## Annual Program Plan/Review Assessment Student Services Planning Committee

## EOPS, CARE, CalWORKs & FYSI

#	Section	Feedback	Response
0	Executive Summary	<ol> <li>Nice succinct summary of strengths and challenges affecting your programs.</li> <li>Good Data and Analysis. I also think recruitment will be key to growth.</li> <li>Excellent Analysis and attention to detail</li> <li>How do you plan to serve incoming students considering the reduction in funding?</li> </ol>	2. You are correct, recruitment will be key! 4. Requesting funding from other sources on campus (i.e. ACES) and partnering with programs (i.e. Promise).
1	Mission (Program Context)	1. Clear and concise.	
2	Program Description (Program Context)		
3	Community and Labor Needs (Program Context)	<ol> <li>Great information on the changes in the funding formula. You may want to consider using this section to expand on the information about the changing economic landscape in our county and how that is affecting EOPS/CARE/CalWORKS students that you mention in the executive summary section.</li> <li>Excellent analysis and clearly articulated changes from CCCCO</li> </ol>	Good point. I will include that in the future.
4	Major Accomplishment (Looking back)	<ol> <li>Incredible list of EOPS/CARE/CalWorks accomplishments! Aside from program review, how else can we share this information with our campus?</li> <li>Almost a 50% cert and degree rate! Good Data and accounting.</li> </ol>	As you suggested previously, we may want to share this information with other committees on campus. As well, as submit articles for the College Newsletter.
5	Impact of Resource Allocations (Looking back)	Why was 25k just given for transportation and not spread to other needs?	Aside from books, transportation is the next biggest barrier of students being able to attend

			school. In addition, this funding was given to the College from the District so that it could be used specifically for transportation costs/issues.
6A	State of the Program - Observation	<ol> <li>Great narrative of strengths and challenges currently facing the program.</li> <li>Good use of the auto call system.</li> </ol>	
6B	State of the Program - Evaluation	<ol> <li>I had originally mentioned in the previous section something about Promise- I deleted it when I saw that you mention the partnership in this section. I appreciate how in this section and throughout the program review you provide narrative and data in support of your resource requests. Well done.</li> <li>Great that you all are constantly trying new things to improve.</li> <li>How do you support former foster Youth currently without having a counselor/coordinator?</li> </ol>	4. Currently our Retention Specialist has 15% of her position to support efforts with Foster Youth. We work with the Financial Aid Office to identify students and get them into EOPS/CARE and connect them with other resources on and off campus. We recently submitted a proposal to the CCCCO for CAYFES (Next Up) funding. If we are approved this will fund a new program under EOPS that will support Foster Youth.
7A	Current Service Area Outcomes (SAOs) Assessment and Student Learning Outcomes (SLOs) Assessment	1. Great instruments shown for collecting survey data. It would be helpful here to see your SLOs/SAOs explicitly spelled out, for example: "After attending an orientation EOPS/CARE students will know to activate their book voucher". Have you consulted with the PRIE office in the development and updating of your SAOs and SLOs and survey instruments?	I'll make sure to provide more explanation next time. Yes, we have met with PRIE a couple of years ago and they felt our SAOs and SLOs were fine.
7B	SAO Assessment Plan		
7C	SAO Assessment Results and Impact	Good Results and learning. Will the online tutoring be with video?	
7D	SLO Assessment Plan		

7E	SLO Assessment Results and Impact		
7F	SAOs and SLOs for the Next Review Cycle		
8	Equipment, technology, and facilities requests		
9	Strategic Action plans	2. Nice set of goals and continuations.	
	Overall Recommendations		
	Overall Commendations	<ol> <li>Highly effective program! Great information throughout of the strengths and challenges currently affecting EOPS/CARE/CalWORKS. Strong evidence and narrative throughout in support of resource requests.</li> <li>The program does a lot for students with very limited resources. Due to increasing outside forces that are reducing both student head counts and funds, creativity will be key to continue to grow the program. FYI: You can get 32gb usb 3.0 flash drives from Amazon starting at \$7.99 for a name brand like PNY or SanDisk for \$9.65, or All metal Samsung for \$13.99. That would cut \$3000 from your request.</li> <li>State of Program areas very comprehensive and thorough with excellent data collection and analysis.</li> <li>You had great accomplishments and positive impacts on students.</li> </ol>	2. Yes! We need to continue to look at ways on still providing "over and above" resources to students during the looming years of low enrollment and unknown funding cycles. Thank you for the suggestions on the flash drives.