

**Student Services Planning Council** Meeting Date: Jan 23, 2019 Meeting Time: 2PM – 4PM Cañada College Location: Building 2 Room 10 Present: Panjiyar K., Ho, M., Garcia, N., Kohut, K., Avendano, A., Stalker, J., Huning, M., Haick, B., Joy, D., Arellano, M., Barrales-Ramirez, L., Kealoha, M., Martin, N., Sohrabi, S., Lara, M., Perlas, C. (Note taker)

Topic- Action(A)/ Discussion (D)/ Information(I)/- Presenter	Discussion/Outcomes
<ol> <li>Approval of Minutes (A) – Char Perlas &amp; Ruth Miller Jan 9, 2019</li> </ol>	Kathy Kohut motion to approve Bob Haick 2 <sup>nd</sup>
<ul> <li>2) Business         <ol> <li>Follow up items from last meeting:</li></ol></li></ul>	Business Cañada Hug – Cañada Hug Event: For students who need additional support/acknowledging. Event scheduled: April 11th 12:30p – 1:30p in room 3-104 ACTION: Char has requested a current list of probation/dismissal students from Jose. Char to edit invite and RSVP form.
B. Cañada's Annual Plan: STEM Innovations Feedback	<b>Cañada's Annual Plan:</b> STEM Innovations Feedback – (see attached PPT & document) Focus on 1 <sup>st</sup> year: STEM Academy: A Guided Pathways Pilot: Tutoring, Study Rooms, Retention Specialists and Counselors, etcServes to create 1) Clear Curricular Pathways-Scheduled as a learning community which is all done manually. Overall strategy looks at: Barriers, needed Student Supports (inputs-SSPC services), Activities, Outputs and Outcomes. Provides students with a Year 1, Continuing Year and Transfer year plans. Looking to make everything consistent to prevent redundancy and mix-messaging. Through STEM Grants, used ASCENT logic model to pilot what works for students and have created scalable, clear pathways and pathway plans. Have started with a Pre-Pathway which includes: Colts.con, Jams, and STEM Counseling. Looking to institutionalize. Can use ASCENT Logic Model as a template for Meta Majors/Guided Pathways. Discussion ensued regarding the importance of General Orientation which addresses the varying needs of our diverse population. Discussion also ensued around 2 <sup>nd</sup>

**Mission Statement** 

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II. Student Area Outcomes (see attached)	<ul> <li>year recommended classes and students working simultaneously on transfer and Cañada Degree requirements. Recommended to also offer alternate list of courses that would appeal to Part-Time students. 13+ Units per semester can seem daunting for students.</li> <li>Student Area Outcomes – TracDat training was requested for SAO and Assessment data input. Also requested, overview of SAO and Assessment best practices.</li> <li>ACTION: Char to facilitate SAO/Assessment discussion and to invite Allison to Feb 13<sup>th</sup> meeting.</li> </ul>
III. SparkPoint Info Session	<ul> <li>SparkPoint Information Session – To inform the college community of all the services offered by SparkPoint such as Financial Literacy for Veterans, Cañada Cash – Incentives, Pantry. Recommended that SparkPoint present at Flex. Recommended monthly brown-bags to present various student services. April is Financial Literacy Month.</li> <li>ACTION: Margie to determine if 9-123 is available one Monday/month 12p – 1p. If not available, Debbie to check 2-10.</li> </ul>
IV. ESC (Standing Item)	<ul> <li>ESC – Challenges with Degree Works ('What If' Feature). Taskforce was developed to address challenges and make decisions moving forward. Students have been taught how to use DegreeWorks and have found it useful. When DegreeWorks goes down, counselors would inform Dean Hartman but students wouldn't be notified. At times there are upgrades to the system and to CCCApply which effects DegreeWorks functionality. Ex. There shouldn't be an undecided major as well as other degrees which are not applicable to Cañada College. The major and catalog year has to be correct in order for DegreeWorks to be accurate. Students are required to update major every semester, via Websmart, to ensure accuracy. When a student changes a major or goal that doesn't apply to Cañada, then the information becomes inaccurate.</li> <li>There will only be one registration date for Summer and Fall. There's no payment plan option for Summer so, there will not be a drop for non-payment for Summer. Summer fees will effect Fall registration.</li> </ul>
3) Other/Department Reports	<ul> <li>Wellness, DRC &amp; Health Center – Welcome Regina Blok! Full of students. DRC and PCC are currently taking referrals. Health Center still has Flu Shots. Jenna French has opening for learning disability assessments. Over 400 students enrolled in DRC. Question arose around taking exams in over-crowded, dedicated testing rooms. Regina will look into possible solutions to avoid over-crowded rooms.</li> <li>Career Center – Internship Fair Feb 12<sup>th</sup> 11a – 1p. Evening ECE Job Fair March 4<sup>th</sup> 5:30p – 7:30p in the Grove. Job Fair March 17<sup>th</sup> 11a – 2:30p in the Grove.</li> </ul>

