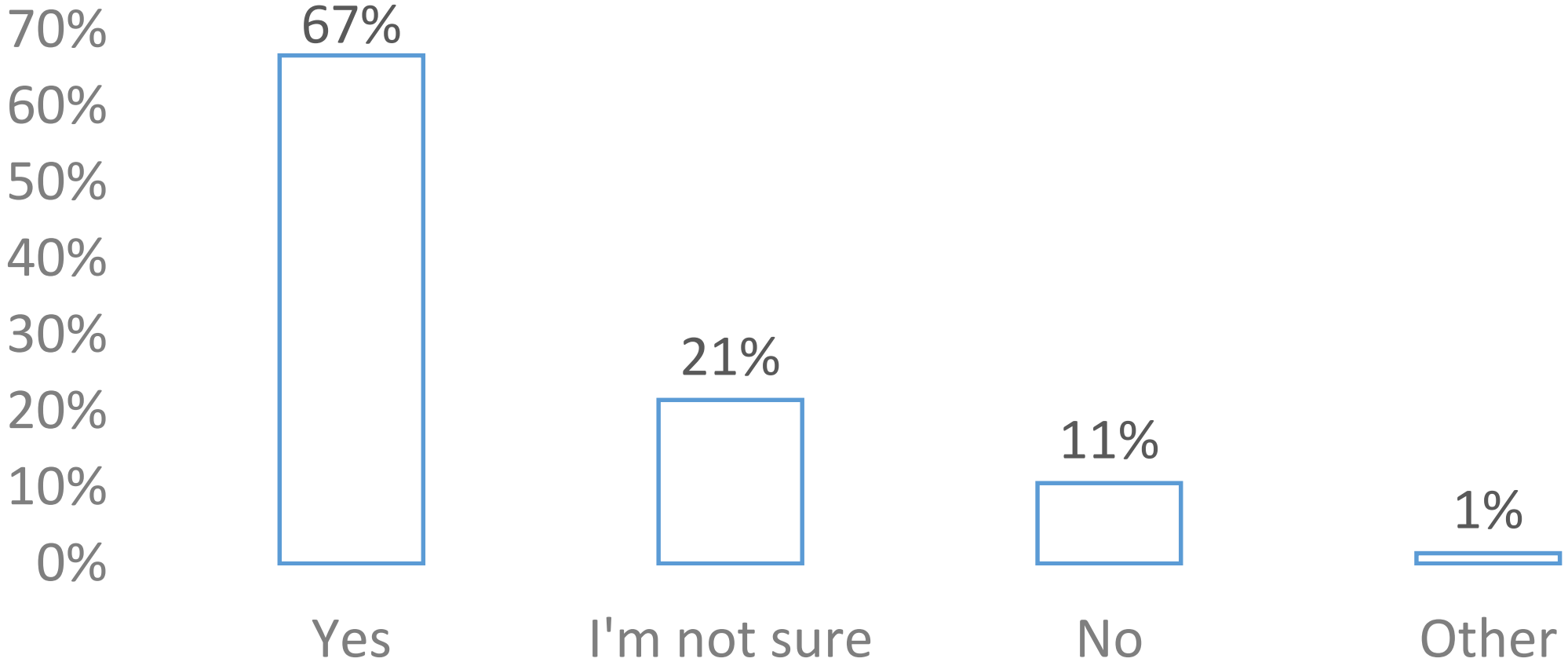


Access to information

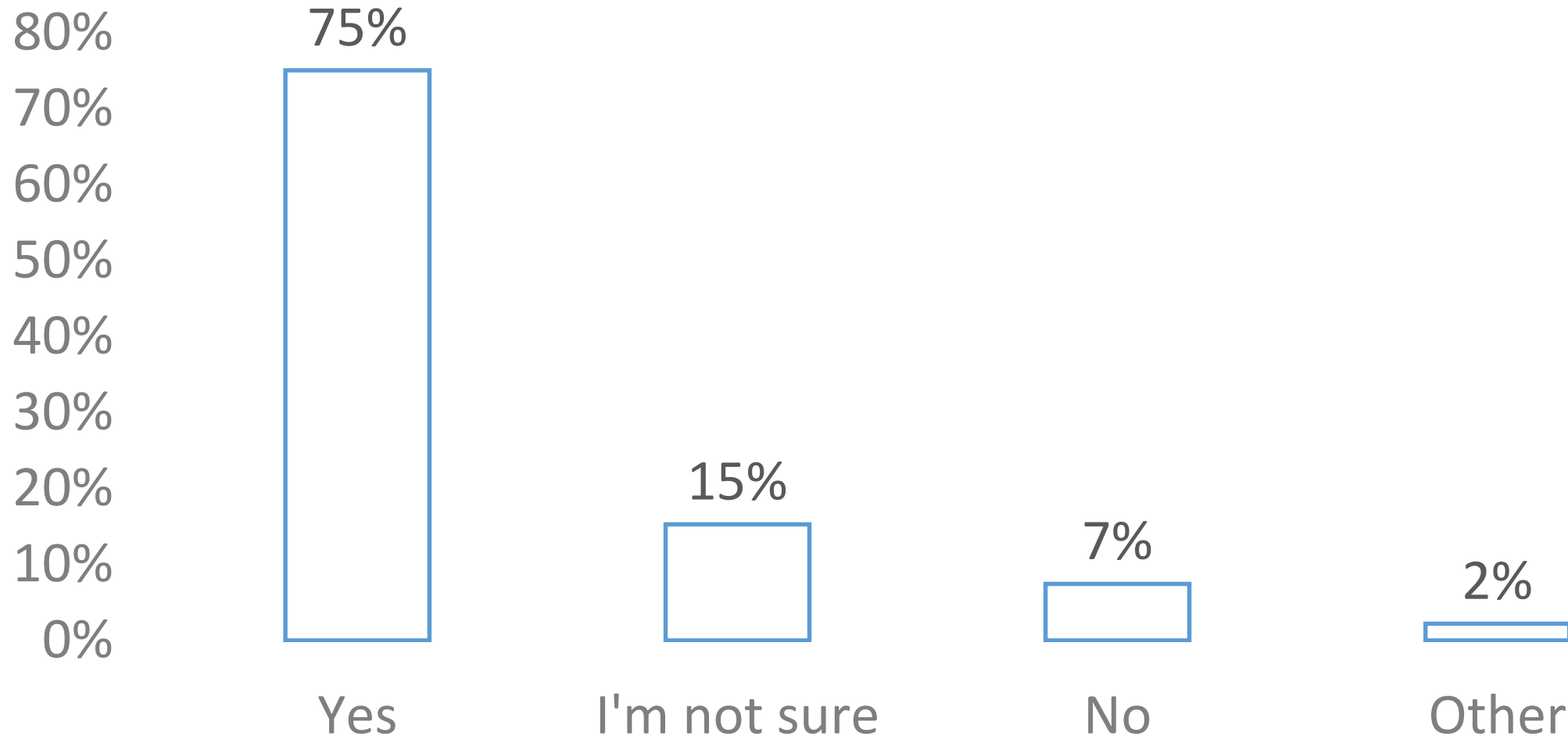
Please rate your experience accessing information or resources that you need to succeed via the Cañada College website?



Through Cañada College, I am aware of the resources available to address food and housing insecurity and my other basic needs



I am aware of Cañada College's efforts to address racism and anti-blackness at the College and in our community



Thank you

Additional results and analysis forthcoming