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International Student Center – Ana, Interim Program Services Coordinator. 140 students. Events: Achievement Ceremony, Student Picnic, Lunar New Year, International Transfer fair (April). Welcomed a delegation vesterday from China-Came through Redwood City Hall (Friendship City). Gave tour and information on Cañada. Delegation was interested in CE and Distance Learning programs. Last week, an international session was hosted at CSM which focused on how to attract more Distance Learning/International students and identified countries to target. Had discussion on how to support Distance Learning students and, how MMP applies to Distance Learning/International Students. Started working with the Marketing team and the International Student website. Marketing team created a slightly modified logo (Silicon Valley, USA) and looking to purchase CanadaCollegeUSA.edu. **ASCC** – Welcome week was successful despite the weather. Was able to distribute Student Body Cards. Preparing for Lunar New Year. Focusing on Sexual Harassment. Student senate got together on MLK day for Social Justice activity. ASCC was accepted to present at NASPA conference. Congrats! ESO/University Center- Has implemented SARS. Collaborating with Transfer Center and hosting a workshop with SFSU. Met with Mills College who is interested in offering courses at Cañada which lead to a Bachelor's in Sociology as well as a +1 program that leads to a Master's. **EOPS/CARES** – Accepting Students. Please refer to EOPS. **TRIO**-Welcome Nimsi Garcia! **Orientation and Assessment** – Orientation will end Monday. New MMP memo to come from VC McVean. New student handbook is being updated. ACTION: Please send edits to student handbook to Jeanne Stalker. **Counseling (part 1)**– Still offering drop-in Counseling. Will begin regular appointments Jan 29<sup>th</sup>. Seeing students for Supplemental applications. Piloting Online Counseling with three Counselors to simulate live counseling through Zoom. 1<sup>st</sup> in the District to pilot. Students will only need to click on the link to enter (no login needed). In regards to eSARS, online apt. scheduling, was discontinued due to high no-show rates (70%). Time to revisit. The Online Counseling Pilot group will look into possibly reinstating eSARS (need to consider how to prevent Skyline and CSM students scheduling appointments with Cañada Counselors). **VROC-** Hours have increased. Hosted 2<sup>nd</sup> 'Eat and Greet'. Convincing students to apply for Financial Aid. Now conducts outreached to dependents. Provides soft skills, financial literacy. CSM has hired a PT Mental Health Counselor, who is a Veteran, and is able to meet with Cañada Veteran Students. Currently working to create an outreach pamphlet outlining services at Cañada. **Promise** – Application will open March 1<sup>st</sup>. Removing eligibility requirement of recently graduated but still needs to be 1<sup>st</sup> time students. Working with PEP. 90% persistence. Working with new Counselor, Chai Saechao, to provide services to students. SparkPoint – Received funds from Hunger Allocation. Will be continuing meal plan and study snacks (which has SparkPoint cards attached). SAGA is supporting increase in VROC hours and support for Veterans. Legal Counseling and Translation services have started. Migration celebration for Dreamers being planned. Cañada Cash – New additions: Transfer to compare tuition costs and financial aid, Career Exploration. Cal Fresh

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	recipients have been told to start budgeting due to federal shut down. Excited about new partnership with Promise. Awareness Summit scheduled Thursday Feb 21 <sup>st</sup> which focuses on homelessness and food insecurity.
	<b>Financial Aid</b> – Processing and awarding students. Working with appeal students. At this point, students should have received aid. Scholarship and Student Recognition event: Friday, May 10 <sup>th</sup> . Reception in Grove and Awards in Theater. Request for Scholarship Readers will be going out. Deadline for Scholarships is March 2 <sup>nd</sup> . Holding personal statement workshops for Cañada Scholarship: Personal Statement broken down into three segments.
	<b>Counseling (part 2)</b> – Discussed next steps for online counseling. Updates on EOPS Online Application: getting closer! Hope to get it online in next couple of weeks. Counseling wait times have been decreased. Dean Hartman is attending tonight's Board Meeting to present Previously Incarcerated Grant in which Cañada is applying. Dr. Robinson took the lead in developing the grant. It was brought up that many formally incarcerated individuals have had un-identified disabilities. DRC assessment for this population will be needed. Dean Hartman is SSPC rep on PBC. At next meeting, official PBC membership will be confirmed. <b>Transfer Center</b> – Supplemental applications due Jan 30 <sup>th</sup> and Feb 4 <sup>th</sup> . Busy updating applications. Workshops are being offered tomorrow and next week. Also assisting students transferring in Fall 2019. Working with ESO students to obtain ADTs and working with EOPS to provide workshops. Coordinating with Universities to come in to provide information on Nursing Programs (mid-feb). Deadline for ADT is Feb 15 <sup>th</sup> needs to be verified by March 15 <sup>th</sup> . Have students submit ADT applications to the transfer center. <b>VPSS</b> – Julian West to present at Feb 5 <sup>th</sup> Guided Pathways meeting from 2p – 3p in room 2-10.
4) Adjournment	3:55pm
<ul> <li>Future Items:</li> <li>SAO Discussion and TracDat (Feb 13)</li> <li>Website updates (Feb 27)</li> <li>Revisit Annual Plan (Feb 27)</li> <li>AB705 Marketing/SEP revisions (March 13)</li> <li>Holiday Hours (April 10)</li> </ul>	
Upcoming Meetings: <b>SP19:</b> 2/13, 2/27, 3/13, 3/27, 4/10, 4/24, 5/8, 5/22 6/12 & 6/26	

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#### ASCENT Logic Model

Barriers	Inputs	Activities	Outputs	Outcomes	
				Short Term	Long Term
Students need better academic skills to be	EPIC tutoring Drop in tutoring	Math/Physics/ Chemistry Jams	Students have self- confidence and academic skills.	Better success rates by ASCENT students	More students in low-income and
successful in college		Case management		in key STEM courses	URM groups graduate and
STEM courses.	Retention Specialist	ASCENT Roundtable discussions with ASCENT Scholars	Students become proficient at accessing college resources	Higher rates of	transfer with STEM
Students need support to navigate and maximize benefits of college resources.	Faculty Mentors	Facilitated mentoring	Students develop leadership skills	overall academic success by ASCENT Scholars	More transfers to four-year STEM
		Student clubs			programs
Students have unmet financial need, requiring	ASCENT Scholarship awards	Students apply for more scholarships	Students reduce off- campus work hours	Students are awarded more scholarships for	Increased number and diversity of
		Students do STEM-	Students take more units per term	Associate and Bachelor	STEM professionals
hours of work off- campus.	SparkPoint financial counseling	related job on campus	Students take required courses in logical sequence	Students complete course requirements	
		STEM Speaker Series			
Students don't know which courses	STEM Counselor	Students create appropriate	without taking excess	in 3 years or less	
they need for		Educational Plan	Students select STEM	Students get	
transfer in their major.	STEM Peer mentors	Students attend professional conference with mentor/staff	major and career goal	rewarding internship experience and	
		Internships	Students gain experience in their	motivation	
Students don't know STEM career options or don't see themselves as STEM professionals	Transfer Center		field and clarify career		
		Honors Transfer Course	goals		
	STEM University	University Visits	University VisitsStudents apply to universities that areAlumni panelsthe right fit for them		
	Relations Manager	Alumni panels			



# Canada College's STEM Academy: A Guided Pathways Pilot



October 24, 2018





### **STEM Center Services and Programs**

Study rooms
 STEM tutors
 Faculty office hours
 STEM Retention Specialists and Counselors
 Clubs, workshops and activities



Activities are organized into **STEM Academy** as a pilot for the four pillars of Guided Pathways





#### 1) Create Clear Curricular Pathways

# a. First Year STEM Pathway Coursesb. Cohorts



Guide students in registering for foundational STEM classes

Steer students to relevant college resources

Create cohorts of students to promote interconnectedness





#### ASCENT Logic Model

Barriers	Inputs	Activities	Outputs	Outcomes	
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Students need better academic skills to be successful in college STEM courses.	EPIC tutoring Drop in tutoring	Math/Physics/ Chemistry Jams	Students have self- confidence and academic skills.	Better success rates by ASCENT students	More students in low-income and
		Case management		in key STEM courses	URM groups graduate and
	Retention Specialist	ASCENT Roundtable discussions with ASCENT	Students become proficient at accessing college resources	Higher rates of overall academic success by ASCENT Scholars	transfer with STEM
Students need		Scholars	college resources		More transfers to four-year STEM programs Increased number and diversity of STEM professionals
support to navigate and maximize benefits of college resources. Students have unmet financial need, requiring hours of work off- campus.	Faculty Mentors	Facilitated mentoring	Students develop leadership skills		
		Student clubs	•		
	ASCENT Scholarship awards	Students apply for more scholarships	Students reduce off- campus work hours	Students are awarded more scholarships for	
		Students do STEM-	Students take more Associate and	Associate and Bachelor	
	SparkPoint financial counseling	related job on campus	Students take		
	counsening	STEM Speaker Series	required courses in logical sequence	Students complete course requirements	
Students don't know which courses	STEM Counselor	Students create appropriate	without taking excess	in 3 years or less	
they need for		Educational Plan	Students select STEM	Students get rewarding internship experience and	
transfer in their major.	STEM Peer mentors	Students attend professional conference with mentor/staff	major and career goal		
			Students gain	motivation	
Students don't know STEM career options or don't see themselves as STEM professionals	Transfer Center	Internships	experience in their field and clarify career		
		Honors Transfer Course	goals		
	STEM University	University Visits	Students apply to universities that are the right fit for them		
	Relations Manager	Alumni panels			

E SERVICES	*Meet with your STEM Counselor every semester to stay on track to transfer.*		
YEAR 1	CONTINUING YEAR(S)	TRANSFER YEAR	
Attend COLTS-CON/STEM Explorers & Math or Chem Jam *Meet STEM Counselor* Meet with Peer Mentor regularly Go to Tutoring and/or EPIC Take Study Skills (LCTR 810) & STEM Transfer Essentials (CRER 110)	<ul> <li>*Meet with STEM counselor*</li> <li>Become a Tutor, EPIC Leader or Peer Mentor</li> <li>Go to Tutoring and/or EPIC</li> <li>Attend Math, Physics, or Chemistry Jam</li> <li>Attend STEM Transfer Program</li> </ul>	<ul> <li>*Meet with STEM counselor*</li> <li>Apply for Transfer</li> <li>Become a Tutor, EPIC Leader or Peer Mentor</li> <li>Attend Math, Physics, or Chemistry Jam</li> <li>Connect with University Relations Manager</li> </ul>	
Other important STEM Center Activities to do every semester:	*Attend STEM University Tours *Attend STEM Speaker Series *Apply for Scholarships	<ul><li>*Apply for internships</li><li>*Attend Conferences</li></ul>	

#### STEM Pathway – First Year

Pre-Fall Term

- 1. Colts.Con orientation
- 2. Math or Physics Jam
- 3. STEM Counselor

First Semester – 13+ units

- 1. MATH 225 (PreCalc)
- 2. ENG 100 (STEM related section)
- 3. LCTR 810 Study Skills
- 4. Major-specific course or GE transferable course

Second Semester – 13+ units

- 1. MATH 251 Calc
- 2. ENG 165 Adv Comp
- 3. CRER 110 Transfer Essentials
- 4. Major-specific course or GE transferable course

#### 2) Help Students Choose and Enter Their Pathway

### **STEM Explorers**

- Five-Day Comprehensive "Boot Camp" before fall term
- Hands-on STEM workshops led by STEM faculty
- Group presentations and one-on-one meetings with STEM Counselor
- Introduction to campus support services







#### 2) Help Students Choose Their Pathway

## **STEM Speaker Series**

- Features local STEM professionals from diverse backgrounds and educational paths
- ≻7-8 weekly sessions per semester
- >Open to members of the community

## Internships





cañadacollege.edu/STEMcenter/SpeakerSeries





### Dedicated STEM Counseling, Retention Activities and Transfer Support

- Students meet with the STEM Counselor periodically to monitor progress towards goals
- ➢ Retention activities keep students on track:
  - ► Early Alerts
  - ➤ "Ask Me Anything", Drop In Hours
- Course: Honors Transfer Essentials for second-term students
- >Workshops help students apply to transfer in a STEM major





### **University** Visits

- STEM-focused visits to universities
- Pre-trip workshops to prepare students
- ≻5-6 per semester







Preview Workshop Monday, November 5th 2:30pm I Bldg. 9-206 UC Santa Cruz Friday, November 9th 7:00am-5:00pm

7:00am-5:00pm

Preview Workshop Monday, November 26th 2:30pm I Bldg. 9-206 6:30ar

hop Cal Poly, San Luis Obispo 26th Friday, November 30th 6:30am-7:00pm





Sign in today! tinyurl.com/Fall2018UniversityVisits





### Conferences

Students attend and present research internship results at professional conferences

#### ➢ Faculty, staff coaching









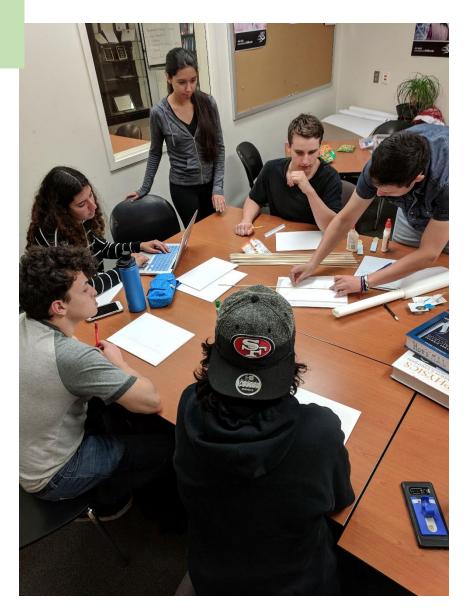




ASEE

### STEM Clubs

- Students assume leadership roles while exploring STEM topics
- STEM Clubs include: Math, Astronomy, Engineering, Women in STEM, Pre-Med, Virtual Reality, STEM creative writing



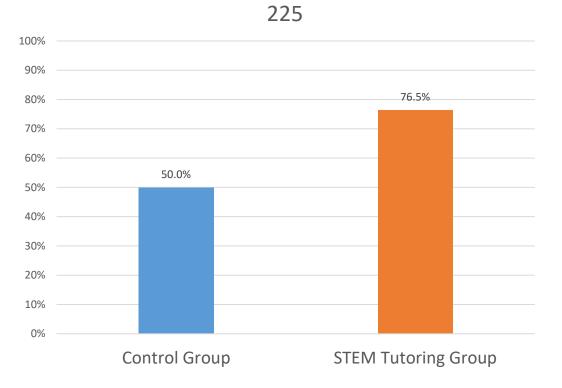




#### 4) Ensure That Learning is Happening with Intentional Outcomes

#### EPIC Supplemental Instruction and Peer Tutoring

Impact of STEM Tutoring Services on Minority Students' Success Rates in Math







#### 4) Ensure That Learning is Happening with Intentional Outcomes

### STEM Faculty Community of Practice

Faculty Inquiry Groups to examine teaching practices; share outcomes

Faculty Learning Program from UCB; jointly with SFSU and CSUEB faculty









#### Who Participates in STEM Center Activities?

#### 33% are Hispanic



38% are Low-Income

#### 86% Plan to Transfer

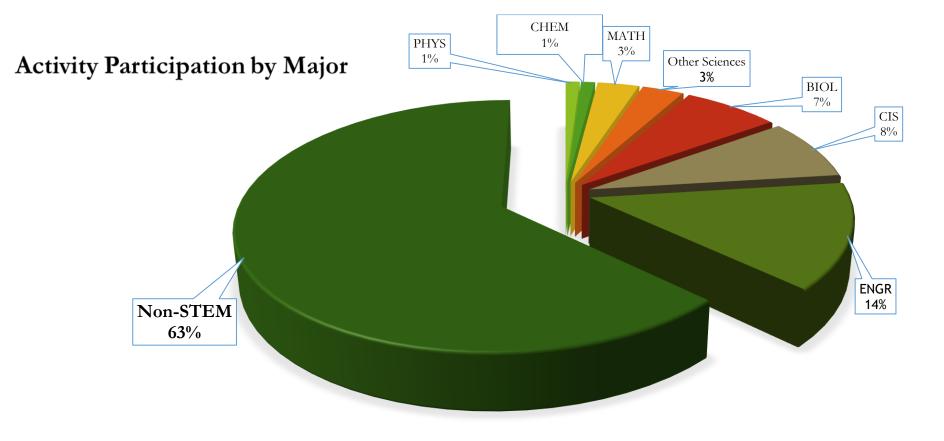
to a 4-Year University





49% are Female

#### STEM Center Activities Benefit Whole Campus

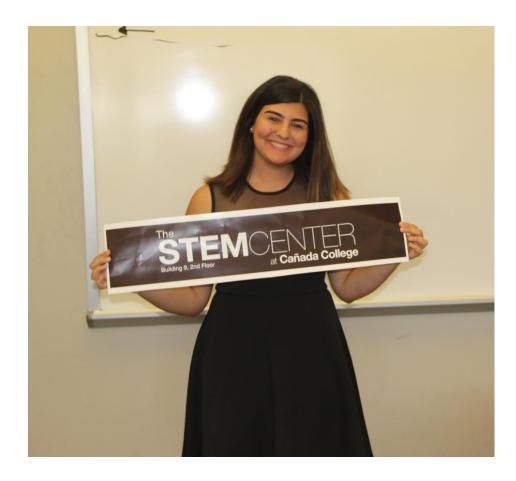


■PHYS ■CHEM ■MATH ■Other Sciences ■BIOL ■CIS ■ENGR ■Non-STEM





#### STEM Center Success Story



- Tamara Dorian
- Burlingame High School Class 2015
- Transferred to UCSC (Computer Science)

"The STEM Center campus tours and transfer days allowed me to fall in love with the UCSC campus"





#### STEM Center Success Story



- Oskar Granados
- Woodside High Class 2003
- Transferred to UCSD (Electrical Engineering)

"The STEM Center helped me integrate into engineering by providing me with support and opportunities"







#### **STEM Center Staff**

Georganne Morin Cathy Lipe Marcella Grant Gonzalo Arrizon Josue Alcarez Sally Heath Rance Bobo Sandra Rodriguez Milena Angelova Maggie Baez



